



AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims
Yr Ref: CC3/AIG22009926/pa3

Norah Khai From
6768 9911 Telephone +65 -
6841 1183 Telefax +65 -
Nora.khai@premiumauto.com.sg Email
Body & Paint Dept Our Dept
PA/TP/0863/2022/MH Our Ref

14-Dec-2022 Date
1 Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SMD 6446 H - Audi A5 SPORTBACK 2.0 TFSI S TRONIC

With reference to the above-mentioned vehicle, no. **SMD 6446 H**, claimant, **Mr. Ng Dillon**, please find the related document per attached.

1. A copy of the Original invoice no. 85018061 – S\$ 3,516.88.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. A copy of the Rental Invoice – S\$ 300.00 (S\$ 100.00 x 3 working days)
5. A copy of the GIA search – S\$ 2.00.

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG Insurance – SMD 6446 H

AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, NG DILLON (the third party claimant) of BLK 140 LORONG AH SOO #12-203, SINGAPORE 530140 (address), owner of SMD6446H (vehicle no.) hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SMD6446H that was damaged pursuant to the accident which occurred on 05/10/2022 (date) along CATHOLIC HIGH SCHOOL (PRIMARY) CARPARK (location) involving vehicle no/s SMY9046Z ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 06 (day) of 10 (month) 2022 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Express Third Party Claim)

"We/I, PREMIUM AUTOMOBILES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$3,516.88 (Repair Cost), S\$ 300.00 (Loss of rental/~~use~~), S\$ 2.00 (Disbursement), for vehicle no. SMD6446H that was damaged pursuant to the accident which occurred on 05/10/2022 (date) along CATHOLIC HIGH SCHOOL (PRIMARY) (location) involving vehicle no/s SMY9046Z. This is pursuant to the inspection conducted on 06/10/2022 (date) at "the workshop".
CARPARK

We/I confirm that we/I are/am authorized by the owner NG DILLON ("the third party claimant") of vehicle no. SMD6446H make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMD6446H (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 22 (day) of FEB (month) 2023 (year)


LKP

Signed by appointed surveyor



Signed by "the workshop" (with chop)

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733
Co. & GST Reg. No.: 199902271W

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 14:31

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85018061 Date : 12/12/2022 Order : SMD6446H Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120	
Regn No: SMD6446H (V 50229)	Regn Date: 31/12/2021	Mileage: 14356	WIP No.: 45065
Model: A5 SPORTBACK 2.0 TFSI S tronic	Chassis: WAUZZZF50MA059857	Engine: DEM 033948	Dept: u
You have been assisted by :- UB-Tony Foong (33)			

		Details	Qty	Unit Price	Amount
S	SUBLET	M: BNP - TO SUPPLY VEHICLE NUMBER PLATE	60.00	1.00	60.00
S	BODYWORK	M: TO REMOVE, CHECK AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY AND FRONT PARKING AID.	480.00	1.00	480.00
S	BODYWORK	M: TO DISMANTLE AND REPAIR FRONT BUMPER. RE-ORGANIZE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER.	550.00	1.00	550.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK.	192.00	1.00	192.00
X	A8W6853651BG3FZ	001488/ (V) (GER) GRILL Less 020%	1.00	1881.00	1,504.80

Parts 1,504.80
Labour 0.00
Sublet 1,782.00
Menus 0.00
Lubricant 0.00

Sub-Total	3,286.80
7% GST	230.08
Grand Total	3,516.88



Received by

For & on behalf of
Premium Automobiles Pte Ltd

RENTAL AGREEMENT

RA 010986 2022-10

Hirer's Name Ng Dillon		Date of Birth 23/12/80	Passport/ Nric No. S8040649E	Nationality
Address 140 Lorong Ah Soo #12-203		Occupation	Driving Licence No As Above.	Date of Expiry Life.
Postal Code 530140		Contact No	Mobile Phone No. 98629654	
Joint Hirer's / Guarantor's Name		Date of Birth	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No	Date of Expiry
Postal Code		Contact No	Mobile Phone No.	

CHECK OUT

Date 25.10.22	Time 2.50pm.	Mileage KM	E	1/2	3/4	F
Date 28.10.22	Time 4pm	Mileage KM	Remarks ngdillon@gmail.com			

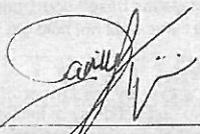
- IMPORTANT NOTES:-**
- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
 - No refund will be given for vehicle that returns early.
 - Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
 - Third Party Liability - First \$2000 for any Third Party Accident Claim.
 - Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
 - Hirer is responsible for all parking fines & traffic summons.
 - Extension:- One day's advance notice is required otherwise no extension will be allowed.
 - Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
 - Vehicle returned after office hour will be charged to the next working day.
 - Hourly extension is charged at 1/5 of the daily rate.
 - As preventive maintenance, please check water & engine oil daily.
 - Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
 - For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
 - Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT		RATE (\$)	TOTAL (\$)
RATE	3	@	100	
DISCOUNT				
GST @ 7%				
TOTAL				300
EXTENSION				
Audi Tony				
SMD 64464				
DEPOSIT (refundable) S\$				
CHANGED OVER FROM VEH.			DATE	

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
 I/We declare that all information given on this form is true and accurate.


