

## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Friday, 28 October 2022 11:45 AM  
**To:** Chan, Shu Hui Agnes; SUR  
**Subject:** RE: LKK \ CMTD2203633/AGC(nr) - GBL8979L ACC ON 04.10.22 | OUR VEH: SMJ5156U OUR REF: JLC.2022.4434.PD  
**Attachments:** SMJ5156U IA.pdf; SMJ5156U estimate.pdf; SMJ5156U LTA.pdf; SMJ5156U Photos.pdf

Dear Agnes,

Enclosed herewith preliminary advice of SMJ 5156U.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shiau Chan (LKKAUTO) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Sent:** Thursday, 27 October 2022 11:23 AM  
**To:** Chan, Shu Hui Agnes <[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: LKK \ CMTD2203633/AGC(nr) - GBL8979L ACC ON 04.10.22 | OUR VEH: SMJ5156U OUR REF: JLC.2022.4434.PD

Dear Agnes,

Received with thanks.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Chan, Shu Hui Agnes <[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)>  
**Sent:** Thursday, 27 October 2022 10:55 AM  
**To:** Shiau Chan (LKKAUTO) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: LKK \ CMTD2203633/AGC(nr) - GBL8979L ACC ON 04.10.22 | OUR VEH: SMJ5156U OUR REF: JLC.2022.4434.PD

Dear LKK

We herewith enclosed 2 GIA reports for your attention.

Thank you.

Working From Home with effect from 03 April 2020 till further notice.

Best Regards  
**Agnes Chan**  
Claim Divison  
D: 6329 5327 | T: 6461 6555



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**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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**From:** Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>  
**Sent:** Monday, October 17, 2022 9:12 AM  
**To:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Chan, Shu Hui Agnes <[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)>; Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>  
**Subject:** RE: LKK \ CMTD2203633/AGC(nr) - GBL8979L ACC ON 04.10.22 | OUR VEH: SMJ5156U OUR REF: JLC.2022.4434.PD

Hi Shiau Chan,

Our insured yet to report the accident thus we do not have the SAS report at this junction.

We will forward a copy to you once we have it.

Working From Home with effect from 06 April 2020 till further notice

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Best Regards  
**Melvin Ye**  
**Claims Division**  
D: 6322 4667 | T: 6461 6555



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**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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**From:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>

**Sent:** Monday, October 17, 2022 9:05 AM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>; Chan, Shu Hui Agnes <[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: LKK \ CMTD2203633/AGC(nr) - GBL8979L ACC ON 04.10.22 | OUR VEH: SMJ5156U OUR REF: JLC.2022.4434.PD

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Dear Agnes,

Kindly provide us the OI GBL 8979L GIA report.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Friday, 7 October 2022 4:51 PM

**To:** 'Claims - Motor Survey' <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>; 'Chan, Shu Hui Agnes' <[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: LKK \ CMTD2203633/AGC(nr) - GBL8979L ACC ON 04.10.22 | OUR VEH: SMJ5156U OUR REF: JLC.2022.4434.PD

Dear Grace,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Sent:** Friday, 7 October 2022 4:38 PM

**To:** Ganesh <[executive@johnlawchambers.com](mailto:executive@johnlawchambers.com)>; Chan, Shu Hui Agnes <[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** 'Cheng Chuan Motor Services' <[contact@chengchuanmotor.com](mailto:contact@chengchuanmotor.com)>; [admin@johnlawchambers.com](mailto:admin@johnlawchambers.com); [larvemogan@johnlawchambers.com](mailto:larvemogan@johnlawchambers.com); [larvemogan@johnlawchambers.com](mailto:larvemogan@johnlawchambers.com)

**Subject:** LKK \ CMTD2203633/AGC(nr) - GBL8979L ACC ON 04.10.22 | OUR VEH: SMJ5156U OUR REF: JLC.2022.4434.PD

Without Prejudice

Our Reference: CMTD2203633/AGC

Your Reference: JLC.2022.4434.PD

Hi Ganesh,

We refer to your email reply and agreed to appoint **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrange the named surveyors to survey **SMJ5156U** on a without prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report.

Please revert your report upon completion of survey to my colleague, **Ms. Agnes**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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**From:** Ganesh <[executive@johnlawchambers.com](mailto:executive@johnlawchambers.com)>

**Sent:** Friday, October 7, 2022 4:13 PM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>; Chan, Shu Hui Agnes <[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)>

**Cc:** 'Cheng Chuan Motor Services' <[contact@chengchuanmotor.com](mailto:contact@chengchuanmotor.com)>; [admin@johnlawchambers.com](mailto:admin@johnlawchambers.com); [larvemogan@johnlawchambers.com](mailto:larvemogan@johnlawchambers.com); [larvemogan@johnlawchambers.com](mailto:larvemogan@johnlawchambers.com)

**Subject:** RE: PRI \ CMTD2203633/AGC(nr) - GBL8979L ACC ON 04.10.22 | OUR VEH: SMJ5156U OUR REF: JLC.2022.4434.PD

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**WITHOUT PREJUDICE**

Dear Sir/Madam,

We are agreeable to appointing LKK as the SJE. Kindly proceed with the needful.

