



247 Alexandra Road S(159934)

LETTER OF DEMAND

Your Ref: _____
Our Ref: SMF28494
To: ALLIANZ

Dear Sirs,

ACCIDENT INVOLVING SMF28494 & XE4126J ON 07/10/2022

We are claiming on behalf of our client YEO TIAN LEE

owner of vehicle number SMF28494 involved in accident on 07/10/2022

with vehicle XE4126J along/at 160 EAST COAST AVE, SINGAPORE 459198

Description of claims:

Cost of Repairs	\$ <u>16,473.57</u>	(incl 7% GST)
Loss of Use/Rental	\$ <u>80</u> X <u>14</u> Days = \$ <u>1120</u>	(incl 7% GST)
Search Fee	\$ <u>2</u>	(incl 7% GST)
Miscellaneous Fee	\$ <u>-</u>	(incl 7% GST)
TOTAL	\$ <u>17595.57</u>	(incl 7% GST)

We are claiming in full and final settlement of \$ 17595.57 payable to
Volkswagen Group Singapore Pte Ltd.

Kindly send us a written acknowledgement within 14 days from receipt of this document.
Please note that finalization/settlement offer of this claim should be within 8 weeks from the date of this document. Please email all settlement offers to meiy.wong@vw.com.sg

Dated this 03/11/2022



SKODA

LETTER OF AUTHORITY

ACCIDENT INVOLVING SMF284AU and XE 4116J on 07/10/2022
along 160 EAST COAST Ave, Singapore
Own vehicle's number Other vehicle's number Date of accident Accident location

BY THE LETTER OF AUTHORITY, I/we, YEO Tian Lee
of SMF284AU Name of Policy Holder & IC / Passport number
owner of Vehicle Registration

Number SMF284AU hereby irrevocable appoint **Volkswagen Group Singapore Pte Ltd**
Own vehicle's number

(hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at **247 Alexandra Road, Singapore 159934**, its agents of any person authorized by VGS to be *my / our Attorney and in *my / our name(s) on *my / our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number A30036660A-2022 taken up by *me/us and pay the **compulsory excess** in respect of the cost repairs suffered by *me/us arising from the Accident (loss and damage)/.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **Volkswagen Group Singapore Pte Ltd** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the **letter of authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this 10 of the month

10 Year 22

Signed & Delivered By:

[Signature]
Policy Holder

Witness By:

[Signature]

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



SKODA

Commercial Vehicles

Tax invoice

Page 1/3

Company
ALLIANZ
INSURANCE SINGAPORE PTE. LTD.
79 ROBINSON ROAD
#09-01
SINGAPORE 068897

Customer Details:
Mr
YEO
TIAN LEE
16D EAST COAST AVENUE
Singapore 459198

Document no. 12033220358
Document date 27-10-2022
Customer no. 5211052769
Customer GST-ID 201903913C
Dealer 30001
Job order number 2022029889/ 1
Job order date 11-10-2022
Service Advisor YEN MEI WONG

License plate	Model code	First registration	VIN	Model	Mileage
SMF2849U	5T13NZ	31-10-2018	WVGZZZ1TZKW005718	Touran Comfortline 1.4 TSI 110kW DSG	25,936

