

C. S. ONG AUTO PTE. LTD.

Co. & GST Reg. No.: 201408916W

7030, Ang Mo Kio Avenue 5, #B1-01 Northstar @ AMK, Singapore 569880

H/P: 6484 1933 | Fax: 6481 1916

E-Mail: csongauto.claims@yahoo.com

Our Ref : **SLT5335D**

Your Ref : **SNA5355Y**

Date : **4/Jan/2023**

BY MAIL WITHOUT PREJUDICE

INDIA INTERNATIONAL INSURANCE PTE LTD

64 CECIL STREET

#04-05 IOB BUILDING

SINGAPORE 049711

Attn: Motor Claims Department

Dear Sir/Madam,

ACCIDENT INVOLVING : **SLT5335D & SNA5355Y**

DATE OF ACCIDENT : **21/09/2022**

LOCATION : **EXIT 1 PIE (TUAS) / TPE (SLE)**

We refer to the above-mentioned accident.

We are claiming as follows :

Cost of Repairs	:	\$	4,158.00
Loss of Use / Loss of Rental:	:	\$	1,200.00 (\$100/DAY X 12DAYS)
Search Fees	:	\$	31.00
Towing	:	\$	-

Grand Total : **\$ 5,389.00**

The above-mentioned settlement is in respect to our client's property damage and shall not be prejudicial to any other claims arising from the same accident.

Kindly send us an acknowledgement of receipt of this letter within fourteen (14) days from your receipt of this letter. Should you require any further enquires, please contact us or send an email to csongauto.claims@yahoo.com

Yours faithfully,

C. S. ONG AUTO PTE LTD

*This is a computer-generated letter and does not need a signature.

LETTER OF AUTHORISATION

Accident on 21-09-2022 along Exit 1 PIE (Tuas) / TPE (SLE)
involving vehicles nos. SLT5335D & SNA5355Y.

In consideration of C.S. ONG AUTO PTE LTD ; 7030, Ang Mo Kio Ave 5 #B1-01 Northstar @ AMK S(569880), repairing my/our motor vehicle no. SLT5335D at my/our request, I/We, Allswell Motor Traders ("the claimant") of 100, Jalan Sultan #02-41 Sultan Plaza S(199001) (address) bearing NRIC no. 53192889J the owner of motor vehicle no. SLT5335D, hereby authorise them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc, to any of their appointed advocates to act of me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorise them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by C.S. ONG AUTO PTE LTD. I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith. If my/our claim is unsuccessful, I/we undertake to pay to C.S. ONG AUTO PTE LTD the cost of repairs of my/our vehicle.

Should the settlement cheque be drawn in my/our favour, I/we hereby give my/our instruction to clear the said cheque on my/our behalf by presenting the same for payment directly into C.S. ONG AUTO PTE LTD account. Upon clearance of the said cheque, I/we further authorise C.S. ONG AUTO PTE LTD and/or their appointed law firm to utilise the monies to pay their charges without further reference to me. In the event the settlement cheque is being sent to me directly, I/we undertake to pay C.S. ONG AUTO PTE LTD the cost of repairs of my/our vehicle within 7 working days from the receipt of said settlement cheque.

I confirm that the payment to C.S. ONG AUTO PTE LTD shall amount to a good discharge of C.S. ONG AUTO PTE LTD and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 29 day of 09 (month) 2022 (year).



"The Claimant's" Signature



C.S. ONG AUTO PTE LTD

Name: Allswell Motor Traders

Name: XINMIN

NRIC No.: 53192889J

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

"My execution of this Discharge
Voucher is only for my claim
for property damage and not
prejudicial to any other claims"

India Ref: MFL2022D0005358
Claimant Ref: SLT5335D

We/I, C. S. ONG AUTO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 4,200.00 (Global Sum) (repair cost), 00 (loss of attachment), 00 (search fee), vehicle no. SLT5335D that was damaged pursuant to the accident which occurred on 21/09/2022 (date) at PIE TOWARDS EUNOS (location) involving vehicle no. SNA5355Y (insured vehicle). This is pursuant to the inspection conducted on 11/10/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner ALLSWELL MOTOR TRADERS ("the third party claimant") of vehicle no. SLT5335D to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SLT5335D (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 4,200.00 to C. S. ONG AUTO PTE LTD.

Dated this 11 day of July 20 23

CLAIMANT:

Signature: _____

Signed by "the workshop" (with chop)

Name: _____

C.S. ONG AUTO PTE LTD

NRIC: _____

201408916W

Address: _____

7030, Ang Mo Kio Ave 5

#B1-01 NorthStar @ AMK

Nationality: _____

S(5691880)

Occupation: _____

WITNESS:

Signature: _____

Signed by appointed Surveyor

Name: _____

LKK Auto Consultants Pte Ltd

NRIC: _____

199607198R

Address: _____

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

Nationality: _____

Occupation: _____



C. S. ONG AUTO PTE. LTD.
UEN: 201408916W
7030, Ang Mo Kio Ave 5
#B1-01 Northstar @ AMK Singapore (569880)
Tel: 6484 1933 | Fax: 6481 1916
E-mail: csongauto@yahoo.com.sg