 Hirer's Signature

Joint Hirer's/ Guarantor's Signature


 for CHAN'S & SONS ENTERPRISE

VEHICLE NO. SMR 5358L	MODEL
FROM	RETURN

*Estimate Date. For actual return see CHECK IN

Tax Invoice

 www.chans.com.sg CHAN'S & SONS ENTERPRISE Company Reg No:51936900M 363 Sembawang Road, Goodlink Park, Singapore - 758379 Email: admin@chans.com.sg	Tax Invoice No: INV1002842022-10	Dated: October 28, 2022
	Rental Agreement No: RA 012986 2022-10	Terms of Payment: Due upon receipt
	Customer Reference: SMD6446H	
	Notes: SMD6446H	

Customer Details NG DILLON NO. 140 LORONG AH SOO #12-203 Singapore 530140	Executive Name: AUDI TONY
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S.No	Product	Description	From Date	To Date	No. of Periods	Price (SGD)	Amount (SGD)
1	SMR5358L		2022-10-25	2022-10-28	3 Days	93.46	280.37
							280.37

GST 7% (7%)							19.63
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Amount in words : Three Hundred Singapore Dollar (SGD)	Total (SGD)	300.00
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Declaration: Please make your cheques payable to : CHAN'S & SONS ENTERPRISE	For CHAN'S & SONS ENTERPRISE This is a Computer generated document. No signature is required.
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Income Terms Terms

Official Receipt

CHAN'S & SONS ENTERPRISE

363 Sembawang Road,
Goodlink Park, 758379
Mobile no: 97429446 / 96621176
Phone no: 67532536
Email: admin@chans.com.sg
Web: www.chans.com.sg

Receipt Details

Receipt # : RC 100171 2022-10
Date : 28/10/2022

Customer Details

NG DILLON
NO. 140 LORONG AH SOO , #12-203 Singapore -
530140
Phone no: 98629654
IC: SXXXX649E

Particulars	Price (SGD)
Invoice # INV 100284 2022-10 Date # 28/10/2022 Car Plate No: SMR5358L	300.00
Paid amount:	300.00
Payment Method : CREDIT CARDS	
Through : UOB Cheque No: V105991 Cheque Date:28/10/2022 Amount (in Words) :	
Three Hundred Singapore Dollar (SGD) Only	

* Computer Generated Receipt no Sign Required

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SMY9046Z

Date of Accident

05/10/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **30/03/2021 - 29/03/2023**

Requested By **FOONG CHIN FONG (PREMIUM ...**

Requested Date **06/10/2022 13:20**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 10 October 2022 5:27 PM
To: samuelee1994@gmail.com
Subject: Claim Notification - ACCIDENT INVOLVING SMY9046Z(AIG) AND SMD6446H AT/ALONG CATHOLIC HIGH SCHOOL PRIMARY ON 05/10/2022

10 Oct 2022

LEE MARY MAGDALEN
Driver: LEE KUAN JIE, SAMUEL

[By Email Only]

Dear Sir/Madam,

You Ref: SMY9046Z
Our Ref: CC3/AIG22009926/pa3
ACCIDENT INVOLVING SMY9046Z(AIG) AND SMD6446H AT/ALONG CATHOLIC HIGH SCHOOL PRIMARY ON 05/10/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SMD6446H against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

We would like to request for a copy of accident video footage as stated in your accident report for our necessary action.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	07 Oct 2022 15:47	Clm Dtl Modified	Claimant's Name: -> NG DILLON. Claimant's ID: -> SXXXX649E.	[A] HOW MEI KWAN
2	07 Oct 2022 15:47	Clm Veh Model Changed	(206496) AUDI A5 2.0 SB TFSI S TRONIC (DESIGN) (A).	[A] HOW MEI KWAN
3	07 Oct 2022 15:47	Clm Created	Reg No: SMD6446H. Acct Date: 2022/10/05. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Premium Automobiles Pte Ltd (HQ)	[A] HOW MEI KWAN
4	07 Oct 2022 15:47	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	07 Oct 2022 15:47	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/10/18	[A] HOW MEI KWAN
6	07 Oct 2022 15:47	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	07 Oct 2022 15:47	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	07 Oct 2022 15:47	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	07 Oct 2022 15:47	Label Added	(23):Express.	[A] HOW MEI KWAN
10	07 Oct 2022 15:47	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	29 Dec 2022 09:42	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	29 Dec 2022 09:42	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	29 Dec 2022 09:42	Clm Dtl Modified	JPJ Reg. Date: -> 2021/12/31.	[A] JOANNE LEE KHANG MIN
14	29 Dec 2022 09:42	Clm Details Notified		[A] JOANNE LEE KHANG MIN
15	17 Jan 2023 08:53	Adj Mandate Request	Cur.Reg:3818.88:Liability: 100%(B23) *Quantum: \$3,818.88 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
16	20 Jan 2023 10:23	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/10/18. Mandate Remarks: Approved, to settle with TP WS not exceeding the amount of \$3,818.88. Subj to submission of all supporting docs	[I] Tam, Ivan-WK
17	20 Jan 2023 10:23	Adj Mandate Set	Approved:3818.88:Approved, to settle with TP WS not exceeding the amount of \$3,818.88. Subj to submission of all supporting docs	[I] Tam, Ivan-WK

Date From   Date To   Audit Type

ACTIVITY

[10/10/2022 17:18] CHEW HSIAO TONG:
100% B23

[10/10/2022 17:18] CHEW HSIAO TONG:
OID collided onto TP parked vehicle while reversing

[10/10/2022 17:16] CHEW HSIAO TONG:
Called OID, Mr Samuel. Confirm accident. Request for video. To send him email at samuelee1994@gmail.com

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2853455	09 Oct 2022 22:06:58	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMD6446H	SMY9046Z	11.00
2854098	11 Oct 2022 08:15:38	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMD6446H	CHEW HSIAO TONG	xx.xx
2889631	29 Dec 2022 09:42:19	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMD6446H	SMY9046Z	11.00

