

Celine Fong (LKKAuto)

From: Celine Fong (LKKAuto)
Sent: Tuesday, 20 December 2022 4:29 PM
To: Chan, Shu Hui Agnes
Cc: SUR
Subject: RE: SAS - LKK/AL(veh IN) \ CMTD2203623/AGC(nr) - PC8414G (Pre-Inspection) / Your Vehicle : SMJ4540A | DOA : 06/10/2022
Attachments: Preliminary Advice.PDF; Marked Estimate.pdf; Log Card.pdf; Photographs.pdf

Dear Agnes,

Enclosed preliminary revised of vehicle PC 8414G
Date of survey: 07/10/2022
Number of days (estimated) : 6 days

We are in the midst of preparing report.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Monday, 19 December 2022 3:49 PM
To: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; SUR <sur@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>
Subject: RE: SAS - LKK/AL(veh IN) \ CMTD2203623/AGC(nr) - PC8414G (Pre-Inspection) / Your Vehicle : SMJ4540A | DOA : 06/10/2022

Dear Agnes,

Thank you for the email.

Dear Celine,

Please assist. Our ref : CS/SMO22009921/Acy3

Thank you.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>
Sent: Monday, 19 December 2022 2:59 PM

To: admin-d <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: SAS - LKK/AL(veh IN) \ CMTD2203623/AGC(nr) - PC8414G (Pre-Inspection) / Your Vehicle : SMJ4540A | DOA : 06/10/2022

Dear LKK

Please forward PC8414G survey report.

Thank you.

Working From Home with effect from 03 April 2020 till further notice.

Best Regards
Agnes Chan
Claim Division
D: 6329 5327 | T: 6461 6555



Sompo Insurance Singapore Pte. Ltd.
50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623
Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Monday, October 10, 2022 4:08 PM
To: Yan (LKK Auto) <admin-d@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Cc: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>
Subject: SAS - LKK/AL(veh IN) \ CMTD2203623/AGC(nr) - PC8414G (Pre-Inspection) / Your Vehicle : SMJ4540A | DOA : 06/10/2022

Hi LKK,

Attached herewith both reports.

[Working From Home with effect from 06 April 2020]

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555
For motor claims survey request, please email to motorsurvey@sompo.com.sg

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Yan (LKK Auto) <admin-d@lkkauto.com>**Sent:** Friday, October 7, 2022 12:06 PM**To:** Claims - Motor Survey <MotorSurvey@sompo.com.sg>; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>**Cc:** Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>**Subject:** RE: LKK/AL(veh IN) \ CMTD2203623/AGC(nr) - PC8414G (Pre-Inspection) / Your Vehicle : SMJ4540A | DOA : 06/10/2022

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Dear Grace,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte LtdPhone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims - Motor Survey <MotorSurvey@sompo.com.sg>**Sent:** Friday, 7 October 2022 11:25 AM**To:** HD Perfect Autowork <hdperfectautowork@gmail.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>**Cc:** Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>**Subject:** LKK/AL(veh IN) \ CMTD2203623/AGC(nr) - PC8414G (Pre-Inspection) / Your Vehicle : SMJ4540A | DOA : 06/10/2022Without Prejudice

Our Reference: CMTD2203623/AGC

Your Reference: PC8414G

Dear Irene,

We refer to your email reply and agreed to appoint **Mr. Adrian Ling** of **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrange **Mr. Adrian** to survey for **PC8414G** on a without prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report.

Please revert your report upon completion of survey to my colleague, **Ms. Agnes**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

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From: HD Perfect Autowork <hdperfectautowork@gmail.com>

Sent: Friday, October 7, 2022 11:08 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Subject: Re: PRI \ CMTD2203623/AGC(nr) - PC8414G (Pre-Inspection) / Your Vehicle : SMJ4540A | DOA : 06/10/2022

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Grace,

Please arrange **LKK Auto Consultants - Adrain Ling** to come and conduct the survey for vehicle PC8414G.

Thank You.

Regards,

Irene

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Fri, Oct 7, 2022 at 10:52 AM Claims - Motor Survey <MotorSurvey@sompo.com.sg> wrote:

Our Reference: CMTD2203623/AGC

Your Reference: PC8414G

Date: 07/10/2022

Without Prejudice
EMAIL ONLY
OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S HD Perfect Autowork Pte Ltd

Dear Irene,

ACCIDENT INVOLVING SMJ4540A & PC8414G ON 06.10.22

We refer to your Notice of Accident dated 06/10/2022.

Please be informed that **Ms. Agnes Chan** is the handler of this case who can be contacted at 63295 327/
agnes.chan@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey		
	Motor Surveyor	Surveyor
	FormTeam Consultancy	Frankie Pang
		Chow BoXiong
	LKK Auto Consultants	Adrian Ling (East)

		Marcus Chua (East)
		Kenneth Kong (North)
		Steve Chen (West)
	Priority Services	Jimmy Lee

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

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From: HD Perfect Autowork <hdperfectautowork@gmail.com>
Sent: Friday, October 7, 2022 10:17 AM
To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Subject: PC8414G (Pre-Inspection) / Your Vehicle : SMJ4540A | DOA : 06/10/2022

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Sir / Madam,

We are instructed by **PerfectKoh Limo** to notify you of a road traffic accident on **06/10/2022** at about **19:40 hours** at/along **CTE (AYE) Before Bukit Timah Exit** involving our client's/customer's vehicle registration number **PC8414G** and vehicle registration number **SMJ4540A** (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Hope we can do Direct Settlement and **please arrange SOMPO In-House Surveyor** to come and conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

Irene

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875