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
9801B004	B&P CHECK SHORT CIRCUIT / HARNESS REPAIR				#1	280.00	299.60
9801B005	B&P DIAGNOSIS AND PROGRAMMING				#1	480.00	513.60
D 169300M2	1k Window Adhesive	2	pcs.	51.44	10.00% #1	92.59	99.07
D 00940104	All Purpose Cleaner	1	pcs.	102.88	10.00% #1	92.59	99.07
D 00920002	Primer	1	pcs.	30.27	10.00% #1	27.24	29.15
D 181802M1	Activator	1	pcs.	26.27	10.00% #1	23.64	25.29
D 00950025	Applicator	2	pcs.	11.16	10.00% #1	20.09	21.50
5TA827025Q	Rear Trunk Lid (SCK) AO 12/10/22	1	pcs.	2,788.77	10.00% #1	2,509.89	2,685.58
5TA827939 041	Spoiler Satin Black	1	pcs.	304.32	10.00% #1	273.89	293.06
5TA827940 041	REAR W/SCREEN SIDE TRIM LH						
	Spoiler Satin Black	1	pcs.	309.67	10.00% #1	278.70	298.21
	REAR W/SCREEN SIDE TRIM RH						
8D0853419D	Packing Adhesive	1	pcs.	32.91	10.00% #1	29.62	31.69
	RR NUMBER PLATE PACKING						
WHT007341	Riveted Cap Nut	4	pcs.	2.64	10.00% #1	9.50	10.17
5TA827520 9B9	Cover Lock Satin Black	1	pcs.	16.14	10.00% #1	14.53	15.55
	LOCK COVER (SCK) AO 12/10/22						
5TA827566B	Pushbutton For Electric L	1	pcs.	1,520.75	10.00% #1	1,368.68	1,464.49
	BOOT OPENED PUSH BUTTON						
5TA827705A	Gasket	1	pcs.	346.72	10.00% #1	312.05	333.89
	BOOT WETHERSTRIP (SCK) AO 12/10/22						
5TA853630A DPJ	Vw Sign Black/Bright Chro	1	pcs.	117.06	10.00% #1	105.35	112.72
5TA853687 2ZZ	Inscription Bright Chrome	1	pcs.	80.37	10.00% #1	72.33	77.39
	NAME PLATE - TOURAN						
3CN945087	Additional Brake Light Wi	1	pcs.	245.82	10.00% #1	221.24	236.73
	3RD BRALELIGHT						
5TA945093E	Taillight With Back-Up Li	1	pcs.	287.30	10.00% #1	258.57	276.67
	TAILLIGHT INNER LH						
5TA945094E	Taillight With Back-Up Li	1	pcs.	287.30	10.00% #1	258.57	276.67
	TAILLIGHT INNER RH (OS) CD 12/10/22						
	Arr-25102022						
5TA945095D	Taillight	1	pcs.	344.61	10.00% #1	310.15	331.86
	TAILLIGHT OUTER LH						
5TA945096D	Tail Light	1	pcs.	344.61	10.00% #1	310.15	331.86
	TAILLIGHT OUTER RH (SCK) AO 12/10/22						
5TA867601C 82V	Trim Panel For Hatch Gate	1	pcs.	302.09	10.00% #1	271.88	290.91
	BOOT LID TRIM COVER (SCK) AO 12/10/22						
5TA807417 GRU	Cover For Bumper Primed	1	pcs.	1,537.14	10.00% #1	1,383.43	1,480.27
5TA945104	Reflector	1	pcs.	75.79	10.00% #1	68.21	72.98
	RHS REFLECTOR OUTER						
5TA945106	Reflector	1	pcs.	75.79	10.00% #1	68.21	72.98
	RHS REFLECTOR INNER						

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

Page 2/3

Company
ALLIANZ
INSURANCE SINGAPORE PTE. LTD.
79 ROBINSON ROAD
#09-01
SINGAPORE 068897

Customer Details:
Mr
YEO
TIAN LEE
16D EAST COAST AVENUE
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Document no. 12033220358
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Service Advisor YEN MEI WONG

License plate	Model code	First registration	VIN	Model	Mileage
SMF2849U	5T13NZ	31-10-2018	WVGZZZ1TZKW005718	Touran Comfortline 1.4 I TSI 110kW DSG	25,936

