



247 Alexandra Road S(159934)

LETTER OF DEMAND

Your Ref: _____
Our Ref: SMF28494
To: ALLIANZ

Dear Sirs,

ACCIDENT INVOLVING SMF28494 & XE41264 ON 07/10/2022

We are claiming on behalf of our client YEO TIAN LEE

owner of vehicle number SMF28494 involved in accident on 07/10/2022

with vehicle XE41264 along/at 160 EAST COAST AVE, Singapore 459198

Description of claims:

Cost of Repairs	\$ <u>16,473.57</u>	(incl 7% GST)
Loss of Use/Rental	\$ <u>80</u> X <u>14</u> Days = \$ <u>1120</u>	(incl 7% GST)
Search Fee	\$ <u>2</u>	(incl 7% GST)
Miscellaneous Fee	\$ <u>-</u>	(incl 7% GST)
TOTAL	\$ <u>17595.57</u>	(incl 7% GST)

We are claiming in full and final settlement of \$ 17595.57 payable to
Volkswagen Group Singapore Pte Ltd.

Kindly send us a written acknowledgement within 14 days from receipt of this document.
Please note that finalization/settlement offer of this claim should be within 8 weeks from the date of this document. Please email all settlement offers to meiy.wong@vw.com.sg

Dated this 03/11/2022

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



SKODA

Commercial Vehicles

Tax invoice

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Company
ALLIANZ
INSURANCE SINGAPORE PTE. LTD.
79 ROBINSON ROAD
#09-01
SINGAPORE 068897

Customer Details:
Mr
YEO
TIAN LEE
16D EAST COAST AVENUE
Singapore 459198

Document no. 12033220358
Document date 27-10-2022
Customer no. 5211052769
Customer GST-ID 201903913C
Dealer 30001
Job order number 2022029889/ 1
Job order date 11-10-2022
Service Advisor YEN MEI WONG

License plate	Model code	First registration	VIN	Model	Mileage
SMF2849U	5T13NZ	31-10-2018	WVGZZZ1TZKW005718	Touran Comfortline 1.4 TSI 110kW DSG	25,936

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
9801B004	B&P CHECK SHORT CIRCUIT / HARNESS REPAIR				#1	280.00	299.60
9801B005	B&P DIAGNOSIS AND PROGRAMMING				#1	480.00	513.60
D 169300M2	1k Window Adhesive	2	pcs.	51.44	10.00% #1	92.59	99.07
D 00940104	All Purpose Cleaner	1	pcs.	102.88	10.00% #1	92.59	99.07
D 00920002	Primer	1	pcs.	30.27	10.00% #1	27.24	29.15
D 181802M1	Activator	1	pcs.	26.27	10.00% #1	23.64	25.29
D 00950025	Applicator	2	pcs.	11.16	10.00% #1	20.09	21.50
5TA827025Q	Rear Trunk Lid (SCK) AO 12/10/22	1	pcs.	2,788.77	10.00% #1	2,509.89	2,685.58
5TA827939 041	Spoiler Satin Black	1	pcs.	304.32	10.00% #1	273.89	293.06
5TA827940 041	REAR W/SCREEN SIDE TRIM LH						
	Spoiler Satin Black	1	pcs.	309.67	10.00% #1	278.70	298.21
	REAR W/SCREEN SIDE TRIM RH						
8D0853419D	Packing Adhesive	1	pcs.	32.91	10.00% #1	29.62	31.69
	RR NUMBER PLATE PACKING						
WHT007341	Riveted Cap Nut	4	pcs.	2.64	10.00% #1	9.50	10.17
5TA827520 9B9	Cover Lock Satin Black	1	pcs.	16.14	10.00% #1	14.53	15.55
	LOCK COVER (SCK) AO 12/10/22						
5TA827566B	Pushbutton For Electric L	1	pcs.	1,520.75	10.00% #1	1,368.68	1,464.49
	BOOT OPENED PUSH BUTTON						
5TA827705A	Gasket	1	pcs.	346.72	10.00% #1	312.05	333.89
	BOOT WETHERSTRIP (SCK) AO 12/10/22						
5TA853630A DPJ	Vw Sign Black/Bright Chro	1	pcs.	117.06	10.00% #1	105.35	112.72
5TA853687 2ZZ	Inscription Bright Chrome	1	pcs.	80.37	10.00% #1	72.33	77.39
	NAME PLATE - TOURAN						
3CN945087	Additional Brake Light Wi	1	pcs.	245.82	10.00% #1	221.24	236.73
	3RD BRALELIGHT						
5TA945093E	Taillight With Back-Up Li	1	pcs.	287.30	10.00% #1	258.57	276.67
	TAILLIGHT INNER LH						
5TA945094E	Taillight With Back-Up Li	1	pcs.	287.30	10.00% #1	258.57	276.67
	TAILLIGHT INNER RH (OS) CD 12/10/22						
	Arr-25102022						
5TA945095D	Taillight	1	pcs.	344.61	10.00% #1	310.15	331.86
	TAILLIGHT OUTER LH						
5TA945096D	Tail Light	1	pcs.	344.61	10.00% #1	310.15	331.86
	TAILLIGHT OUTER RH (SCK) AO 12/10/22						
5TA867601C 82V	Trim Panel For Hatch Gate	1	pcs.	302.09	10.00% #1	271.88	290.91
	BOOT LID TRIM COVER (SCK) AO 12/10/22						
5TA807417 GRU	Cover For Bumper Primed	1	pcs.	1,537.14	10.00% #1	1,383.43	1,480.27
5TA945104	Reflector	1	pcs.	75.79	10.00% #1	68.21	72.98
	RHS REFLECTOR OUTER						
5TA945106	Reflector	1	pcs.	75.79	10.00% #1	68.21	72.98
	RHS REFLECTOR INNER						

