

To: **Lonpac Insurance Bhd.**
300 Beach Road #17-04/07
The Concourse
Singapore 199555

Attn: **Motor Claims Department**

Date: 3rd November 2022

Dear Sir/Madam,

Claimant: **Lee Yi Shan, Joyce**

"WITHOUT PREJUDICE"

We are instructed by the above named to claim damages against you in connection with a road traffic accident on 08/10/2022 at along Braddell exit to PIE(Changi)/Upper Serangoon Road involving our client's vehicle registration number SNB 5877 C and vehicle registration number SMJ 8891 K driven by your insured at the material time.

We are instructed that the accident was caused by your insured's negligent driving and/or management of your vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:

1) Vehicle Repair Costs	\$7,000.00
2) Loss of Use (SGD\$120.00 x 6Days)	\$720.00
3) Insurance Search Fee	\$2.00

Total : **\$7,722.00**

A copy each of the following supporting documents is enclosed:

- Singapore Accident Statement
- Rental Invoice & Agreement
- Insurance Search Fee Receipt

Please send us an acknowledgement of receipt within 14 days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against you without further notice.

Yours faithfully,

Elin Cai

Zoom Autowerks Pte Ltd

130 Bedok Reservoir Road
#08-1339 Singapore 470130

Mobile: 9450 7920 | E-mail: zoomautowerks@gmail.com

**LETTER OF AUTHORIZATION**

Accident on 08/10/2022 along BRADDELL EXIT TO PIECCHANGI / UPP SERANGKON
Involving vehicles SNBS877C & SMJ8891K

In consideration of **Zoom Autowerks Pte Ltd, 130 Bedok Reservoir Road, Eunos Spring, #08-1339 Singapore 470130**, repairing my/our motor vehicle no SNBS877C at my request, I/We, LEE YI SHAN, JOYCE ("the claimant") of 752 BEDOK RESERVOIR ROAD #13-07 S.479257 (address) bearing NRIC No S8631699D the owner of motor vehicle no SNBS877C, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by **Zoom Autowerks Pte Ltd**.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to **Zoom Autowerks Pte Ltd** the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Zoom Autowerks Pte Ltd** account. Upon clearance of the said cheque, I/we further authorize **Zoom Autowerks Pte Ltd** and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Zoom Autowerks Pte Ltd** shall amount to a good discharge of **Zoom Autowerks Pte Ltd** and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 08 day of 10 (month) 20 22 (year)

Signed by "the claimant"

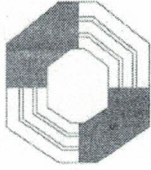
Name: LEE YI SHAN, JOYCE

NRIC No: S8631699D



Signed by Zoom Autowerks Pte Ltd

Name: Elin Cai



LONPAC INSURANCE BHD

CLAIM NO : 22/22/22/VP05/026401
DATE : 10 JAN 2023

DISCHARGE VOUCHER

I/We, LEE YI SHAN, JOYCE (LI YISHAN) confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of SMJ8891K the sum of Singapore Dollar Seven Thousand Five Hundred Two Only (\$7,502.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SNB5877C and SMJ8891K on 08/10/2022 along/at BRADDELL EXIT TO PIE (CHANGI) / UPP SERANGOON .

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ LEE BEE LENG (LI MEILING) AND/OR SAMUEL JOSHUA POH YEE JIE**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to “**ZOOM AUTOWERKS PTE LTD**”.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action. *

.....
Signature of vehicle owner/Date

..... Lee Yishan, Joyce 11/01/23

Name of vehicle owner /Date

**ZOOM AUTOWERKS PTE LTD**

130 Bedok Reservoir Road, Eunos Spring

#08-1339 Singapore 470130

email: zoomautowerks@gmail.com | Contact: 9450 7920

Co. Reg No.: 201725603G

INVOICE

To: **Lonpac Insurance Bhd.**
300 Beach Road
#17-04/07 The Concourse
Singapore 199555

Invoice No. : ZI0000951
Date : 11/1/2023
VRN : SNB 5877 C
Make & Model : M. Benz GLC250
DOA : 8/10/2022
Terms : COD

	Description	Qty	U/P	Amt
1	Repair & Respray Accident Affected Portions			7,000.00
2	Loss of Use (SGD\$100.00 x 5Days)			500.00
3	Insurance Search			2.00

