

## Hsiao Tong (LKKAUTO)

**From:** Lynn Khong <lynn.khong@sg.cntaiping.com>  
**Sent:** Monday, 20 March 2023 8:53 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: [SEEK MANDATE] - SNM22D207131/C02/KHONGLH | INSURED REQ FRONT VF - Direct Settlement - Accident Involving GBH4283H (OI) and EL1628K (TP : LKK REF - CC6/CTI22009947/Kpa3) on 05/10/2022

Dear Hsiao Tong,

Mandate as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with GST)	\$ 7,471.68	\$ 4,119.50 (\$3,850.00 + 7%GST)
2. Loss of Use (7days x \$100.00)	\$ 700.00	\$ 560 - \$700.00 (7DAYS X \$80 - \$100.00)
3. LTA/ GIA SEARCH FEE	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 8,173.68</b>	<b>\$ 4,681 - \$4,821.50</b>

Surveyor recommended 6days for repair + 1SUNDAY = 7DAYS.

Thank you

Regards,

**Lynn Khong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6156 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Monday, March 13, 2023 5:29 PM  
**To:** Lynn Khong <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: [SEEK MANDATE] - SNM22D207131/C02/KHONGLH | INSURED REQ FRONT VF - Direct Settlement - Accident Involving GBH4283H (OI) and EL1628K (TP : LKK REF - CC6/CTI22009947/Kpa3) on 05/10/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs,

We refer to our mandate request dated 17/01/2023.

Please advise. Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** Hsiao Tong (LKKAuto)

**Sent:** Tuesday, January 17, 2023 10:22 AM

**To:** Lynn Khong <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Subject:** [SEEK MANDATE] - SNM22D207131/C02/KHONGLH | INSURED REQ FRONT VF - Direct Settlement - Accident Involving GBH4283H (OI) and EL1628K (TP : LKK REF - CC6/CTI22009947/Kpa3) on 05/10/2022

Your ref: **SNM22D207131/C02/KHONGLH**

LKK ref : CC6/CTI22009947/Kpa3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING GBH4283H(CHINA TAIPING) AND EL1628K(TP) ON 05/10/2022**

We refer to the above matter.

The accident occurred when our driver changed lane and collided with third party. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"ALAN'S UNITED AUTO PTE LTD"** at **\$4,821.50(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with GST)	\$ 7,471.68	\$ 4,119.50 (\$3,850.00 + 7%GST)
2. Loss of Use (7days x \$100.00)	\$ 700.00	\$ 700.00 (7DAYS X \$100.00)
3. LTA/ GIA SEARCH FEE	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 8,173.68</b>	<b><u>\$ 4,821.50</u></b>

Surveyor recommended 6days for repair + 1SUNDAY = 7DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 09/01/2023 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Monday, 17 October 2022 1:59 PM

**To:** Lynn Khong <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: SNM22D207131/C02/KHONGLH | INSURED REQ FRONT VF - Direct Settlement - Accident Involving GBH4283H (OI) and EL1628K (TP : LKK REF - CC6/CTI22009947/Kpa3) on 05/10/2022

Dear Lynn,

TP front video as per requested.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Lynn Khong <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>

**Sent:** Monday, 17 October 2022 12:37 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** SNM22D207131/C02/KHONGLH | INSURED REQ FRONT VF - Direct Settlement - Accident Involving GBH4283H (OI) and EL1628K (TP : LKK REF - CC6/CTI22009947/Kpa3) on 05/10/2022

Dear Mei Kwan,

Insured request for TP video footage.

A copy of the rear video footage has been reviewed.

Please assist to obtain TP front video footage.

Thank you

Regards,

**Lynn Khong**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6156 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

---

**From:** Lynn Khong

**Sent:** Monday, 17 October 2022 11:30 am

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** SNM22D207131/C02/KHONGLH + Direct Settlement - Accident Involving GBH4283H (OI) and EL1628K (TP : LKK REF - CC6/CTI22009947/Kpa3) on 05/10/2022

Dear Mei Kwan,

We are pending insured for driver's document.

Please find attached insured's SAS.

Thank you

Regards,

**Lynn Khong**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6156 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Sunday, 9 October 2022 3:13 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving GBH4283H (OI : CTI - TBA) and EL1628K (TP : LKK REF - CC6/CTI22009947/Kpa3) on 05/10/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle EL 1628K at M/s Alan's United Auto Pte Ltd - Sin Ming on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)