

Yan (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Monday, 10 October 2022 4:24 PM
To: ConvergenceAutomotive; Yan (LKK Auto); Admin A; Mei Kwan (LKKAuto) (Meikwan@lkkauto.com)
Cc: Admin
Subject: RE: PRE-REPAIR INSPECTION// Accident on 7/10/2022 at about 10:57HRSat along FRONTKEN, 156A GUL CIR (OPEN SPACE CARPARK) involving SLA9610H &YQ4255U

Hi LKK,

*** Insured has not report.

Kindly input our [Claims ref no.](#) in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg

ERGO

A Munich Re company

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From: ConvergenceAutomotive <operations@convergenceauto.com.sg>
Sent: Monday, 10 October 2022 3:46 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: RE: PRE-REPAIR INSPECTION// Accident on 7/10/2022 at about 10:57HRSat along FRONTKEN, 156A GUL CIR (OPEN SPACE CARPARK) involving SLA9610H &YQ4255U

Dear sir/ madam ,

We would like to use LKK for the pre-repair inspection 😊

Thank You

Warmest Regards

Kaelynn | Admin Executive



CONVERGENCE AUTOMOTIVE (PTE. LTD.)

Co. Reg. No. 201820703D

39 Woodlands Close, MEGA@Woodlands #01-24 Singapore 737856

Tel: (65) 6993 2080 | Email: operations@convergenceauto.com.sg

www.convergenceauto.com.sg

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From: [ERGO Insurance Pte. Ltd. \(Claims Department\)](#)

Sent: Monday, October 10, 2022 3:43 PM

To: operations@convergenceauto.com.sg

Subject: FW: PRE-REPAIR INSPECTION// Accident on 7/10/2022 at about 10:57HRSat along FRONTKEN, 156A GUL CIR (OPEN SPACE CARPARK) involving SLA9610H & YQ4255U

Dear Kaelynn

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
LBS	Mohd Fadhilah
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
AIS	Looi
Formteam (FTA)	Gary Soon
Genesis	Roy
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

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pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: ConvergenceAutomotive <operations@convergenceauto.com.sg>

Sent: Saturday, 8 October 2022 2:07 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Subject: PRE-REPAIR INSPECTION// Accident on 7/10/2022 at about 10:57HRS at along FRONTKEN, 156A GUL CIR (OPEN SPACE CARPARK) involving SLA9610H & YQ4255U

You don't often get email from operations@convergenceauto.com.sg. [Learn why this is important](#)

Dear sir/ madam ,

We are instructed by HERMAN BIN MOHARAM to notify you of a road traffic accident on 7/10/2022 at about 10:57HRS at along FRONTKEN, 156A GUL CIR (OPEN SPACE CARPARK) involving our client's vehicle registration number SLA 9610 H and vehicle registration number YQ4255U driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle.

You may contact me @ 6993 2080 / 9888 8119 should you require more information.

Survey Address: 39 Woodlands Close, MEGA@Woodlands #01-24, Singapore 737856

Survey Type : (New Survey / Resurvey)	NEW SURVEY
Vehicle to be surveyed :	SLA9610H
ERGO Insured Vehicle :	YQ4255U

Date of Accident :	7/10/2022
Date of Survey :	10/10/2022
Name of Workshop :	CONVERGENCE AUTOMOTIVE PTE LTD
Address of Survey Location :	39 Woodlands Close, MEGA@Woodlands #01-24, Singapore 737856
Name of Contact Person :	KAELYNN/ JEREMY
Contact Number :	6993 2080/9888 8819
Any Undercarriage involved : (please indicate Yes / No)	NO

Warmest Regards

Kaelynn | Admin Executive



CONVERGENCE AUTOMOTIVE (PTE. LTD.)

Co. Reg. No. 201820703D

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