

Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Thursday, 6 October 2022 10:10 AM
To: 'Claims Banca (Allianz Insurance Singapore)'; Admin A
Cc: assignments
Subject: RE: TP DS claim: [EXT] Re: FW: Re: EV1811U (Pre-Inspection) / Your Vehicle : SMN5837S | DOA : 03/10/2022

Categories: HMK

Dear Shanti,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Sent: Wednesday, 5 October 2022 8:56 PM
To: admin-a@lkkauto.com; Yan (LKK Auto) <admin-d@lkkauto.com>
Cc: HD Perfect Autowork <hdperfectautowork@gmail.com>
Subject: TP DS claim: [EXT] Re: FW: Re: EV1811U (Pre-Inspection) / Your Vehicle : SMN5837S | DOA : 03/10/2022

Internal

Your ref EV1811U
Our ref: 2022 22007223KC-SMN5837S

Dear Sirs,

*We hereby appoint our direct settlement partners **LKK Auto Consultants Pte Ltd** to conduct survey.*

Kindly engage with them to arrange for survey.

File: EV1811U.pdf, PS.pdf

Link: <https://fileexchange.allianz.de/SecureDownload.aspx?id=e313c155-c45c-4851-b45e-3ffd5142c58c-57c919596466c0f5>

Size: ~ 3 MByte, Download available until: 10/10/2022

Please download the documents from this link below (For Survey)

Passwords will be sent in a separate email.

Thank you.

Best regards,

Shanti. R

Claims Service

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01 | Singapore 068897

Phone: +65 6395 3836 | www.allianz.sg



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Thank you.

Please consider the environment before printing this e-mail.

From: HD Perfect Autowork <hdperfectautowork@gmail.com>

Sent: Wednesday, October 5, 2022 5:50 PM

To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>

Subject: [EXT] Re: FW: Re: EV1811U (Pre-Inspection) / Your Vehicle : SMN5837S | DOA : 03/10/2022

Dear Shanti,

Please arrange **LKK Auto Consultants Pte Ltd** to come and conduct the survey for vehicle EV1811U.

Thank You.

Regards,

Irene

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Wed, Oct 5, 2022 at 5:38 PM Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg> wrote:

Internal

Your ref EV1811U

Our ref: 2022 22007223KC-SMN5837S

Dear Sirs

Enclosed is the list of surveyors for your consideration for Single Joint Expert (SJE):-

AJAX Inspection Services Pte Ltd

A-PAC Adjusters & Surveyors Pte Ltd

Form Team Consultancy Pte Ltd

LKK Auto Consultants Pte Ltd

Please let us know who you are agreeable to appoint from the list.

Best regards,

Shanti.R

Claims Service

Claims & Performance Management

Allianz Insurance Singapore Pte.Ltd. | UEN 201903913C

79 Robinson Road #09-01 Singapore 068897



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Please consider the environment before printing this e-mail.

From: HD Perfect Autowork <hdperfectautowork@gmail.com>
Sent: Wednesday, October 5, 2022 10:38 AM
To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Subject: [EXT] Re: EV1811U (Pre-Inspection) / Your Vehicle : SMN5837S | DOA : 03/10/2022

Dear Shanti,

Kindly refer to the attached.

Thank You.

Regards,

Shanelle Lim

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Tue, Oct 4, 2022 at 6:05 PM Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg> wrote:

Internal

Without Prejudice

Dear Sir/Madam

Kindly provide us the GIA report.

Thank you.

Should you require any clarification or assistance, please do not hesitate to contact our Claims Department at claims@allianz.com.sg

Best regards,

Shanti. R

Claims Service

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01 | Singapore 068897

Phone: +65 6395 3836 | www.allianz.sg



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Thank you.

From: HD Perfect Autowork <hdperfectautowork@gmail.com>

Sent: Tuesday, October 4, 2022 3:30 PM

To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>

Subject: [EXT] EV1811U (Pre-Inspection) / Your Vehicle : SMN5837S | DOA : 03/10/2022

Dear Sir / Madam,

We are instructed by **Lee Min Er Amelia** to notify you of a road traffic accident on **03/10/2022** at about **21:10 hours** at/along **Jurong West Street 64 Towards Jurong West Street 65** involving our client's/customer's vehicle registration number **EV1811U** and vehicle registration number **SMN5837S** (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Kindly note the vehicle **EV1811U is not at the workshop yet**, hence please register the case first and we will inform you in advance once the vehicle is ready for the pre-inspection.

Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

Shanelle Lim

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875