

Koh Chin Jo
C/O 54 YUNNAN ROAD
SINGAPORE 637917

OUR REF : 554 Allianz
YOUR REF : - TBA -
DATE : 29/03/2023

ATTN: THE MOTOR CLAIMS DEPT

Allianz Insurance Singapore P/L
79 Robinson Rd #09-01
(S) 068897

Dear Sir/ Mdm,

Re: Accident involving vehicle no. SLK 554T & Your Insured CB 6450H

On 05/10/2022 along TPE (SE) before exit 2

I/We wish to inform you that my/our vehicle have been completed repairs to my/our satisfaction by M/S SNG AH TEE MOTOR & PANEL SERVICE PTE. LTD. I/We therefore propose to claim from you as followed:-

1. COST OF REPAIR / EXCESS		S\$	6,966.00
2. LOSS OF RENTAL \$ /per DAY FOR DAYS	As Per Rental Invoice	S\$	1,440.00
3. SURVEY FEE (surveyed by LKK)		S\$	—
4. POLICE REPORTS/ LTA SEARCH FEE/ GIA REPORTS		S\$	2.00
5. OTHERS ()		S\$	—

TOTAL:

For the payment, kindly make payable directly to my/our repairer M/S SNG AH TEE MOTOR & PANEL SERVICE PTE LTD of BLK 3 PIONEER ROAD NORTH #01-18 S'PORE 628457.

Your kind and early co-operation will be greatly appreciated.
Thank You.

Yours Faithfully,

IS

Enclosed documents:-

GIA report/assessment	<input type="checkbox"/>
Original/Copy of Surveyor report	<input type="checkbox"/>
Original/Copy of Photographs	<input type="checkbox"/>
Insurance Cert/ Logcard	<input type="checkbox"/>
Copy of IC/ Driving License	<input type="checkbox"/>
Witness Statement	<input type="checkbox"/>
Final Bill / Tax Invoice	<input checked="" type="checkbox"/>
Others <u>Search fee, rental invoice</u>	<input checked="" type="checkbox"/>

YOUR REF : _____

ATTN: MOTOR CLAIMS DEPT

Allianz Insurance Singapore P/L

79 Robinson Road #09-01

(S) 068897

RE: THIRD PARTY CLAIM FOR ACCIDENT INVOLVED SLK5547 AND CB64904
ON 05/10/2022 ALONG TPE (SLF) Before Exit 2.

LETTER OF AUTHORITY

Dear Sir / Madam,

I, Koh Ching Joo hereby authorize and appoint **SNG AH TEE MOTOR & PANEL SERVICE PTE LTD** of **BLK 3 PIONEER ROAD NORTH #01-18 SPORE 628457** to claim on my behalf of the above mentioned matter against CB64904.

I further authorize **SNG AH TEE MOTOR & PANEL SERVICE PTE LTD** to release my personal information to the third party such as the third party's insurance to direct the payer to make the cheque in favour of M/s **SNG AH TEE MOTOR & PANEL SERVICE PTE LTD**. In case of unsuccessful claim of the third party, Sng Ah Tee Motor & Panel Service Pte Ltd has the right to bill me the necessary cost and disbursements. I/We also acknowledge that the repair of my vehicle will be done in lumpsum as per what the insurer's surveyor has recommended. I hereby authorize my driver _____ to do necessary paperwork for the claim.

I further acknowledge that any settlement that the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Yours Faithfully,

X 13.
Signature of Owner

TAX INVOICE NO. I319765

ALLIANZ INSURANCE SINGAPORE PTE LTD
79 Robinson Road #09-01
(S)068897

ATTENTION :

CONTACT : -

FAX NO:

DATE: 08/03/2023
ACCIDENT DATE : 05/10/2022
VEHICLE NO : SLK554T
CHASSIS/ENG.NO : ZGE206030485
VEHICLE MODEL : TOYOTA WISH
CLAIM NO :
POLICY NO : SURVEY BY LKK
REMARK : 554ALLIANZ TP AGST
CB6490H

S/N.	QTY	UNIT	DESCRIPTION	PRICE	DISC %	DISC/MARKUP	TOTAL AMT
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**** LIST PRICE ****

SUB-TOTAL: 0.00

**** COST PLUS MARKUP ****

1	0	TOTAL AS PER AGREED LUMPSUM	6,450.00	6,450.00	6,450.00
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SUB-TOTAL 6,450.00

