

## Yan (LKK Auto)

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**From:** Crystal Lee <crystal\_lee@sg.msig-asia.com>  
**Sent:** Monday, 10 October 2022 4:52 PM  
**To:** assignments; Admin-D (LKKAuto)  
**Cc:** Ong Zi Hui  
**Subject:** Survey Request - Manual Assigned  
**Attachments:** SLV4501L GIA.pdf

**PRE REPAIR INSPECTION NOTICE FOR SLV4501L | OUR REF: TCMG/SLV 4501 LY/1022/PHE YOUR REF: FBG6373Z (MSIG)**

### Manual Assigned

Dear LKK,

Refer to the email, please arrange survey the vehicle on a without prejudice basis.

Please contact us ASAP if you cannot attend this assignment.

Best regards,

**Crystal Lee**

Admin Officer, Claims Services (In-House Survey)

D: +65 6012 1316 | [crystal\\_lee@sg.msig-asia.com](mailto:crystal_lee@sg.msig-asia.com)

**Please note my direct line has changed.**



**MSIG Insurance (Singapore) Pte Ltd** 4 Shenton Way, #21-01 SGX Centre 2, Singapore 068807 | T: +65 6827 7888 | Co.

Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



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**From:** Ong Zi Hui  
**Sent:** Monday, 10 October 2022 4:44 PM  
**To:** [jin@tcmg.com.sg](mailto:jin@tcmg.com.sg)  
**Cc:** 'Ling Leong Hui' <[lhling@tcmg.com.sg](mailto:lhling@tcmg.com.sg)>; [gerald@tcmg.com.sg](mailto:gerald@tcmg.com.sg)  
**Subject:** RE: PRE REPAIR INSPECTION NOTICE FOR SLV4501L | OUR REF: TCMG/SLV 4501 LY/1022/PHE YOUR REF: FBG6373Z (MSIG)

Hi Rachel,

Thank you for your email.

We regret to inform you that we are unable to accept your list of nominated Single Joint Experts (SJE).

We will proceed to appoint our own panel of external surveyor and they will contact your workshop directly.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Thank you.

**Ong Zi Hui**

Senior Admin Officer, Claims Services (In-House Survey)

D: +65 6012 1318 | [zihui\\_ong@sg.msig-asia.com](mailto:zihui_ong@sg.msig-asia.com)

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**From:** [jin@tcmg.com.sg](mailto:jin@tcmg.com.sg) <[jin@tcmg.com.sg](mailto:jin@tcmg.com.sg)>

**Sent:** Monday, 10 October 2022 4:37 PM

**To:** Ong Zi Hui <[zihui\\_ong@sg.msig-asia.com](mailto:zihui_ong@sg.msig-asia.com)>

**Cc:** 'Ling Leong Hui' <[lhling@tcmg.com.sg](mailto:lhling@tcmg.com.sg)>; [gerald@tcmg.com.sg](mailto:gerald@tcmg.com.sg)

**Subject:** RE: PRE REPAIR INSPECTION NOTICE FOR SLV4501L | OUR REF: TCMG/SLV 4501 LY/1022/PHE YOUR REF: FBG6373Z (MSIG)

**EXTERNAL EMAIL:** Be careful when you click any links or open any attachment(s).

WITHOUT PREJUDICE

Dear Sir/ Madam,

We refer to your email of even date.

Our client is not agreeable to any of your appointed panel of surveyors as the Single Joint Expert.

Our client's panel of surveyors nominated as the Single Joint Expert is as attached.

Regards,  
Rachel Ling on behalf of Mr. Ling Leong Hui

TOMMY CHOO MARK GO LLC  
51 Chin Swee Road #03-91  
Singapore 160051  
Tel: 6532 2455  
Fax: 6538 9850

**From:** Ong Zi Hui <[zihui\\_ong@sg.msig-asia.com](mailto:zihui_ong@sg.msig-asia.com)>

**Sent:** Monday, October 10, 2022 4:30 PM

**To:** [jin@tcmg.com.sg](mailto:jin@tcmg.com.sg)

**Cc:** 'Ling Leong Hui' <[lhling@tcmg.com.sg](mailto:lhling@tcmg.com.sg)>; [gerald@tcmg.com.sg](mailto:gerald@tcmg.com.sg)

**Subject:** RE: PRE REPAIR INSPECTION NOTICE FOR SLV4501L | OUR REF: TCMG/SLV 4501 LY/1022/PHE YOUR REF: FBG6373Z (MSIG)

Hi Rachel,

We refer to your email dated 10/10/2022.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) A-Pac Adjusters & Surveyors Pte Ltd
- 4) Appraisal VP Pte Ltd
- 5) AutoProbe Consultants
- 6) **MSIG In-House Surveyors**

\*This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor\*

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1) Xing Guo Qiang	6) Chow Bo Xiong
2) Kenneth Kong	7) TT Garajan
3) Marcus Chua	8) Victor Png
4) Ng You Han	9) Tay Beng Hee
5) Gary Soon	10) Samuel Phun

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

(a) **\*Fast lane settlement is not applicable for cases that liability is in dispute\***

(b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

**We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: [motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)**

Thank you.