Thank you.

With Regards,

*GANESH.V*

**JOHN LAW CHAMBERS LLC**

**UEN/GST REG NO. 201938836C**

**133 NEW BRIDGE ROAD,**

**#17-09, CHINATOWN POINT**

**SINGAPORE 059413.**

**TEL: 65926983**

**DID: 88201591**

**FAX: 65926985**

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**From:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Sent:** Friday, 7 October 2022 4:00 pm

**To:** Ganesh <[executive@johnlawchambers.com](mailto:executive@johnlawchambers.com)>; Chan, Shu Hui Agnes <[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)>

**Cc:** 'Cheng Chuan Motor Services' <[contact@chengchuanmotor.com](mailto:contact@chengchuanmotor.com)>; [admin@johnlawchambers.com](mailto:admin@johnlawchambers.com); [larvemogan@johnlawchambers.com](mailto:larvemogan@johnlawchambers.com)

**Subject:** PRI \ CMTD2203633/AGC(nr) - GBL8979L ACC ON 04.10.22 | OUR VEH: SMJ5156U OUR REF: JLC.2022.4434.PD

Our Reference: CMTD2203633/AGC

Your Reference: JLC.2022.4434.PD

**Without Prejudice**

**EMAIL ONLY**

**OUR Email:** [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

Date: 07/10/2022

**Attention:**

**M/S JOHN LAW CHAMBERS LLC**

Dear Ganesh,

**ACCIDENT INVOLVING GBL8979L & SMJ5156U ON 04.10.22**

We refer to your Notice of Accident dated 07/10/2022.

Please be informed that **Ms. Agnes Chan** is the handler of this case who can be contacted at 63295 327/  
[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey		
	Motor Surveyor	Surveyor
	FormTeam Consultancy	Frankie Pang
		Chow Boxiong
	LKK Auto Consultants	Adrian Ling ( <b>East</b> )
		Marcus Chua ( <b>East</b> )
		Kenneth Kong ( <b>North</b> )
		Steve Chen ( <b>West</b> )
	Priority Services	Jimmy Lee

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



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parties to whom disclosure is permitted/required by laws, our third party service provides and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

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**From:** Ganesh <[executive@johnlawchambers.com](mailto:executive@johnlawchambers.com)>

**Sent:** Friday, October 7, 2022 3:29 PM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Cc:** 'Cheng Chuan Motor Services' <[contact@chengchuanmotor.com](mailto:contact@chengchuanmotor.com)>; [admin@johnlawchambers.com](mailto:admin@johnlawchambers.com); [larvemogan@johnlawchambers.com](mailto:larvemogan@johnlawchambers.com)

**Subject:** PRI - OUR VEH: SMJ5156U OUR REF: JLC.2022.4434.PD YR REF: TO BE ADVISED YR VEH: GBL8979L

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**OUR REF: JLC.2022.4434.PD**

**YR REF: TO BE ADVISED**

**OUR VEH: SMJ5156U**

**YR VEH: GBL8979L**

**DOA: 04.10.2022 @ 1846 HRS**

**LOC: LENTOR AVENUE**

**07.10.2022**

**SOMPO INSURANCE SINGAPORE PTE. LTD.**

**BY EMAIL ONLY**

50 RAFFLES PLACE,

#05-01/06 SINGAPORE LAND TOWER,

SINGAPORE 048623

**ACCIDENT INVOLVING MOTOR VEHICLES SMJ5156U AND GBL8979L ALONG LENTOR AVENUE ON 04.10.2022.**

Dear Sir/Madam,

We act for the owner of the vehicle no. **SMJ5156U**.

We are instructed to claim damages against you in connection with the above accident.

Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair inspection of our client's motor vehicle at the under-stated workshop:-

**CHENG CHUAN MOTOR SERVICES**

**CHENG CHUAN ENTERPRISE PTE LTD.**

**2 KAKI BUKIT AVENUE 2**

**#02-31 KAKI BUKIT AUTOHUB**

**SINGAPORE 417921.**

**PERSON-IN-CHARGE: ROGER**

**MOBILE NUMBER: 9641 1066**

**CONTACT: 6742 2607 / 6257 3640**

TAKE NOTICE that you are required to respond to us within 2 working days (excluding Saturday, Sunday, and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as a waiver of the requirement for a pre-repair inspection and our client's repairers shall proceed to repair our client's vehicle.

Please contact us at 6592 6983 or email us

at [executive@johnlawchambers.com](mailto:executive@johnlawchambers.com) / [admin@johnlawchambers.com](mailto:admin@johnlawchambers.com) for future correspondences.

Thank you.

With Regards,

*GANESH.V*

**JOHN LAW CHAMBERS LLC**

**UEN/GST REG NO. 201938836C**

**133 NEW BRIDGE ROAD,**

**#17-09, CHINATOWN POINT**

**SINGAPORE 059413.**

**TEL: 65926983**

**DID: 88201591**

**FAX: 65926985**

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