

## Hsiao Tong (LKKAuto)

---

**From:** darren@sngahtee.com  
**Sent:** Friday, 14 October 2022 11:42 AM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** RE: FW: TP DS claim: [EXT] ACCIDENT INVOLVING OUR CLIENT VEHICLE SLK554T AND YOUR INSURED CB6490H ON 05/10/2022 \*\*\* LKK REF: CC4/AIS22009906/pa3

Hi,  
We are unable to source for used parts despite multiple attempts at scrapyards and other sources.  
We would like to request for a part by part repair in this exceptional case.  
Thank you

Best Regards

---

Darren Sng

SNG AH TEE MOTOR & PANEL SERVICE PTE LTD  
3 PIONEER ROAD NORTH #01-18 SINGAPORE 628457  
HP: 91181186  
TEL: 62686183 (4LINES)  
FAX: 62681429

Find us at <http://www.sngahtee.com>



---

**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Tuesday, 11 October 2022 3:53 PM  
**To:** SAMANTHA TAN <[sam@sngahtee.com](mailto:sam@sngahtee.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: TP DS claim: [EXT] ACCIDENT INVOLVING OUR CLIENT VEHICLE SLK554T AND YOUR INSURED CB6490H ON 05/10/2022 \*\*\* LKK REF: CC4/AIS22009906/pa3

Without Prejudice

Dear Sirs,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

**\*\*Kindly arrange for survey.**

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

---

**From:** SAMANTHA TAN <[sam@sngahtee.com](mailto:sam@sngahtee.com)>

**Sent:** Tuesday, 11 October 2022 9:54 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Subject:** RE: TP DS claim: [EXT] ACCIDENT INVOLVING OUR CLIENT VEHICLE SLK554T AND YOUR INSURED CB6490H  
ON 05/10/2022 \*\*\* LKK REF: CC4/AIS22009906/pa3

Dear Hsiao Tong,

Any update on the liability.

Hope to hear from you soon.

Thank you.

Best Regards

---

Samantha Tan | [sam@sngahtee.com](mailto:sam@sngahtee.com)

SNG AH TEE MOTOR & PANEL SERVICE PTE LTD | [BLK 3 PIONEER ROAD NORTH #01-18 SINGAPORE 628457](#)  
TEL: 62686183 (4LINES) | FAX: 62681429 | *Find us at* <http://www.sngahtee.com>



**SNGAHTEE**  
MOTOR & PANEL SERVICE

---

**From:** SAMANTHA TAN <[sam@sngahtee.com](mailto:sam@sngahtee.com)>

**Sent:** Friday, 7 October 2022 3:50 PM

**To:** 'Mei Kwan (LKKAuto)' <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** 'Hsiao Tong (LKKAuto)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: TP DS claim: [EXT] ACCIDENT INVOLVING OUR CLIENT VEHICLE SLK554T AND YOUR INSURED CB6490H  
ON 05/10/2022 \*\*\* LKK REF: CC4/AIS22009906/pa3

Dear Hsiao Tong,

Please advise the liability.

Hope to hear from you soon.

Thank you.

Best Regards

---

Samantha Tan | [sam@sngahtee.com](mailto:sam@sngahtee.com)

SNG AH TEE MOTOR & PANEL SERVICE PTE LTD | [BLK 3 PIONEER ROAD NORTH #01-18 SINGAPORE 628457](#)  
TEL: 62686183 (4LINES) | FAX: 62681429 | *Find us at* <http://www.sngahtee.com>

The logo for SNGAHTEE MOTOR & PANEL SERVICE. The word "SNGAHTEE" is in large, bold, red capital letters. Below it, "MOTOR & PANEL SERVICE" is written in smaller, red capital letters. The text is set against a dark grey rectangular background.

---

**From:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Friday, 7 October 2022 2:34 PM

**To:** SAMANTHA TAN <[sam@sngahtee.com](mailto:sam@sngahtee.com)>

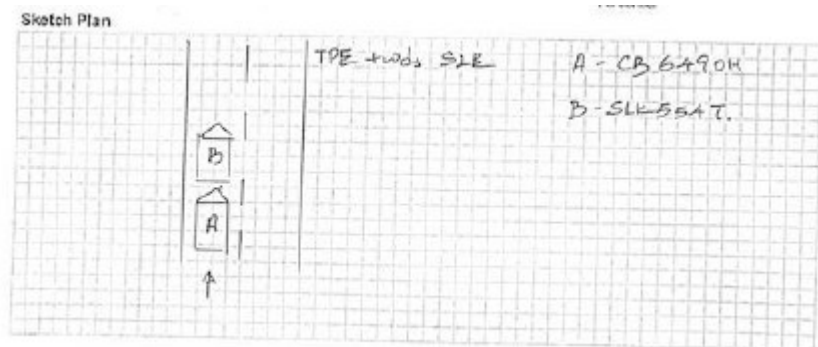
**Cc:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: TP DS claim: [EXT] ACCIDENT INVOLVING OUR CLIENT VEHICLE SLK554T AND YOUR INSURED CB6490H  
ON 05/10/2022 \*\*\* LKK REF: CC4/AIS22009906/pa3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.



