

HUI SHON CAR RENTAL

c/o Blk 7 Sin Ming Industrial Estate

#01-76

Singapore 575642

Date: 19-12-2022

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

MOTOR CLAIMS DEPT.

3 ANSON ROAD

#1600 SPRINGLEAF TOWER

SINGAPORE 079909

Dear Sir / Madam

ACCIDENT INVOLVING MOTOR VEHICLES EL1628K AND GBH4283H
ALONG BALESTIER ROAD ON 05-10-2022

I / We, the owner of Vehicle No. EL1628K which was involved in the above accident.

My / Our vehicle sustained damages as a result of the above said accident and I / we are now claiming against you for the followings:-

- | | | |
|--|---|----------------------|
| 1. Costs of repair | - | \$4119.50 |
| 2. Loss-of-Use/Rental fees <u>7 days</u> | - | \$ 700.00 |
| 3. Police / GIA report / LTA fees | - | \$ 2.00 |
| 4. Surveyor report fees | - | |
| 5. Others | - | |
| Total: | | <u>\$4821.50</u> |

Please advise whether you are now prepare to settle my claims as outlined above.

I / We hereby authorise my / our repairers, M/s **Alan's United Auto Pte. Ltd.** and/or their representatives to negotiate/compromise settlement of my / our above claim on my / our behalf. If there is a settlement I / we further authorise you to pay whatever settlement sum to my / our repairers being the outstanding repair bill and incidentals due to them.

Your kind attention and prompt settlement is much appreciated.

Yours faithfully,



LETTER OF AUTHORITY

ACCIDENT INVOLVING EL1628K AND GRH428314
ALONG BALESTIER ROAD
ON 05-10-2022

BY THE LETTER OF AUTHORITY, I / We, HUI SHOON CAR RENTAL
NRIC NO. 53013461 J The owner of Vehicle No. EL1628K

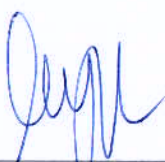
Hereby irrevocably appoint Messrs **Alan's United Auto Pte. Ltd.** at Block 7, Sin Ming Industrial Estate, Sector C, #01-76, Singapore 575642, and/or their representative to process the Third Party claim on my/our behalf and to do all and/or any of the followings:-

1. To submit, negotiate/compromise and to resolve settlements of my/our above mentioned claim.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favor of **Alan's United Auto Pte. Ltd.**
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever as they deem necessary for the purpose of settling my/our said claim.

I / We hereby declare that all the processing and documents done by virtue of this letter of authority on my/our behalf by my/our repairers or any person authorized by them shall be as good valid and effectual to all intends and purposes whatsoever as if the same had been done or executed by me/us in person.

I / We further confirm that the acceptance by Messrs **Alan's United Auto Pte. Ltd.** of the settlement amount constitute the full discharge of my/our claim(s) in respect of the above accident.

Signed on the 06 (day) 10 (month) 2022 (year)



Acknowledged by Owner
(company stamp if applicable)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00061472204 Claim No : SNM22D207131/C02/KHONGLH

Claimant : HUI SHOON CAR RENTAL

Amount : **S\$4,681.50**
SINGAPORE DOLLARS FOUR THOUSAND SIX HUNDRED EIGHTY ONE AND
CENTS FIFTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full &
final settlement of all claims, costs & disbursements for injuries / damages
sustained by me/us through an accident involving

Claimant Vehicle No. : EL1628K
Insured Vehicle No. : GBH4283H

Date of Loss : 05/10/2022
Place of Accident : BALESTIER ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to
discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : WEEK LEE SERVICE PTE LTD
Driver Name : ARULANTHU ARUL JEGAN

from all claims, present or future in respect of all loss, injury or damage
sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the
part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	4,119.50
(3) Loss of Use/ Rental/Earning	S\$	560.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	4,681.50
	=====	

Claimant Name : HUI SHOON CAR RENTAL ✓ NRIC No : 53013461J

Signature :   Date : 19.04.2023

ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

No. : 16408

Vehicle Insured : GBH4283H
Accident Date : 05-Oct-2022

Date : 19-Dec-2022

Our Ref : 022162 (CHINA) / CHAN

PAGE : 1

HUI SHOON CAR RENTAL
BLK 1 SIN MING INDUSTRIAL ESTATE
SECTOR C, #01-125
Singapore 575636

FINAL REPAIR COST FOR MAZDA 5 EL1628K
=====

To supply spare parts

To remove & refix o/s quater glass

To apply undersealing

To putty and spray replaced parts

To remove, cut-out damaged parts,
panel beating, welding, align,
refix and to renew above parts

	3,850.00
Add 7% GST :	269.50

Total :	S\$ 4,119.50
	=====

Singapore Dollars Four Thousand One Hundred and
Nineteen and Cents Fifty Only

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

GBH4283H

Date of Accident

05/10/2022



Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance	China Taiping Insurance (Sing...
Period of Insurance	05/06/2022 - 04/06/2023
Requested By	KHONG SHI JIE (ALAN'S UNITE...
Requested Date	05/10/2022 13:30

Payment details

Request Amount: **S\$1.87**
GST Amount: **S\$0.13**
Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre
GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 17 October 2022 2:13 PM
To: weekleeservice@singnet.com.sg
Subject: Claim Notification - ACCIDENT INVOLVING GBH4283H(CHINA TAIPING) AND EL1628K AT/ ALONG THOMSON ROAD ON 05/10/2022