JANICE

PAGE: 1 of 1

AFTER EXCESS S\$ 6,450.00

SUB-TOTAL : S\$ 6,450.00

ADD 8% GST. S\$ 516.00

GRAND TOTAL : S\$ 6,966.00

ON BEHALF OF SNG AH TEE MOTOR PANEL & SERVICE PTE L

E & O.E

INVOICE

LIMOHaus

1 SOON LEE STREET
PIONEER CENTRE #02-50
TEL: 63699707

INVOICE NO. L000034
DATE 02/11/2022

TO

SNG AH TEE MOTOR & PANEL SCV P/L
3 PIONEER ROAD NORTH
#01-18 (S)628457
TEL: 62686183
YOUR REF: SLK554T

TERMS CASH

DESCRIPTION	TOTAL
BEING RENTAL OF VEHICLE SKZ7157T	
FROM 19/10/2022 TO 31/10/2022	
\$120X12DAYS	\$1,440.00
TOTAL DUE	\$1,440.00

LIMOHAUS

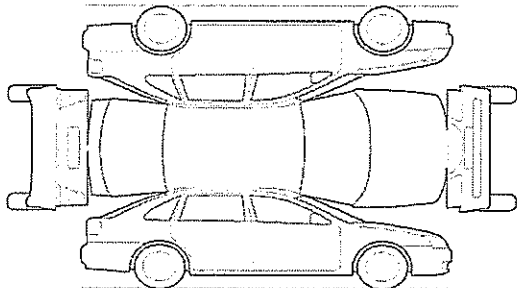
(RENTAL AGREEMENT)

SMOKING FINE = \$200

TP- Allianz

User's Particulars:	
Name (as in I/C): <u>KOH Chin Joo</u>	
NRIC/Passport no.: <u>SXXXX 848H</u>	Date of Birth: <u>31/08/1959</u>
Address:	
Name & Address of Employer:	
Occupation:	Driving Exp: <u>45 years</u>
Driving Licence no.: <u>SXXXX 848H</u>	Passed Date:
Tel: (O) (R) (HP) <u>97898000</u>	

Driver's Particulars:	
Name (as in I/C): <u>KOH Hui Hua</u>	
NRIC/Passport no.: <u>SXXXX 531D</u>	Date of Birth: <u>18/05/1980</u>
Address:	
Occupation: Driving Exp:	
Driving Licence no.:	Passed Date:
D/L Type: Local / Int'l / Others:	
Tel: (O) (R) (HP) <u>91152500</u>	



INDICATE:
A - Accidents
D - Dents
S - Scratches
X - Crack

User's Vehicle no.: <u>SXXXX-T</u>			
Loan Vehicle no.: <u>XXXXXX</u>			
Vehicle Model/Make: <u>Audi A4</u>	Auto / Manual Group:		
Charges		S\$	cts
Daily: <u>12</u> day @ S\$ <u>120.00</u>	Per day	<u>1,440</u>	<u>00</u>
Weekly: week @ S\$	Per week		
Monthly: monthly @ S\$	Per monthly		
Others: @ S\$			
CDW/PAI @ S\$	Per day/monthly		
Delivery / Collection Svc			
OR No.:		(A) Sub-Total	<u>1,440.00</u>
Petrol Level & OUT	E 1/4 1/2 3/4 F		
Surcharge IN			
		Total Charges	
Security Deposit:		Bank: -	
Cash / Nets / Chq no.:			

NON WAIVER EXCESS (Subject to GST): \$2500/-

Accessories Check
☐ IU ☐ STD tools ☐ Hub Cap ☐ Radio/CD cartridge
☐ Jack ☐ Tyre Open ☐ Petrol Cap ☐ Spare Tyre

X 12
User's Signature:

X [Signature]
Additional Driver's Signature:

SINGAPORE USE ONLY	
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I have read & agree to the terms & condition on both sides of this agreement. I agree that all amounts payable under this agreement & for parking & traffic infringements will be borne by me. All information I have been given LimoHaus in connection with this agreement is true.

IMPORTANT

- Only persons above 23 & below 65 years of age with more than 2 years driving experience authorised licensed & signing this agreement may drive the vehicle.
 - All vehicles are supplied with petrol & should returned with petrol level likewise. A service charge of S\$5 on top of a petrol surcharge is payable by the User should he fail to return the vehicle at the appropriate petrol level.
 - No refund for early return of vehicle. The User shall be liable for additional charges for any late return at the rate shown per hour per day. Inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
 - Use of the vehicle for illegal purpose (For instance: in connection with theft, drug pedaling or trafficking, smuggling), is strictly prohibited.
 - Vehicle strictly for Singapore use only & may not be driven out of Singapore without prior written consent of LimoHaus.
 - Double Excess applies for accidents in Malaysia, and Towing or Recovery is borne by the duly signed Driver as above if consent is not given.
 - The User and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines & penalties imposed on the vehicle for whatsoever reason in respect of or in connection with it's use or operation.
 - The User and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess & cost expense (including legal costs on a full indemnity basis), whatsoever & howsoever brought against, suffer or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident.
 - Smoke or permit smoking & transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the User and/or driver shall bear the cost of removing the offensive smell or pet's hair between S\$200 - S\$400.
 - Any punctured tyres, empty petrol tank, loss of vehicle's key or locked key inside a vehicle, by itself, does not constitute a breakdown & that in the event the owner's 24-hours Emergency Service is called upon to respond to such occurrence, the User shall bear the cost of such response at S\$50 per trip.
 - In case of accident, the User shall report to LimoHaus immediately, without delay.
- Failure to comply, the User will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.