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
5TA821713D	Stone Protection Foil LHR FENDER FOIL	1	pcs.	35.98	10.00% #1	32.38	34.65
5TA821714D	Stone Protection Foil RHR FENDER FOIL	1	pcs.	35.98	10.00% #1	32.38	34.65
	LABOUR	3	pcs.	720.00	#1	2,160.00	2,311.20
	SPRAY PAINT	4	pcs.	680.00	#1	2,720.00	2,910.40
	R&R REAR W/SCREEN	1	pcs.	720.00	#1	720.00	770.40
	TRANSFER BOOT LID MECHANISM	0.5	pcs.	720.00	#1	360.00	385.20
	REAR WATER LEAK TEST	1	pcs.	150.00	#1	150.00	160.50
	REAR NAMBER PLATE	1	pcs.	80.00	#1	80.00	85.60
	MSIG MOTORMAX PLUS VS ALLIANZ 3RD PARTY VEHICLE XE4126J D.O.A: 07-10-2022 SURVEY BY:						

Tax Code	Labour	Material	Material Discount	GST %	GST	Total Discount	Total amount excl. GST	Total amount incl. GST
#1	760.00	14,635.86	938.44	7%	1,077.71	938.44	15,395.86	16,473.57
Total	760.00	14,635.86	938.44		1,077.71	938.44	15,395.86	16,473.57

Customer



Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

Payment in respect of any purchased services, packages inclusive of Prepaid Service Repair Package, or promotional items are strictly non-refundable.

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



SKODA

Commercial
Vehicles

Tax invoice

Page	3/3
Document no.	12033220358
Document date	27-10-2022
Customer no.	5211052769
Customer GST-ID	201903913C
Dealer	30001
Job order number	2022029889/ 1
Job order date	11-10-2022
Service Advisor	YEN MEI WONG

Company
ALLIANZ
INSURANCE SINGAPORE PTE. LTD.
79 ROBINSON ROAD
#09-01
SINGAPORE 068897

Customer Details:
Mr
YEO
TIAN LEE
16D EAST COAST AVENUE
Singapore 459198

License plate	Model code	First registration	VIN	Model	Mileage
SMF2849U	5T13NZ	31-10-2018	WVGZZZ1TZKW005718	Touran Comfortline 1.4 I TSI 110kW DSG	25,936

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

All invoices are denominated in SGD, unless otherwise stated.


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

XE4126J

Date of Accident

07/10/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance Allianz Insurance Singapore P...

Period of Insurance 01/07/2022 - 30/06/2023

Requested By Meiy Wong (Volkswagen Grou...

Requested Date 07/10/2022 14:35

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>
Sent: Wednesday, 14 December 2022 5:46 PM
To: Hsiao Tong (LKKAuto)
Cc: Cheong Pearlyn (VGS - SG/Singapore); Tang Shushi (VGS - SG/Singapore); Anthonidas Christopher (VGS - SG/Singapore); Oh Huiwen (VGS - SG/Singapore)
Subject: OFFER ACCEPTANCE FOR PAYMENT PROGRESS FOR VEHICLE INVOLVING SMF2849U & XE4126J ON DOA: 07-10-2022

Dear Hsiao Tong,

Offer accepted and kindly process payment ,Thank you.

COMPANY NAME	:	VOLKSWAGEN GROUP SINGAPORE PTE LTD
BANK NAME	:	DEUTSCHE BANK AG, SINGAPORE BRANCH
BANK ADDRESS	:	ONE RAFFLES QUAY #16-00 SOUTH TOWER
		SINGAPORE 048583
BANK CODE	:	7463
BRANCH CODE	:	001
ACCOUNT NO.	:	2528214-002 (SGD)
SWIFT CODE	:	DEUTSGSG

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7216
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
meiy.wong@vw.com.sg
<https://www.volkswagen.com.sg/>

An icon of
generations.
**And now,
Car of the Year.**



It's not e-mail, if you print it. [Think Blue.](#)

Internal

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Wednesday, 14 December 2022 3:07 pm

To: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>

Subject: RE: [EXT] RE: OFFER + DVREQUEST FOR VEHICLE INVOLVING SMF2849U & XE4126J ON DOA: 07-10-2022

Without Prejudice

Dear Sirs,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 16,473.57
2. Loss of Use (13days x \$60.00)	\$ 780.00
3. LTA/GIA Search Fee	\$ 2.00
Total	\$ 17,255.57

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>

Sent: Wednesday, 7 December 2022 8:30 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>

Subject: RE: [EXT] RE: OFFER + DVREQUEST FOR VEHICLE INVOLVING SMF2849U & XE4126J ON DOA: 07-10-2022

Dear Hsiao Tong ,

Any update for below mentioned ?

