

## Rajeswari

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**From:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Thursday, 6 October 2022 3:32 PM  
**To:** JP Conceptz Pte Ltd; SUR; assignments  
**Subject:** RE: SNM22D207154 /C02/ XE4344X /TANCHC & YOUR REF: XB6458D TO CONDUCT PRS D.O.A: 03.10.2022

### WITHOUT PREJUDICE

Dear Sir,

We regret that you are not agreeable to our proposed list of surveyors.

Please be informed that we will assign LKK Auto Consultants Pte Ltd to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange to conduct PRS on without prejudice basis.

Thank you.

### NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** JP Conceptz Pte Ltd <jpconceptz.711@gmail.com>  
**Sent:** Thursday, 6 October 2022 3:24 pm  
**To:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Subject:** Re: SNM22D207154 /C02/ XE4344X /TANCHC & YOUR REF: XB6458D TO CONDUCT PRS D.O.A: 03.10.2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Jacqueline

We will be using our own surveyor from Appraisal Services.

Kindly arrange a surveyor for a pre-inspection ASAP as the vehicle is at the workshop.

Thank you.

Best Regards,

**Juliana**

Admin Executive

JP Conceptz Pte Ltd

- ☐ [6909 9907](tel:69099907) | [9844 7011](tel:98447011)
- ☐ [jpconceptz.711@gmail.com](mailto:jpconceptz.711@gmail.com)
- ☐ [www.jpconceptz.com](http://www.jpconceptz.com)
- ☐ 160 Sin Ming Drive, Autocity, #07-11/07, Singapore 575722

***Thank you very much for your support and looking forward to serve you more in the near future.***

On Thu, 6 Oct 2022 at 14:55, Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)> wrote:

**Without Prejudice**

**Our reference: SNM22D207154 /C02/ XE4344X /TANCHC**

**Your reference: XB6458D**

Dear Sirs,

**ACCIDENT INVOLVING [XE4344X](#) & [XB6458D](#) ON 03/10/2022**

We refer to your email of 06/10/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant' s vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant' s vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, 6 October 2022 2:42 pm

**To:** JP Conceptz Pte Ltd <[jpconceptz.711@gmail.com](mailto:jpconceptz.711@gmail.com)>; Jacqueline Tan  
<[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Subject:** SNM22D207154 /C02/ XE4344X /TANCHC & YOUR REF: XB6458D TO CONDUCT PRS D. O. A:  
03. 10. 2022

**WITHOUT PREJUDICE**

**via EMAIL ONLY**

Dear Jacqueline,

Please refer to the above matter.

Kindly **conduct PRS XB6458D** soonest possible.

Please contact our claims department Jacqueline Tan **6389 6185** the officer in charge.

**\*Kindly quote our claim reference number when replying.\***

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅  
城 Taiping SG

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the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

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**From:** JP Conceptz Pte Ltd <[jpconceptz.711@gmail.com](mailto:jpconceptz.711@gmail.com)>  
**Sent:** Thursday, 6 October 2022 12:02 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** Notification of Accident - c

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Mdm

We would like to report an accident on behalf of XB6458D. We're claiming against your insured, XE4344X.

Kindly arrange a surveyor for a pre-inspection ASAP.

Attached is the GIA (Handwritten). We will send you the original once received.

Thank you.

Best Regards,

**Juliana**

Admin Executive

JP Conceptz Pte Ltd

- ☐ 6909 9907 | 9844 7011
- ☐ [jpconceptz.711@gmail.com](mailto:jpconceptz.711@gmail.com)
- ☐ [www.jpconceptz.com](http://www.jpconceptz.com)
- ☐ 160 Sin Ming Drive, Autocity, #07-11/07, Singapore 575722

***Thank you very much for your support and looking forward to serve you more in the near future.***

