

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Date: Wed, 05 Oct 2022 15:48 +0800
To: Meng Yan <admin-d@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; sur@lkkauto.com <sur@lkkauto.com>
Subject: RE: SNM22D201791/C02/GBB8840E/CHNGPW / FW: ACCIDENT INVOLVING AZ5555J AND GBB8840E ALONG HOUGANG AVE 8 ON 14 MARCH 2022
Attachments: 1 (Access the files in Attachments panel)

Dear LKK

Please assist to issue reinspection report based on third party surveyor report.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6224 7175
W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Meng Yan <admin-d@lkkauto.com>
Sent: Wednesday, March 16, 2022 9:24 AM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>; 'assignments' <assignments@lkkauto.com>; sur@lkkauto.com

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D201791/C02/GBB8840E/CHNGPW / FW: ACCIDENT INVOLVING AZ5555J AND GBB8840E ALONG HOUGANG AVE 8 ON 14 MARCH 2022

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Dear Adeline,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng [<mailto:adeline.chng@sg.cntaiping.com>]

Sent: Tuesday, 15 March 2022 4:43 PM

To: alfred_ng@juseq.com.sg; assignments

Cc: Claims Dept of CTI; ongmotor2013@gmail.com

Subject: RE: SNM22D201791/C02/GBB8840E/CHNGPW / FW: ACCIDENT INVOLVING AZ5555J AND GBB8840E ALONG HOUGANG AVE 8 ON 14 MARCH 2022

Without Prejudice, Save as to Costs

Dear Sirs

We refer to your email of 15/03/2022

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK AUTO CONSULTANTS PTE LTD to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

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From: alfred_ng@juseq.com.sg <alfred_ng@juseq.com.sg>

Sent: Tuesday, March 15, 2022 4:37 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; ongmotor2013@gmail.com

Subject: RE: SNM22D201791/C02/GBB8840E/CHNGPW / FW: ACCIDENT INVOLVING AZ5555J AND GBB8840E ALONG HOUGANG AVE 8 ON 14 MARCH 2022

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Dear Sir,

Your ref: SNM22D201791C02/ GBB8840E/Chngpw

Our ref: JEQ/AZ5555J/OMT/PI

We refer to your email today.

We are instructed that our client is not agreeable to all the surveyors proposed by you.

Pursuant to Appendix C, pre-action protocol for NIMA cases, we are also instructed to furnish you our client's list of motor surveyors for your selection:-

1. Absolute Appraisal Services Pte Ltd;
2. Sincere Appraisal Services;
3. Mc Coy Appraiser Pte Ltd;
4. Delta V Consultant;
5. Prominent Appraiser Pte Ltd;
6. Advance Automotive Consultancy Pte Ltd;
7. Pal's Appraiser Pte Ltd;
8. S K Auto Consultants;
9. Prudent Adjustors Services;
10. CL Appraiser Pte Ltd;

Please be informed that if the above mentioned surveyors is not agreeable by you, our clients' motor vehicle is available for pre-repair inspection at the under-stated workshop;-

Ong Motor Pte Ltd

464 Macpherson Road

Singapore 368182

Tel: 6743-0629 Mobile: 9388-1791

Fax: 6743-2053

*** Further, please remind your appointed surveyor to request for dismantle & post repair inspection if you wish to do so under NIMA Protocol Appendix C paragraph 2.11.**

With Regards

Alfred Ng

Executive

Legal Division

On behalf of Mr. Caleb Tan

M/s JusEquity Law Corporation

No. 133 New Bridge Road

Chinatown Point

#10-03 Singapore 059413

Tel : 6536 9339

Fax: 6536 5368

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From: Adeline Chng [<mailto:adeline.chng@sg.cntaiping.com>]
Sent: Tuesday, March 15, 2022 4:29 PM
To: alfred_ng@juseq.com.sg; ongmotor2013@gmail.com
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D201791/C02/GBB8840E/CHNGPW / FW: ACCIDENT INVOLVING AZ5555J AND GBB8840E ALONG HOUGANG AVE 8 ON 14 MARCH 2022

Without Prejudice, Save as to Costs

Our reference: **SNM22D201791C02/ GBB8840E/Chngpw**
Your reference: AZ5555J

Dear Sirs

ACCIDENT INVOLVING GBB8840E & AZ5555J ON 14/03/2022

We refer to your email of 15/03/2022

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection

before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, March 15, 2022 3:43 PM

To: alfred_ng@juseq.com.sg; ongmotor2013@gmail.com; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D201791/C02/GBB8840E/CHNGPW / FW: ACCIDENT INVOLVING AZ5555J AND GBB8840E ALONG HOUGANG AVE 8 ON 14 MARCH 2022

Without Prejudice

Save as to costs

Dear Adeline,

Please conduct PRS for AZ5555J. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Adeline Chng 63896155.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: alfred_ng@juseq.com.sg <alfred_ng@juseq.com.sg>
Sent: Tuesday, 15 March 2022 3:32 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: ongmotor2013@gmail.com
Subject: ACCIDENT INVOLVING AZ5555J AND GBB8840E ALONG HOUGANG AVE 8
ON 14 MARCH 2022

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Dear Sirs,

Your ref: GBB8840E

Our ref: JEQ/AZ5555J/OMT

We act for the owner of vehicle no. AZ5555J.

We hereby notify you of a road traffic accident on **14 March 2022** at about **1620 hrs**, along Hougang Ave 8 involving our client's vehicle and vehicle registration no. GBB8840E driven by you / your insured at the material time. A copy of our client's accident report is enclosed.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

With Regards

Alfred Ng
Executive
Legal Division
On behalf of Mr. Caleb Tan
M/s JusEquity Law Corporation
No. 133 New Bridge Road
Chinatown Point
#10-03 Singapore 059413
Tel : 6536 9339
Fax: 6536 5368

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