Thanks your offer, however, please re-consider LOU @ 14 days, as surveyor recommended 9 working days for repair work ,we crossed over 1 weekend and 1 public holiday ,Thank you.

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7216
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
meiy.wong@vw.com.sg
<https://www.volkswagen.com.sg/>



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Internal

From: Wong MeiY (VGS - SG/Singapore)
Sent: Friday, 18 November 2022 5:39 pm
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>
Subject: RE: [EXT] RE: OFFER + DVREQUEST FOR VEHICLE INVOLVING SMF2849U & XE4126J ON DOA: 07-10-2022

Dear Hsiao Tong ,

Thanks your offer, however, please re-consider LOU @ 14 days, as surveyor recommended 9 working days for repair work ,we crossed over 1 weekend and 1 public holiday ,Thank you.

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7216
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Main Fax: +65 6474 3643
meiy.wong@vw.com.sg
<https://www.volkswagen.com.sg/>



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Internal

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Friday, 18 November 2022 4:47 pm

To: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>

Subject: [EXT] RE: OFFER + DVREQUEST FOR VEHICLE INVOLVING SMF2849U & XE4126J ON DOA: 07-10-2022

Without Prejudice

Dear Sirs,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 16,473.57
2. Loss of Use (11days x \$60.00)	\$ 660.00
3. LTA/GIA Search Fee	\$ 2.00
Total	\$ 17,135.57

Please confirm acceptance.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>

Sent: Friday, 18 November 2022 3:13 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>

Subject: RE: OFFER + DVREQUEST FOR VEHICLE INVOLVING SMF2849U & XE4126J ON DOA: 07-10-2022

Dear Hsiao Tong ,

Any update on offer status ,Thank you.

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7216

Main Line: +65 6305 7299

Main Fax: +65 6474 3643

meiy.wong@vw.com.sg

<https://www.volkswagen.com.sg/>



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Internal

From: Wong Meiy (VGS - SG/Singapore)

Sent: Saturday, 12 November 2022 10:14 am

To: chewht@lkkauto.com

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>

Subject: OFFER + DVREQUEST FOR VEHICLE INVOLVING SMF2849U & XE4126J ON DOA: 07-10-2022

Good Morning Hsiao Tong ,

Could I have an offer or DV for this claims.

Appreciated your kind action on this matter, Thank You.

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7216

Main Line: +65 6305 7299

Main Fax: +65 6474 3643

meiy.wong@vw.com.sg

<https://www.volkswagen.com.sg/>



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Internal

From: Wong Meiy (VGS - SG/Singapore)

Sent: Thursday, 3 November 2022 4:30 pm

To: chewht@lkkauto.com

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>

Subject: LOD FOR VEHICLE INVOLVING SMF2849U & XE4126J ON DOA: 07-10-2022

Dear Hsiao Tong ,

For your kind action ,Thank you.

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7216

Main Line: +65 6305 7299

Main Fax: +65 6474 3643

meiy.wong@vw.com.sg

<https://www.volkswagen.com.sg/>

Claim Notification - ACCIDENT INVOLVING XE4126J(ALLIANZ) AND SMF2849U AT/ALONG EAST COAST AVE ON 07/10/2022

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sat 15/10/2022 11:05 AM

To: enquiries@800super.com.sg <enquiries@800super.com.sg>

800 SUPER WASTE MANAGEMENT PTE LTD

[By Email Only]

DRIVER: MUHAMMAD EZAIRI BIN MOHD ASHRI

Dear Sir/Madam,

You Ref: XE4126J

Our Ref: CC3/AIS22009975/Epa3

ACCIDENT INVOLVING XE4126J(ALLIANZ) AND SMF2849U AT/ALONG EAST COAST AVE ON 07/10/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy.