WEEK LEE SERVICE PTE LTD

[By Email Only]

Driver: ARULANTHU ARUL JEGAN

Dear Sir/Madam,

You Ref: GBH4283H

Our Ref: CC6/CTI22009947/Kpa3

ACCIDENT INVOLVING GBH4283H(CHINA TAIPING) AND EL1628K AT/ ALONG THOMSON ROAD ON 05/10/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from EL1628K against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 21 April 2023 8:55 AM
To: 'Lynn Khong'
Cc: Admin A; claimsdept@sg.cntaiping.com
Subject: RE: [SEEK MANDATE] - SNM22D207131/C02/KHONGLH | INSURED REQ FRONT VF - Direct Settlement - Accident Involving GBH4283H (OI) and EL1628K (TP : LKK REF - CC6/CTI22009947/Kpa3) on 05/10/2022

Dear Sirs,

For an update, we have settled the matter at \$4,681.50(all-in).

1. Cost of Repair (w/GST)	\$ 4,119.50
2. Loss of Use (7days x \$80.00)	\$ 560.00
3. LTA/GIA Search Fee	\$ 2.00
Total	\$ 4,681.50

We will proceed to close file and submit all the relevant document to your good office once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Lynn Khong <lynn.khong@sg.cntaiping.com>

Sent: Monday, March 20, 2023 8:53 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] - SNM22D207131/C02/KHONGLH | INSURED REQ FRONT VF - Direct Settlement - Accident Involving GBH4283H (OI) and EL1628K (TP : LKK REF - CC6/CTI22009947/Kpa3) on 05/10/2022

Dear Hsiao Tong,

Mandate as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with GST)	\$ 7,471.68	\$ 4,119.50 (\$3,850.00 + 7%GST)
2. Loss of Use (7days x \$100.00)	\$ 700.00	\$ 560 - \$700.00 (7DAYS X \$80 - \$100.00)

3. LTA/ GIA SEARCH FEE	\$ 2.00	\$ 2.00
Total	\$ 8,173.68	\$ 4,681 - \$4,821.50

Surveyor recommended 6days for repair + 1SUNDAY = 7DAYS.

Thank you

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6156 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, March 13, 2023 5:29 PM

To: Lynn Khong <lynn.khong@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: [SEEK MANDATE] - SNM22D207131/C02/KHONGLH | INSURED REQ FRONT VF - Direct Settlement - Accident Involving GBH4283H (OI) and EL1628K (TP : LKK REF - CC6/CTI22009947/Kpa3) on 05/10/2022

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Dear Sirs,

We refer to our mandate request dated 17/01/2023.

Please advise. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, January 17, 2023 10:22 AM
To: Lynn Khong <lynn.khong@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; claimsdept@sg.cntaiping.com
Subject: [SEEK MANDATE] - SNM22D207131/C02/KHONGLH | INSURED REQ FRONT VF - Direct Settlement - Accident Involving GBH4283H (OI) and EL1628K (TP : LKK REF - CC6/CTI22009947/Kpa3) on 05/10/2022

Your ref: **SNM22D207131/C02/KHONGLH**
LKK ref : CC6/CTI22009947/Kpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBH4283H(CHINA TAIPING) AND EL1628K(TP) ON 05/10/2022

We refer to the above matter.

The accident occurred when our driver changed lane and collided with third party. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "ALAN'S UNITED AUTO PTE LTD" at **\$4,821.50(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with GST)	\$ 7,471.68	\$ 4,119.50 (\$3,850.00 + 7%GST)
2. Loss of Use (7days x \$100.00)	\$ 700.00	\$ 700.00 (7DAYS X \$100.00)
3. LTA/ GIA SEARCH FEE	\$ 2.00	\$ 2.00
Total	\$ 8,173.68	<u>\$ 4,821.50</u>

Surveyor recommended 6days for repair + 1SUNDAY = 7DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 09/01/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 17 October 2022 1:59 PM
To: Lynn Khong <lynn.khong@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SNM22D207131/C02/KHONGLH | INSURED REQ FRONT VF - Direct Settlement - Accident Involving GBH4283H (OI) and EL1628K (TP : LKK REF - CC6/CTI22009947/Kpa3) on 05/10/2022

Dear Lynn,

TP front video as per requested.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lynn Khong <lynn.khong@sg.cntaiping.com>

Sent: Monday, 17 October 2022 12:37 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: SNM22D207131/C02/KHONGLH | INSURED REQ FRONT VF - Direct Settlement - Accident Involving GBH4283H (OI) and EL1628K (TP : LKK REF - CC6/CTI22009947/Kpa3) on 05/10/2022

Dear Mei Kwan,

Insured request for TP video footage.

A copy of the rear video footage has been reviewed.

Please assist to obtain TP front video footage.

Thank you

Regards,

Lynn Khong

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6156 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Lynn Khong

Sent: Monday, 17 October 2022 11:30 am

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: SNM22D207131/C02/KHONGLH + Direct Settlement - Accident Involving GBH4283H (OI) and EL1628K (TP : LKK REF - CC6/CTI22009947/Kpa3) on 05/10/2022

Dear Mei Kwan,

We are pending insured for driver's document.

Please find attached insured's SAS.

Thank you

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6156 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Sunday, 9 October 2022 3:13 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBH4283H (OI : CTI - TBA) and EL1628K (TP : LKK REF - CC6/CTI22009947/Kpa3) on 05/10/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle EL 1628K at M/s Alan's United Auto Pte Ltd - Sin Ming on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)