

## Rajeswari

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**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Friday, 7 October 2022 4:12 PM  
**To:** claims@focusauto.com.sg; assignments; focus.autopteltd@yahoo.com.sg  
**Cc:** Claims Dept of CTI; Alfred Toh  
**Subject:** RE: OUR REF: SNM22D207175/C02/SJU1541U/LEEPG & YOUR REF: XD 2764 K , TO CONDUCT PRS

Dear Sirs

Contents of your email duly noted.

Aside to M/s LKK Auto Consultants Pte Ltd, please assist to follow up survey on XD2764K. (email below refers)

Best Regards

Alfred Toh  
Assistant Manager  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG

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**From:** Focus Auto Pte Ltd <claims@focusauto.com.sg>  
**Sent:** Friday, 7 October 2022 12:30 pm  
**To:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; focus.autopteltd@yahoo.com.sg  
**Subject:** OUR REF: SNM22D207175/C02/SJU1541U/LEEPG & YOUR REF: XD 2764 K , TO CONDUCT PRS

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Dear Alfred

We would like to have your assistance to appoint Marcus Chua - LKK for the joint inspection.

Thank you

Best Regards  
Jenny Koh

## Focus Auto Pte Ltd

No. 1 Kaki Bukit Avenue 6

#02-50

AutoBay@Kaki Bukit

Singapore 417883

Tel: 6886 9097 Fax: 68444625

Office Hours : Mon ~ Sat, 0900 ~ 1800

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**From:** "Alfred Toh" <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Sent:** 10/7/22 11:22 AM

**To:** "claims@focusauto.com.sg" <[claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)>, Focus Auto <[focus.autopteltd@yahoo.com.sg](mailto:focus.autopteltd@yahoo.com.sg)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>, Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** RE: OUR REF: SNM22D207175/C02/SJU1541U/LEEPG & YOUR REF: XD 2764 K , TO CONDUCT PRS

**YOUR REF: XD2764K**

**OUR REF: SNM22D207175/C02/SJU1541U/LEEPG**

Dear Sirs

We refer to your email of 6 October 2022 at 5.49 pm.

**Take Notice that we shall not be accepting any of your surveyors as SJE.**

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Best Regards**

**Alfred Toh**

**Assistant Manager**

**Claims Department**

**China Taiping Insurance (Singapore) Pte. Ltd.**

**3 Anson Road #15-00 Springleaf Tower Singapore 079909**

**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**

**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**

**W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG**

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Friday, 7 October 2022 10:44 am

**To:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; 'claims@focusauto.com.sg' <[claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)>

**Subject:** OUR REF: SNM22D207175/C02/SJU1541U/LEEPG & YOUR REF: XD 2764 K , TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Alfred,

Please refer to the below email.

Kindly assist to **conduct PRS XD2764K** soonest possible on behalf of Cecilia Lee.

Please contact our claims department **Cecilia Lee** the officer in charge or **6389 6116** should you require our assistance.

**\*Kindly quote our claim reference number when replying.\***

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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**From:** Focus Auto Pte Ltd <[claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)>  
**Sent:** Thursday, October 6, 2022 5:49 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** [focus.autopteltd@yahoo.com.sg](mailto:focus.autopteltd@yahoo.com.sg)  
**Subject:** PRE REPAIR SURVEY – XD 2764 K & SJU 1541 U // ACCIDENT ON 5 OCTOBER 2022

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Dear Sir / Madam

We refer to the above mentioned.

Kindly assist to send the surveyor list for selection to our workshop for surveying the vehicle.

We are instructed by our client to notify you of a road traffic accident which happened on 5 October 2022 along Junction of Tuas Crescent / Tuas Avenue 20.

Drivers involving our client XD 2764 K & SJU 1541 U driven by your insurer or your insured's authorized driver at the material time.

As a result of the accident, or client's vehicle has been damaged. Hence, before our client / we proceed to repair the damaged vehicle, please let us know within 2 working days upon receiving this notice whether you or your insured would like to conduct a pre-repair survey of the said vehicle without any further reference to you.

**Note : Vehicle is currently in our workshop.**

Information on the vehicle can be inspected at : -

Name of Workshop : 1 Kaki Bukit Avenue 6  
#02-50  
Autobay @ Kaki Bukit  
Singapore 417883

Telephone no. : 6886 9097

Thank you

*Best Regards*  
**Jenny Koh**

**Focus Auto Pte Ltd**

No. 1 Kaki Bukit Avenue 6  
#02-50

AutoBay@Kaki Bukit

Singapore 417883  
Tel: 6886 9097 Fax: 68444625  
Office Hours : Mon ~ Sat, 0900 ~ 1800