**Ong Zi Hui**

Senior Admin Officer, Claims Services (In-House Survey)

D: +65 6012 1318 | [zihui\\_onq@sg.msia-asia.com](mailto:zihui_onq@sg.msia-asia.com)  
Please note my direct line has changed.



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**From:** [jin@tcmg.com.sg](mailto:jin@tcmg.com.sg) <[jin@tcmg.com.sg](mailto:jin@tcmg.com.sg)>

**Sent:** Monday, 10 October 2022 3:44 PM

**To:** Motor Survey <[motorsurvey@sg.msia-asia.com](mailto:motorsurvey@sg.msia-asia.com)>

**Cc:** 'Ling Leong Hui' <[lhling@tcmg.com.sg](mailto:lhling@tcmg.com.sg)>; 'Gerald' <[gerald@tcmg.com.sg](mailto:gerald@tcmg.com.sg)>

**Subject:** RE: PRE REPAIR INSPECTION NOTICE FOR SLV4501L | OUR REF: TCMG/SLV 4501 LY/1022/PHE YOUR REF: FBG6373Z (MSIG) Pend for TP's gia report to send SJE list.

**EXTERNAL EMAIL:** Be careful when you click any links or open any attachment(s).

Dear Sirs,

As requested, please find attached.

Regards,

Rachel Ling on behalf of Mr. Ling Leong Hui

TOMMY CHOO MARK GO LLC

51 Chin Swee Road #03-91

Singapore 160051

Tel: 6532 2455

Fax: 6538 9850

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**From:** Motor Survey <[motorsurvey@sg.msia-asia.com](mailto:motorsurvey@sg.msia-asia.com)>

**Sent:** Monday, October 10, 2022 3:07 PM

**To:** [jin@tcmg.com.sg](mailto:jin@tcmg.com.sg)

**Cc:** 'Ling Leong Hui' <[lhling@tcmg.com.sg](mailto:lhling@tcmg.com.sg)>; Gerald <[gerald@tcmg.com.sg](mailto:gerald@tcmg.com.sg)>

**Subject:** FW: PRE REPAIR INSPECTION NOTICE FOR SLV4501L | OUR REF: TCMG/SLV 4501 LY/1022/PHE YOUR REF: FBG6373Z (MSIG) Pend for TP's gia report to send SJE list.

Without Prejudice

Dear Sir,

Our Insured has not reported the accident. PIC/liability: To be confirmed.

Appreciate you may provide your client's draft/full accident report ASAP for us to send SJE list.

Thank you

By submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data for the purpose of assessing your claim. This may include disclosing and sharing your personal data with our service providers, policyholders, insured, and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore, for the proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws (collectively, "the Purpose"). We may also need to disclose or share your personal data with service providers who are sited outside Singapore for the Purpose. If you do not agree to the above, kindly let us know immediately.

Best Regards

Winnie Chua

Senior Admin Officer, Claims Services (In-House Survey)

Direct line +65 6012 1315 | [pingping\\_chua@sg.msig-asia.com](mailto:pingping_chua@sg.msig-asia.com)

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**From:** [jin@tcmg.com.sg](mailto:jin@tcmg.com.sg) <[jin@tcmg.com.sg](mailto:jin@tcmg.com.sg)>

**Sent:** Monday, 10 October 2022 2:56 PM

**To:** Motor Survey <[motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)>

**Cc:** 'Ling Leong Hui' <[lhling@tcmg.com.sg](mailto:lhling@tcmg.com.sg)>; Gerald <[gerald@tcmg.com.sg](mailto:gerald@tcmg.com.sg)>

**Subject:** PRE REPAIR INSPECTION NOTICE FOR SLV 4501 L | OUR REF: TCMG/SLV 4501 LY/1022/PHE YOUR REF: FBG 6373 Z

**EXTERNAL EMAIL:** Be careful when you click any links or open any attachment(s).

**Our Ref:** TCMG/SLV 4501 LY/1022/PHE  
**Your Ref:** FBG 6373 Z

Dear Sirs,

#### PRE-REPAIR INSPECTION NOTICE

We act for **Yap Teck Meng**, the owner of motor vehicle no. **SLV 4501 L**, which was involved in an accident along junction Woodlands Avenue 9 to Woodlands Avenue 2 near republic poly on 6 October 2022 at 18:21 hrs.

We hereby give you **NOTICE** that we are claiming against your insured motor vehicle no. **FBG 6373 Z** for damages and/or injuries, costs and disbursements as a result of your insured's negligence.

Kindly let us know if you wish to conduct a pre-repair inspection on our client's motor vehicle at M/s Paul Hoe Enterprise Pte Ltd, (1 Kaki Bukit Avenue 6 #01-109 - Paul Hoe @ 9623 5068).

If we do not hear from you within the next **two (2) working days**, we shall deem that you have waived the requirement for the pre-repair inspection.

Regards,  
Rachel Ling on behalf of Mr. Ling Leong Hui

TOMMY CHOO, MARK GO LLC  
51 Chin Swee Road #03-91  
Singapore 160051  
Tel: 6532 2455  
Fax: 6538 9850

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