Date Out	Time Out	Mileage	Check by	Remarks
<u>10/02</u>	<u>1035</u>		<u>[Signature]</u>	

User's / Driver's Signature

Return of vehicle: The User Driver is required to sign in the column "Signature of User Driver Failing which the day & time inserted below shall be deemed to be the day & time the vehicle is returned to LimoHaus & the Same shall be accepted as conclusive evidence of the Same & shall not be Challenged or Questioned on any Account whatsoever. And I had cleared my belonging items from the rental vehicle (Cashcard, Parking coupons, etc...)"

Date In	Time In	Mileage	Check by	Remarks
<u>21/10/22</u>	<u>1405</u>		<u>[Signature]</u>	

User's / Driver's Signature

INSURER ENQUIRY


Find

insurer

Vehicle reg. no.

CB6490H

Date of Accident

05/10/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance Allianz Insurance Singapore P...

Period of Insurance 09/09/2022 - 08/09/2023

Requested By JANICE CHANG (SNG AH TEE M...

Requested Date 05/10/2022 17:01

Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAUTO)

From: Janice Chang <janice@sngahtee.com>
Sent: Wednesday, 10 May 2023 12:16 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: TP DS claim: [EXT] ACCIDENT INVOLVING OUR CLIENT VEHICLE SLK554T AND YOUR INSURED CB6490H ON 05/10/2022 *** LKK REF: CC4/AIS22009906/pa3
Attachments: SLK554T - LOA.pdf

Hi,

As requested, please refer to attached LOA.
Our bank details as follows:

Bank Name : OCBC
Bank Code : 7339
Branch Code : 514
Account Name : SNG AH TEE MOTOR & PANEL SERVICE PTE LTD
Account Number : 734425 001

Thank You.

Best Regards

Janice Chang | Senior Admin

SNG AH TEE MOTOR & PANEL SERVICE PTE LTD | BLK 3 PIONEER ROAD NORTH #01-18 SINGAPORE 628457
TEL: 62686183 (4LINES) | FAX: 62681429 | *Find us at <http://www.sngahtee.com>*



-All offers/acceptances are made, based without prejudice.-

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Tuesday, May 9, 2023 10:35 AM
To: Janice Chang <janice@sngahtee.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: TP DS claim: [EXT] ACCIDENT INVOLVING OUR CLIENT VEHICLE SLK554T AND YOUR INSURED CB6490H ON 05/10/2022 *** LKK REF: CC4/AIS22009906/pa3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$8,288.00(all in)** in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of the **Letter of Authorization / Warrant to Act** and your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **05 OCT 2022.**

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Janice Chang <janice@sngahtee.com>

Sent: Wednesday, April 12, 2023 11:54 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: TP DS claim: [EXT] ACCIDENT INVOLVING OUR CLIENT VEHICLE SLK554T AND YOUR INSURED CB6490H ON 05/10/2022 *** LKK REF: CC4/AIS22009906/pa3

Hi,

We refer to your email below, we would appreciate it if you could increase your offer as follows:

1. Cost of Repair (w/GST)	\$ 6,966.00
2. Loss of Rental (12days x \$110.00)	\$ 1,320.00
3. LTA/GIA Search Fee	\$ 2.00
Total	\$ 8,288.00

Hope to hear from you soon.

Thank You.

