

Shiau Chan (LKKAuto)

From: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Sent: Friday, 14 October 2022 4:22 PM
To: Shiau Chan (LKKAuto)
Cc: Ana.Magnaye@strides.com.sg; 'MTPRI'
Subject: FW: Preliminary Report for Approval: [EXT] Our Ref :
D22003122MFSH/STRIDES/TPD-1 // RE: REQUEST DIRECT SETTLEMENT FOR
SLC3335G & SHB690C ON 4/10/2022
Attachments: SLC3335G IA.pdf

Dear Siew Chan,

Kindly proceed.

Thank you.

Chris Lim
Motor Claims Dept.

MS First Capital Insurance Ltd
16 Raffles Quay
#42-01 Hong Leong Building
Singapore 048581

D: 6507 3853 | M: 6507 3848 | F: 6507 3849
Website <http://www.msfirstcapital.com.sg>

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From: Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>
Sent: Friday, 14 October 2022 4:12 pm
To: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Cc: MTPRI <MTPRI@smrt.com.sg>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>
Subject: FW: Preliminary Report for Approval: [EXT] Our Ref : D22003122MFSH/STRIDES/TPD-1 // RE: REQUEST DIRECT SETTLEMENT FOR SLC3335G & SHB690C ON 4/10/2022

Our Ref: TAX/10/22/2013

Dear Chris,

For your approval.

Thanks & Best Regards,

Ana Magnaye

Ana Magnaye
Claims Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2678 | Fax: 6368 7421 | Email: ana.magnaye@strides.com.sg | www.stridesmobility.com.sg



From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Friday, 14 October 2022 3:24 pm
To: MTPRI <MTPRI@smrt.com.sg>; SUR <sur@lkkauto.com>
Cc: Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>
Subject: RE: Preliminary Report for Approval: [EXT] Our Ref : D22003122MFSH/STRIDES/TPD-1 // RE: REQUEST DIRECT SETTLEMENT FOR SLC3335G & SHB690C ON 4/10/2022

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Dear Sir/Madam,

Enclosed herewith preliminary advice of SLC 3335G.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Friday, 7 October 2022 11:19 AM
To: 'MTPRI' <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd)' <Ana.Magnaye@strides.com.sg>
Subject: RE: [EXT] Our Ref : D22003122MFSH/STRIDES/TPD-1 // RE: REQUEST DIRECT SETTLEMENT FOR SLC3335G & SHB690C ON 4/10/2022

Dear Hua Yen,

Thank you for the assignment.

Repairer arrange on 10.10.22.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Friday, 7 October 2022 11:12 AM
To: assignments <assignments@lkkauto.com>; YAN <admin-d@lkkauto.com>

Cc: MTPRI <MTPRI@smrt.com.sg>; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>

Subject: FW: [EXT] Our Ref : D22003122MFSH/STRIDES/TPD-1 // RE: REQUEST DIRECT SETTLEMENT FOR SLC3335G & SHB690C ON 4/10/2022

Ref: TAX/10/22/2013

Dear Yan,

Kindly survey on “ Without Prejudice ” basis.

TP: SLC3335G
Insured: SHB690C
Workshop: Volkswagen Group Singapore Pte Ltd

Thank you.

Regards,

Hua Yen
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: Anthonidas Christopher Dass (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>

Sent: Friday, 7 October 2022 8:41 am

To: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>; MTPRI <MTPRI@smrt.com.sg>; Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>

Cc: Oh Hui Wen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>; Aini Binte <Aini@msfirstcapital.com.sg>

Subject: RE: [EXT] Our Ref : D22003122MFSH/STRIDES/TPD-1 // RE: REQUEST DIRECT SETTLEMENT FOR SLC3335G & SHB690C ON 4/10/2022

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Dear Claims,

Noted with Thanks

Best Regards,

Christopher Dass
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7218
Mobile: +65 85112203
Main Line : +65 6305 7299
Main Fax: +65 6474 364
Email: christopher.anthonidas@vw.com.sg
<https://www.volkswagen.com.sg/>

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From: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>

Sent: Thursday, 6 October 2022 12:28 pm

To: Anthonidas Christopher Dass (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; 'MTPRI' <MTPRI@smrt.com.sg>; HuaYen.Ong@strides.com.sg

Cc: Oh Hui Wen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>; Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Ana.Magnaye@strides.com.sg; Aini Binte <Aini@msfirstcapital.com.sg>

Subject: [EXT] Our Ref : D22003122MFSH/STRIDES/TPD-1 // RE: REQUEST DIRECT SETTLEMENT FOR SLC3335G & SHB690C ON 4/10/2022

Without Prejudice

Dear Christopher,

We refer to your email below.

Kindly note that liability is clear but quantum to be agreed.

Pls liaise with our surveyor on the repair cost.

Dear Hua Yen,

Kindly arrange for PRI.

Thank you.

Chris Lim
Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3853 | Fax No. : 6507 3849 | Email: ChrisLim@msfirstcapital.com.sg | Company Regn.
No. 195000106C

A Member of **MS&AD** Insurance Group

With effect from 10/10/2022, our new address will be:

**16 Raffles Quay
#42-01 Hong Leong Building
Singapore 048581**

Our phone and fax numbers remain unchanged.

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From: Anthonidas Christopher Dass (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>
Sent: Thursday, 6 October 2022 11:45 am
To: Motor_Claims <Motor_Claims@msfirstcapital.com.sg>
Cc: Oh Hui Wen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>
Subject: REQUEST DIRECT SETTLEMENT FOR SLC3335G & SHB690C ON 4/10/2022

Dear Claims,

Please revert on liability & survey arrangement for this claim.

Thank You

Best Regards,

Christopher Dass
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7218
Mobile: +65 85112203
Main Line : +65 6305 7299
Main Fax: +65 6474 364
Email: christopher.anthonidas@vw.com.sg
<https://www.volkswagen.com.sg/>



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