We have received a claim from SMF2849U against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to customerservice@allianz.com.sg or deliver it by hand to Allianz Customer Care Centre.

This letter should **not** be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at 6742 3197 or chewht@lkkauto.com.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	10 Oct 2022 16:57	Clm Dtl Modified	Claimant's Name: -> YEO TIAN LEE. Claimant's ID: -> SXXXX432G.	[A] HOW MEI KWAN
2	10 Oct 2022 16:57	Clm Veh Model Changed	(206391) VOLKSWAGEN TOURAN 1.4 1.4 TSI CL 5T13NZ (A).	[A] HOW MEI KWAN
3	10 Oct 2022 16:57	Clm Created	Reg No: SMF2849U. Acct Date: 2022/10/07. Claim Type: TP. Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ). TP Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ). Workshop: Volkswagen Group Singapore Pte Ltd ()	[A] HOW MEI KWAN
4	10 Oct 2022 16:57	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	10 Oct 2022 16:57	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/10/19	[A] HOW MEI KWAN
6	10 Oct 2022 16:57	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	10 Oct 2022 16:57	Adj Adjuster Assigned	[None] -> CHEN TSUE YEE	[A] HOW MEI KWAN
8	11 Oct 2022 14:59	Clm Registration Modified	Pol No:->SP0001037805.	[I] Shanti Ramasamy
9	13 Oct 2022 09:42	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/10/19. Mandate Remarks: Proceed with Direct Settlement	[I] Faiz Rosli
10	13 Oct 2022 09:42	Adj Mandate Set	Approved:0.00:Proceed with Direct Settlement	[I] Faiz Rosli
11	09 Nov 2022 11:04	Adj Mandate Request	Cur.Reg:17255.57:Liability: 100%. Insured REVERSED AND HIT THIRD PARTY. We seek your mandate at \$17,255.57(ALL-IN). Kindly let us have your approval/instruction.	[A] CHEW HSIAO TONG
12	09 Nov 2022 12:56	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/10/19. Mandate Remarks: Proceed with Direct Settlement COR 16,473.57 LOU 660 (11 days) lta 2 total \$17,135.57	[I] Chan Kian Chuan
13	09 Nov 2022 12:56	Adj Mandate Set	Approved:17135.57:Proceed with Direct Settlement COR 16,473.57 LOU 660 (11 days) lta 2 total \$17,135.57	[I] Chan Kian Chuan
14	01 Dec 2022 14:43	Adj Mandate Request	Cur.Reg:17315.57:Please be informed that for LOU, third party counter proposed 14days as the repair crossed over 1 weekend and 1 public holiday. The breakdown is as follows: - 1. Cost of Repair (w/GST) \$ 16,473.57 2. Loss of Use (14days x \$60	[A] CHEW HSIAO TONG
15	01 Dec 2022 15:07	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/10/19. Mandate Remarks: Proceed with Direct Settlement COR 16,473.57 LOU 660 (11 days) lta 2 total \$17,135.57	[I] Chan Kian Chuan
16	01 Dec 2022 15:07	Adj Mandate Set	Approved:17315.57:Proceed with Direct Settlement COR 16,473.57 LOU 660 (11 days) lta 2 total \$17,135.57	[I] Chan Kian Chuan

Date From   Date To   Audit Type None 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2853966	10 Oct 2022 16:57:11	TP Case (Insurer)	Motor	Allianz Insurance Singapore Pte. Ltd. (HQ)	Allianz Insurance Singapore Pte. Ltd. (HQ)	SMF2849U		xx.xx