TOTAL : **\$7,502.00**

All crossed cheques must be made to "**ZOOM AUTOWERKS PTE LTD** "

Bank Name: Oversea-Chinese Banking Corporation Ltd

Account Number: 623326998001

Paynow UEN: 201725603G



(by Zoom Autowerks Pte Ltd)


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SMJ8891K

Date of Accident

08/10/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**
Period of Insurance **12/06/2022 - 11/06/2023**
Requested By **Elin Cai (Zoom Autowerks Pte ...**
Requested Date **09/10/2022 11:12**

Payment details

Request Amount: **S\$1.87**
GST Amount: **S\$0.13**
Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre
GST Registration No: **M400017735**

LONPAC INSURANCE BHD (SINGAPORE BRANCH)

GIRO AUTHORISATION FORM

Company Name:

Zoom Autowerks Pte Ltd

Bank Account Details

Beneficiary Name:

Zoom Autowerks Pte Ltd

Bank Name / Branch Name:

Oversea-Chinese Banking Corporation Limited

Bank Account No.:

623326998001

Bank Code / Branch Code:

7339 / 623

Swift Code

OCBCSGSG

Email Address:

zoomautowerks@gmail.com

(For notification of payment details)

Name/Designation/Telephone/Email of Contact person.:

Elin Cai +65 9450 7920

I hereby authorise Lompac Insurance Bhd to remit all payment directly to the above nominated account.

Authorised Signature and Company Stamp

Date:

Acknowledged by :

Elin Cai

Name / Date:

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 12 January 2023 8:42 AM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A
Subject: RE: [SEEK MANDATE] - Pre-Repair Inspection for SNB 5877 C // Accident on 08/10/2022 @ 13:24HR at along Braddell Exit to PIE(Changi)/Upper Serangoon involving Vehicle Number SNB 5877 C & SMJ 8891 K *** LKK REF: CC4/LPC22009953/Upa3

WITHOUT PREJUDICE

Dear Sirs,

For an update, we have settled the matter at \$7,502.00(all-in).

1. Cost of Repair	\$ 7,000.00
2. Loss of USE (5days x \$100.00)	\$ 500.00
3. LTA/GIA Search Fee	\$ 2.00
Total	<u>\$ 7,502.00</u>

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, 28 November 2022 12:16 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: [SEEK MANDATE] - Pre-Repair Inspection for SNB 5877 C // Accident on 08/10/2022 @ 13:24HR at along Braddell Exit to PIE(Changi)/Upper Serangoon involving Vehicle Number SNB 5877 C & SMJ 8891 K *** LKK REF: CC4/LPC22009953/Upa3

Lonpac External - General

Dear Hsiao Tong,

Please proceed as proposed.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, 28 November 2022 11:05 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: [SEEK MANDATE] - Pre-Repair Inspection for SNB 5877 C // Accident on 08/10/2022 @ 13:24HR at along Braddell Exit to PIE(Changi)/Upper Serangoon involving Vehicle Number SNB 5877 C & SMJ 8891 K *** LKK REF: CC4/LPC22009953/Upa3

Your ref: **22/22/22/VP05/026401**

Our ref : CC4/LPC22009953/Upa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SMJ8891K(LONPAC) AND SNB5877C(TP) ON 08/10/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"ZOOM AUTOWERKS PTE LTD"** at **\$7,602.00(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 16,562.40	\$ 7,000.00
2. Loss of USE (6days x \$120.00)	\$ 720.00	\$ 600.00 (6days x \$100.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 17,284.40	<u>\$ 7,602.00</u>

Surveyor recommended 4days for repair + 1PRS + 1SUNDAY = 6days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 23/11/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 26 October 2022 9:14 AM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: FW: Pre-Repair Inspection for SNB 5877 C // Accident on 08/10/2022 @ 13:24HR at along Braddell Exit to PIE(Changi)/Upper Serangoon involving Vehicle Number SNB 5877 C & SMJ 8891 K *** LKK REF: CC4/LPC22009953/Upa3