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Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
5TA821713D	Stone Protection Foil LHR FENDER FOIL	1	pcs.	35.98	10.00% #1	32.38	34.65
5TA821714D	Stone Protection Foil RHR FENDER FOIL	1	pcs.	35.98	10.00% #1	32.38	34.65
	LABOUR	3	pcs.	720.00	#1	2,160.00	2,311.20
	SPRAY PAINT	4	pcs.	680.00	#1	2,720.00	2,910.40
	R&R REAR W/SCREEN	1	pcs.	720.00	#1	720.00	770.40
	TRANSFER BOOT LID MECHANISM	0.5	pcs.	720.00	#1	360.00	385.20
	REAR WATER LEAK TEST	1	pcs.	150.00	#1	150.00	160.50
	REAR NAMBER PLATE	1	pcs.	80.00	#1	80.00	85.60
	MSIG MOTORMAX PLUS VS ALLIANZ 3RD PARTY VEHICLE XE4126J D.O.A: 07-10-2022 SURVEY BY:						

Tax Code	Labour	Material	Material Discount	GST %	GST	Total Discount	Total amount excl. GST	Total amount incl. GST
#1	760.00	14,635.86	938.44	7%	1,077.71	938.44	15,395.86	16,473.57
Total	760.00	14,635.86	938.44		1,077.71	938.44	15,395.86	16,473.57

Customer



Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

Payment in respect of any purchased services, packages inclusive of Prepaid Service Repair Package, or promotional items are strictly non-refundable.

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

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All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

All invoices are denominated in SGD, unless otherwise stated.

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

XE4126J

Date of Accident

07/10/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance Allianz Insurance Singapore P...

Period of Insurance 01/07/2022 - 30/06/2023

Requested By Meiy Wong (Volkswagen Grou...

Requested Date 07/10/2022 14:35

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



SKODA

LETTER OF AUTHORITY

ACCIDENT INVOLVING SMF284AU and XE 4116J on 07/10/2020
along 160 EAST COAST Ave, Singapore
Own vehicle's number Other vehicle's number Date of accident Accident location

BY THE LETTER OF AUTHORITY, I/we, YEO Tian Lee
of SMF284AU Name of Policy Holder & IC / Passport number
owner of Vehicle Registration

Number SMF284AU Own vehicle's number hereby irrevocable appoint **Volkswagen Group Singapore Pte Ltd**

(hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at **247 Alexandra Road, Singapore 159934**, its agents of any person authorized by VGS to be *my / our Attorney and in *my / our name(s) on *my / our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number A30036660A-2017 taken up by *me/us and pay the **compulsory excess** in respect of the cost repairs suffered by *me/us arising from the Accident (loss and damage)/.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **Volkswagen Group Singapore Pte Ltd** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the **letter of authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this _____ of the month

Year _____

Signed & Delivered By:

[Signature]
Policy Holder

Witness By:



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DISCHARGE VOUCHER

I / We Yeo Tian Lee (Passport No. Sxxxx4326) the
owner of vehicle number _____ hereby accept from
_____ (Insurance Company) the sum of
_____ (total repair cost) in full and final settlement for the cost of repairs
arising from the loss damage of property as a result of the accident involving
Smith & Chan XF 4116J & 160 East coast Ave, siper 459128
on 07/10/2020.

Please pay to Volkswagen Group Singapore Pte Ltd who is authorized to receive
only on the total cost of repair on my/our behalf.

The lost of use (transport allowance / rental receipts) to be payable to
VOLKSWAGEN GROUP SINGAPORE PTE LTD.

Dated this on _____ (DD/MM/YYYY)



(Signature of owner / Company stamp)

Name : Yeo Tian Lee

NRIC No. : Sxxxx4326

Date :