Best Regards

Janice Chang | Senior Admin

SNG AH TEE MOTOR & PANEL SERVICE PTE LTD | BLK 3 PIONEER ROAD NORTH #01-18 SINGAPORE 628457

TEL: 62686183 (4LINES) | FAX: 62681429 | Find us at <http://www.sngahtee.com>

SNGAHTEE
MOTOR & PANEL SERVICE

-All offers/acceptances are made, based without prejudice.-

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, April 5, 2023 2:12 PM

To: Janice Chang <janice@sngahtee.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: TP DS claim: [EXT] ACCIDENT INVOLVING OUR CLIENT VEHICLE SLK554T AND YOUR INSURED CB6490H ON 05/10/2022 *** LKK REF: CC4/AIS22009906/pa3

WITHOUT PREJUDICE

Dear Sirs,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 6,966.00
2. Loss of Rental (12days x \$100.00)	\$ 1,200.00
3. LTA/GIA Search Fee	\$ 2.00
Total	\$ 8,168.00

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Janice Chang <janice@sngahtee.com>

Sent: Wednesday, March 29, 2023 4:35 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: TP DS claim: [EXT] ACCIDENT INVOLVING OUR CLIENT VEHICLE SLK554T AND YOUR INSURED CB6490H ON 05/10/2022 *** LKK REF: CC4/AIS22009906/pa3

Importance: High

Hi,

ACCIDENT INVOLVING CB6490H(ALLIANZ) AND SLK554T AT/ALONG TPE TOWARDS SLE ON 05/10/2022

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sat 25/3/2023 6:30 PM

To: OPERATIONS@HUILEONGBUS.COM <OPERATIONS@HUILEONGBUS.COM>

HUI LEONG BUS TRANSPORT SERVICES

[By Email Only]

DRIVER: LIU MINGQUAN

Dear Sir/Madam,

You Ref: CB6490H

Our Ref: CC4/AIS22009906/Epa3

ACCIDENT INVOLVING CB6490H(ALLIANZ) AND SLK554T AT/ALONG TPE TOWARDS SLE ON 05/10/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy.

We have received a claim from **SLK554T** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to customerservice@allianz.com.sg or deliver it by hand to Allianz Customer Care Centre.

This letter should **not** be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at 6742 3197 or chewht@lkkauto.com.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler




LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	06 Oct 2022 15:55	Clm Veh Model Changed	(205069) TOYOTA WISH 1.8 X CVT (A).	[R] Samantha Tan Yong Sing
2	06 Oct 2022 15:55	Clm Created	Reg No: SLK554T. Acct Date: 2022/10/05. Claim Type: TP. Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ). TP Insurer: EQ Insurance Company Ltd (HQ). Workshop: Sng Ah Tee Motor & Panel Service Pte Ltd (Pioneer). Created from SAS:SS2Z22A50008	[R] Samantha Tan Yong Sing
3	06 Oct 2022 18:04	Clm Submitted	9953.20.	[R] Samantha Tan Yong Sing
4	06 Oct 2022 21:45	Clm Registration Modified	Pol No:->SP0001081947.	[I] Shanti Ramasamy
5	06 Oct 2022 21:45	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[I] Shanti Ramasamy
6	06 Oct 2022 21:45	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/10/17	[I] Shanti Ramasamy
7	06 Oct 2022 21:45	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[I] Shanti Ramasamy
8	07 Oct 2022 09:18	Assignment 1st Accessed		[A] NA MENG YAN
9	07 Oct 2022 11:01	Adj Adjuster Assigned	[None] -> CHEN TSUE YEE	[A] HOW MEI KWAN
10	07 Oct 2022 11:03	Clm Dtl Modified	Insured Name: N/A -> HUI LEONG BUS TRANSPORT SERVICES. Insured ID: N/A -> 5315172 8D.	[A] HOW MEI KWAN
11	11 Oct 2022 15:45	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/10/17. Mandate Remarks: Head to Rear, proceed with Direct Settlement	[I] Faiz Rosli
12	11 Oct 2022 15:45	Adj Mandate Set	Approved:0.00:Head to Rear, proceed with Direct Settlement	[I] Faiz Rosli
13	25 Mar 2023 18:38	Adj Mandate Request	Cur.Req:8920.85:Liability: 100%. Insured rear-ended third party. We seek your mandate at \$8,273.45(if claim LOU) / \$8,920.85(if claim LOR). TP-Mandate IA had been uploaded in Merimen. Kindly let us have your approval/instruction.	[A] CHEW HSIAO TONG
14	30 Mar 2023 14:30	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/10/17. Mandate Remarks: Head to Rear, proceed with Direct Settlement	[I] Chan Kian Chuan
15	30 Mar 2023 14:30	Adj Mandate Set	Approved:8920.85:Head to Rear, proceed with Direct Settlement	[I] Chan Kian Chuan

Date From   
 Date To   
 Audit Type None  Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2852727	06 Oct 2022 15:55:21	OD/TP Case (Repairer)	Motor	Sng Ah Tee Motor & Panel Service Pte Ltd	Sng Ah Tee Motor & Panel Service Pte Ltd (Pioneer)	SLK554T		xx.xx