Hi Gerald,

Our surveyor had checked with Agent workshop Cycle & Carriage for the list price of tailgate and the price is reasonable.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 25 October 2022 3:47 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: FW: Pre-Repair Inspection for SNB 5877 C // Accident on 08/10/2022 @ 13:24HR at along Braddell Exit to PIE(Changi)/Upper Serangoon involving Vehicle Number SNB 5877 C & SMJ 8891 K *** LKK REF: CC4/LPC22009953/Upa3

Lonpac External - General

Dear Hsiao Tong,

Please advise if the costing for rear tailgate is reasonable.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Tuesday, 25 October 2022 3:19 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: FW: Pre-Repair Inspection for SNB 5877 C // Accident on 08/10/2022 @ 13:24HR at along Braddell Exit to PIE(Changi)/Upper Serangoon involving Vehicle Number SNB 5877 C & SMJ 8891 K *** LKK REF: CC4/LPC22009953/Upa3

Dear Sirs/Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 19 October 2022 11:57 am
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: FW: Pre-Repair Inspection for SNB 5877 C // Accident on 08/10/2022 @ 13:24HR at along Braddell Exit to PIE(Changi)/Upper Serangoon involving Vehicle Number SNB 5877 C & SMJ 8891 K *** LKK REF: CC4/LPC22009953/Upa3

Lonpac External - General

Our Ref: 22/22/22/VP05/026401

Dear Mai Kwan,

Please see attached.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Wednesday, 19 October 2022 11:50 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: FW: Pre-Repair Inspection for SNB 5877 C // Accident on 08/10/2022 @ 13:24HR at along Braddell Exit to PIE(Changi)/Upper Serangoon involving Vehicle Number SNB 5877 C & SMJ 8891 K *** LKK REF: CC4/LPC22009953/Upa3

Dear Sir / Madam,

We refer to the above matter.

Please advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Monday, 10 October 2022 11:39 AM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>
Subject: RE: FW: Pre-Repair Inspection for SNB 5877 C // Accident on 08/10/2022 @ 13:24HR at along Braddell Exit to PIE(Changi)/Upper Serangoon involving Vehicle Number SNB 5877 C & SMJ 8891 K

Dear Gerald,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, 10 October 2022 10:48 AM

To: 'assignments' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: FW: Pre-Repair Inspection for SNB 5877 C // Accident on 08/10/2022 @ 13:24HR at along Braddell Exit to PIE(Changi)/Upper Serangoon involving Vehicle Number SNB 5877 C & SMJ 8891 K

Lonpac External - General

Our Ref : TBA

Dear Yan,

FYNA. Insured yet to report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Zoom Autowerks <zoomautowerks@gmail.com>

Sent: Monday, 10 October 2022 9:25 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re: FW: Pre-Repair Inspection for SNB 5877 C // Accident on 08/10/2022 @ 13:24HR at along Braddell Exit to PIE(Changi)/Upper Serangoon involving Vehicle Number SNB 5877 C & SMJ 8891 K

Dear All,

Please arrange Marcus Chua.

On Mon, Oct 10, 2022, 08:25 GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Elin,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Jackson Quek -Appraisal
2	Nicholas Tey -Appraisal
3	Steve Chen - LKK
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Thevan Thomas- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

At this juncture, our insured has not lodged the accident report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Zoom Autowerks <zoomautowerks@gmail.com>

Sent: Sunday, 9 October 2022 11:16 am

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Pre-Repair Inspection for SNB 5877 C // Accident on 08/10/2022 @ 13:24HR at along Braddell Exit to PIE(Changi)/Upper Serangoon involving Vehicle Number SNB 5877 C & SMJ 8891 K

Dear Sir/Madam,

We are instructed by Lee Yi Shan Joyce to notify you of a road traffic accident on 08/10/2022

at about 13:24HR along Braddell Exit to PIE(Changi)/Upper Serangoon involving our client's vehicle registration number SNB 5877 C and vehicle registration number SMJ 8891 K driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9450 7920, should you require more information.

Kindly arrange survey at Blk 15 Kaki Bukit Road 4, Bartley Biz Centre, #01-53 Singapore 417808.

Warmest Regards,

Elin Cai

Zoom Autowerks Pte Ltd

130 Bedok Reservoir Road

#08-1339 Singapore 470130

☎9450 7920

- Please note our change in mailing/registered address with effect from 1st July 2018 -

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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