

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 28 November 2022 11:05 AM
To: geraldpo@lonpac.com
Cc: Admin A; MT_Claim_SG
Subject: [SEEK MANDATE] - Pre-Repair Inspection for SNB 5877 C // Accident on 08/10/2022 @ 13:24HR at along Braddell Exit to PIE(Changi)/Upper Serangoon involving Vehicle Number SNB 5877 C & SMJ 8891 K *** LKK REF: CC4/LPC22009953/Upa3
Attachments: LKK SURVEY REPORT & PHOTOS.pdf; SNB5877C LOD.pdf

Your ref: **22/22/22/VP05/026401**
Our ref : CC4/LPC22009953/Upa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SMJ8891K(LONPAC) AND SNB5877C(TP) ON 08/10/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"ZOOM AUTOWERKS PTE LTD"** at **\$7,602.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 16,562.40	\$ 7,000.00
2. Loss of USE (6days x \$120.00)	\$ 720.00	\$ 600.00 (6days x \$100.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 17,284.40	<u>\$ 7,602.00</u>

Surveyor recommended 4days for repair + 1PRS + 1SUNDAY = 6days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 23/11/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 26 October 2022 9:14 AM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: FW: Pre-Repair Inspection for SNB 5877 C // Accident on 08/10/2022 @ 13:24HR at along Braddell Exit to PIE(Changi)/Upper Serangoon involving Vehicle Number SNB 5877 C & SMJ 8891 K *** LKK REF: CC4/LPC22009953/Upa3

Hi Gerald,

Our surveyor had checked with Agent workshop Cycle & Carriage for the list price of tailgate and the price is reasonable.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 25 October 2022 3:47 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: FW: Pre-Repair Inspection for SNB 5877 C // Accident on 08/10/2022 @ 13:24HR at along Braddell Exit to PIE(Changi)/Upper Serangoon involving Vehicle Number SNB 5877 C & SMJ 8891 K *** LKK REF: CC4/LPC22009953/Upa3

Lonpac External - General

Dear Hsiao Tong,

Please advise if the costing for rear tailgate is reasonable.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Tuesday, 25 October 2022 3:19 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: FW: Pre-Repair Inspection for SNB 5877 C // Accident on 08/10/2022 @ 13:24HR at along Braddell Exit to PIE(Changi)/Upper Serangoon involving Vehicle Number SNB 5877 C & SMJ 8891 K *** LKK REF: CC4/LPC22009953/Upa3

Dear Sirs/Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 19 October 2022 11:57 am
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: FW: Pre-Repair Inspection for SNB 5877 C // Accident on 08/10/2022 @ 13:24HR at along Braddell Exit to PIE(Changi)/Upper Serangoon involving Vehicle Number SNB 5877 C & SMJ 8891 K *** LKK REF: CC4/LPC22009953/Upa3

Lonpac External - General

Our Ref: 22/22/22/VP05/026401

Dear Mai Kwan,

Please see attached.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Wednesday, 19 October 2022 11:50 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: FW: Pre-Repair Inspection for SNB 5877 C // Accident on 08/10/2022 @ 13:24HR at along Braddell Exit to PIE(Changi)/Upper Serangoon involving Vehicle Number SNB 5877 C & SMJ 8891 K *** LKK REF: CC4/LPC22009953/Upa3

Dear Sir / Madam,

We refer to the above matter.

Please advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Monday, 10 October 2022 11:39 AM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>
Subject: RE: FW: Pre-Repair Inspection for SNB 5877 C // Accident on 08/10/2022 @ 13:24HR at along Braddell Exit to PIE(Changi)/Upper Serangoon involving Vehicle Number SNB 5877 C & SMJ 8891 K

Dear Gerald,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, 10 October 2022 10:48 AM

To: 'assignments' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: FW: Pre-Repair Inspection for SNB 5877 C // Accident on 08/10/2022 @ 13:24HR at along Braddell Exit to PIE(Changi)/Upper Serangoon involving Vehicle Number SNB 5877 C & SMJ 8891 K

Lonpac External - General

Our Ref : TBA

Dear Yan,

FYNA. Insured yet to report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Zoom Autowerks <zoomautowerks@gmail.com>

Sent: Monday, 10 October 2022 9:25 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re: FW: Pre-Repair Inspection for SNB 5877 C // Accident on 08/10/2022 @ 13:24HR at along Braddell Exit to PIE(Changi)/Upper Serangoon involving Vehicle Number SNB 5877 C & SMJ 8891 K

Dear All,

Please arrange Marcus Chua.

On Mon, Oct 10, 2022, 08:25 GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Elin,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Jackson Quek -Appraisal
2	Nicholas Tey -Appraisal
3	Steve Chen - LKK
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Thevan Thomas- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

At this juncture, our insured has not lodged the accident report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Zoom Autowerks <zoomautowerks@gmail.com>

Sent: Sunday, 9 October 2022 11:16 am

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Pre-Repair Inspection for SNB 5877 C // Accident on 08/10/2022 @ 13:24HR at along Braddell Exit to PIE(Changi)/Upper Serangoon involving Vehicle Number SNB 5877 C & SMJ 8891 K

Dear Sir/Madam,

We are instructed by Lee Yi Shan Joyce to notify you of a road traffic accident on 08/10/2022

at about 13:24HR along Braddell Exit to PIE(Changi)/Upper Serangoon involving our client's vehicle registration number SNB 5877 C and vehicle registration number SMJ 8891 K driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9450 7920, should you require more information.

Kindly arrange survey at Blk 15 Kaki Bukit Road 4, Bartley Biz Centre, #01-53 Singapore 417808.

Warmest Regards,

Elin Cai

Zoom Autowerks Pte Ltd

130 Bedok Reservoir Road

#08-1339 Singapore 470130

☎9450 7920

- Please note our change in mailing/registered address with effect from 1st July 2018 -

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