**Describe Circumstances of the Accident**

On 5/10/2022 at 08:35hrs, it was raining heavily and road is wet. Vehicle B, SLK554T, broke suddenly I tried to brake but could not stop in time and my vehicle front left position collide into the rear of vehicle B. No injury to both parties drivers. No passengers in both vehicles.

Please note that for liability, claim negotiation and settlement, please contact **Hsiao Tong**.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** SAMANTHA TAN <[sam@sngahtee.com](mailto:sam@sngahtee.com)>

**Sent:** Friday, 7 October 2022 1:12 PM

**To:** 'Claims Banca (Allianz Insurance Singapore)' <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>;

Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Subject:** RE: TP DS claim: [EXT] ACCIDENT INVOLVING OUR CLIENT VEHICLE SLK554T AND YOUR INSURED CB6490H ON 05/10/2022

Dear All,

Please advise the liability status for above vehicle.

Hope to hear from you soon.

Thank you.

Best Regards

---

Samantha Tan | [sam@sngahtee.com](mailto:sam@sngahtee.com)

SNG AH TEE MOTOR & PANEL SERVICE PTE LTD | [BLK 3 PIONEER ROAD NORTH #01](#)-18 SINGAPORE 628457  
TEL: 62686183 (4LINES) | FAX: 62681429 | *Find us at* <http://www.sngahtee.com>



---

**From:** Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>  
**Sent:** Thursday, 6 October 2022 3:04 PM  
**To:** SAMANTHA TAN <[sam@sngahtee.com](mailto:sam@sngahtee.com)>; [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com); Yan (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Subject:** TP DS claim: [EXT] ACCIDENT INVOLVING OUR CLIENT VEHICLE SLK554T AND YOUR INSURED CB6490H ON 05/10/2022

Internal

Your ref: SLK554T  
Our ref: CB6490HKC

*Dear Sirs,*

*We hereby appoint our direct settlement partners LKK Auto Consultants Pte Ltd to conduct survey.*

*Kindly engage with them to arrange for survey.*

Please download the documents from this link below (For Survey)

**File: SLK554T(TP).pdf, CB6490H(TP).pdf**

**Link: <https://fileexchange.allianz.de/SecureDownload.aspx?id=b2f5cfb0-87ad-4e60-ae1a-3ebf5c65f4ff-299bc12aae9c2945>**

**Size: ~ 3 MByte, Download available until: 10/11/2022**

Passwords will be sent in a separate email.

*Thank you.*

Best regards,

**Shanti. R**

Claims Service

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

[79 Robinson Road #09-01](#) | Singapore 068897

Phone: +65 6395 3836 | [www.allianz.sg](http://www.allianz.sg)



This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential and / or privileged information. If you are not the intended recipient, please do not read, copy, use or disclose the contents of this communication to others and notify the sender immediately. Then please delete the e-mail and any copies of it. Thank you.

Please consider the environment before printing this e-mail.

---

**From:** SAMANTHA TAN <[sam@sngahtee.com](mailto:sam@sngahtee.com)>

**Sent:** Wednesday, October 5, 2022 5:47 PM

**To:** Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>

**Subject:** [EXT] ACCIDENT INVOLVING OUR CLIENT VEHICLE SLK554T AND YOUR INSURED CB6490H ON 05/10/2022

Dear All,

We refer to the above and wish to check liability .

Hope to hear from you .

Thank you.

Best Regards

---

Samantha Tan | [sam@sngahtee.com](mailto:sam@sngahtee.com)

SNG AH TEE MOTOR & PANEL SERVICE PTE LTD | [BLK 3 PIONEER ROAD NORTH #01-18](#) SINGAPORE 628457  
TEL: 62686183 (4LINES) | FAX: 62681429 | *Find us at* <http://www.sngahtee.com>

The logo for SNGAHTEE MOTOR & PANEL SERVICE. The word "SNGAHTEE" is in large, bold, red capital letters. Below it, "MOTOR & PANEL SERVICE" is written in smaller, red capital letters. The text is set against a dark grey rectangular background.