Tax Invoice
IN-202313933
04/01/2023

Billing To
Motor Claims Department
India International Insurance Pte Ltd

Reg No: SLT5335D
Car Model: Honda Vezel
Mileage:
Sales Type: Claims

No.	Product	Quantity	Price	Total
1	Third Party Claim Involving Vehicle No. SLT5335D & SNA5355Y Accident On 21/09/2022 At Around 0725hrs Along EXit 1 PIE (Tuas) / TPE (SLE)	0	\$ -	\$ -
2	Total Cost Of Repair For Vehicle No. SLT5355D	1	\$ 3,850.00	\$ 3,850.00

Sub Total \$ 3,850.00
GST 8% \$ 308.00
Total \$ 4,158.00

Amount Due \$ 4,158.00

All Cheques should be crossed and made payable to "C. S. ONG AUTO PTE LTD"
Payments Made Via Bank Transfer **OCBC: 6866-3784-4001 / PayNow UEN: 201408916W**

For C. S. ONG AUTO PTE LTD

* This is a computer generated invoice no signature is required





RECORD MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

9 Temasek Boulevard, Suntec City Tower Two #42-01B
Singapore 038989

E-mail: gears-support@shift-technology.com

GST Registration: M400017735

TAX INVOICE

Date of Request: 03/10/2022

Your Ref No: SLT5335D

Dear Sir/Madam,

Date of Accident: 21/09/2022 00:00 (SGT)

Vehicle No: SLT5335D

Place of Accident: Airport Blvd., Singapore Changi Airport (SIN), Singapore

With reference to your application for the accident report, we have attached the following accident report as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (\$\$)	QTY	AMOUNT (\$\$)
SNA5355Y	Airport Blvd., Singapore Changi Airport (SIN), Singapore	(31.00)	1	(28.97)
GST Amount				(2.03)
Total Amount Due (GST Inclusive)				(31.00)

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank you.

This is a computer generated document and requires no signature.

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	10 Oct 2022 12:06	Clm Dtl Modified	Claimant's Name: -> -.	[A] HOW MEI KWAN
2	10 Oct 2022 12:06	Clm Veh Model Changed	(204907) HONDA VEZEL 1.5 HYBRID X (A).	[A] HOW MEI KWAN
3	10 Oct 2022 12:06	Clm Created	Reg No: SLT5335D. Acct Date: 2022/09/21. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: C. S. Ong Auto Pte Ltd (HQ)	[A] HOW MEI KWAN
4	10 Oct 2022 12:06	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	10 Oct 2022 12:06	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/10/19	[A] HOW MEI KWAN
6	10 Oct 2022 12:06	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	10 Oct 2022 12:06	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	10 Oct 2022 12:06	Adj Adjuster Assigned	[None] -> BRYAN TANI	[A] HOW MEI KWAN
9	10 Oct 2022 16:29	Clm Registration Modified	Pol No:->D18MFL0003414_03.	[I] Priya
10	22 Dec 2022 22:50	Clm Dtl Modified	Claimant's Name: - -> ALLSWELL MOTOR TRADERS. Claimant's ID: -> 53192889J.	[A] HOW MEI KWAN
11	22 Dec 2022 22:50	Clm Dtl Modified	Insured Name: -> COMFORTDELGRO RENT-A-CAR PTE LTD. Insured ID: -> 198105775H.	[A] HOW MEI KWAN
12	03 Jan 2023 11:44	Adj Mandate Request	Cur.Reg:0.00:PODS Liability: 100% Remark: BOLA 15. Based on OI's sketch plan, OI encroached into TP lane. For your approval please.	[A] Ezlyna
13	04 Jan 2023 15:10	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/10/19. Mandate Remarks: Do we have TP video or scene photos please.	[I] Priya
14	04 Jan 2023 15:10	Adj Mandate Set	Maintained:Do we have TP video or scene photos please.	[I] Priya
15	08 Feb 2023 13:55	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
16	08 Feb 2023 13:55	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
17	08 Feb 2023 13:55	Clm Dtl Modified	JPJ Reg. Date: -> 2017/10/31.	[A] JOANNE LEE KHANG MIN
18	08 Feb 2023 13:55	Clm Details Notified		[A] JOANNE LEE KHANG MIN
19	09 May 2023 17:58	Adj Mandate Request	Cur.Reg:2320.00:PODS Liability: 50% *Quantum: \$2,320.00. Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
20	10 May 2023 15:12	Adj Mandate Set	Approved:2320.00.	[I] Priya
21	22 Jun 2023 08:12	Adj Mandate Request	Cur.Reg:4609.00:Liability: 100% Remark: BOLA 15. Based on OI's sketch plan, OI encroached into TP lane. For your approval please.	[A] Ezlyna
22	23 Jun 2023 18:12	Adj Mandate Set	Approved:4609.00.	[I] Sundari Nagarajan

Date From  Date To  Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2912115	08 Feb 2023 13:55:19	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLT5335D	SNA5355Y	11.00
2961597	10 May 2023 10:43:45	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SLT5335D	SNA5355Y	11.00

