

## Veron Chen (LKKAuto)

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**From:** Steve Chen (LKK Auto)  
**Sent:** Thursday, 3 November 2022 2:35 PM  
**To:** Clement Chia Cher Yang  
**Cc:** Azman Abdullah; Katherine Chong; Veron Chen (LKKAuto); Andy Ooi Lee Keong; Muhammad Danial Ishak  
**Subject:** FINALIZATION REPORT FOR SNM22D207046/C02/ YP4916B/KHONGLH & YOUR REF: SMG6150U D.O.A: 03.10.2022 | ASSIGN LKK  
**Attachments:** SMG6150U Supp.pdf

Hi Clement,

Finalize confirm please proceed.

Thanks.

Best Regards,  
**Steve Chen** | Automotive Assessor  
**LKK Auto Consultants Pte Ltd**  
Phone: 81117723/6256-3561 | email: [stevenfoong@lkkauto.com](mailto:stevenfoong@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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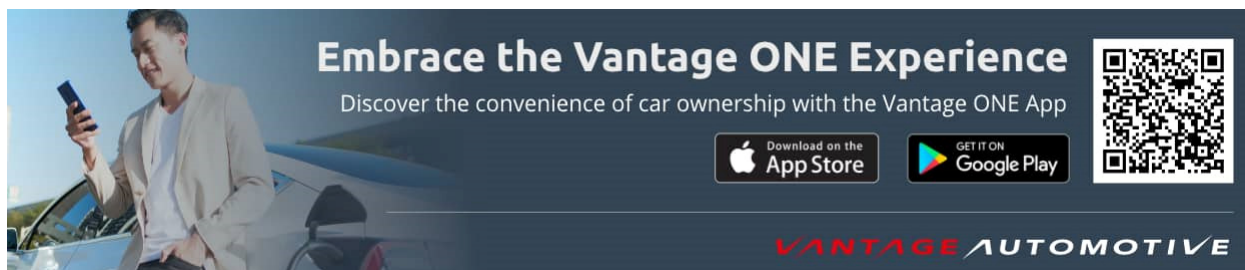
**From:** Clement Chia Cher Yang <clement.chia.cy@simedarby.com.sg>  
**Sent:** Wednesday, 2 November 2022 11:48 am  
**To:** Steve Chen (LKK Auto) <SteveChen@lkkauto.com>  
**Cc:** Azman Abdullah <azman.abdullah@simedarby.com.sg>; Katherine Chong <katherine.chong@simedarby.com.sg>; Andy Ooi Lee Keong <andy.ooi.leekeong@simedarby.com.sg>; Muhammad Danial Ishak <danial.ishak@simedarby.com.sg>  
**Subject:** RE: FINALIZATION REPORT FOR SNM22D207046/C02/ YP4916B/KHONGLH & YOUR REF: SMG6150U D.O.A: 03.10.2022 | ASSIGN LKK

Dear Steve,  
Above attached is **SMG6150U**, Finalized report, together with supporting documents for your reference.  
We would like to finalize as **COR: \$2,664.50 (before GST) @ 3 days repair.**  
Please kindly check and confirm via reply email

Best Regards,

**Clement Chia**

**Customer Service Advisor, Body & Paint**  
Vantage Automotive Limited  
305 Alexandra Road, #02-01 Vantage Automotive Centre, Singapore 159942  
T: +65 9278 2710 F: +65 6477 7300 E: [clement.chia.cy@simedarby.com.sg](mailto:clement.chia.cy@simedarby.com.sg)  
[www.simedarbymotors.com](http://www.simedarbymotors.com) | [www.vantageauto.com.sg](http://www.vantageauto.com.sg)



**From:** Rajeswari <admin-d@lkkauto.com>

**Sent:** Thursday, October 6, 2022 3:56 PM

**To:** Clement Chia Cher Yang <clement.chia.cy@simedarby.com.sg>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

**Cc:** Azman Abdullah <azman.abdullah@simedarby.com.sg>; Katherine Chong <katherine.chong@simedarby.com.sg>; Andy Ooi Lee Keong <andy.ooi.leekeong@simedarby.com.sg>; 'Lynn Khong' <lynn.khong@sg.cntaiping.com>

**Subject:** RE: SNM22D207046/C02/ YP4916B/KHONGLH & YOUR REF: SMG6150U D.O.A: 03.10.2022 | ASSIGN LKK

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Dear Clement,

We will arrange survey accordingly on 12/10/2022.

Thank you.

Best Regards,

**Rajes** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Clement Chia Cher Yang <[clement.chia.cy@simedarby.com.sg](mailto:clement.chia.cy@simedarby.com.sg)>

**Sent:** Thursday, 6 October 2022 3:02 PM

**To:** 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Azman Abdullah <[azman.abdullah@simedarby.com.sg](mailto:azman.abdullah@simedarby.com.sg)>; Katherine Chong <[katherine.chong@simedarby.com.sg](mailto:katherine.chong@simedarby.com.sg)>; Andy Ooi Lee Keong <[andy.ooi.leekeong@simedarby.com.sg](mailto:andy.ooi.leekeong@simedarby.com.sg)>; Lynn Khong <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>

**Subject:** RE: SNM22D207046/C02/ YP4916B/KHONGLH & YOUR REF: SMG6150U D.O.A: 03.10.2022 | ASSIGN LKK

**Importance:** High

Dear LKK,

Please arrange survey on 12/10/2022 Wed at 930am, customer will be waiting.

Thanks

Best Regards,

**Clement Chia**

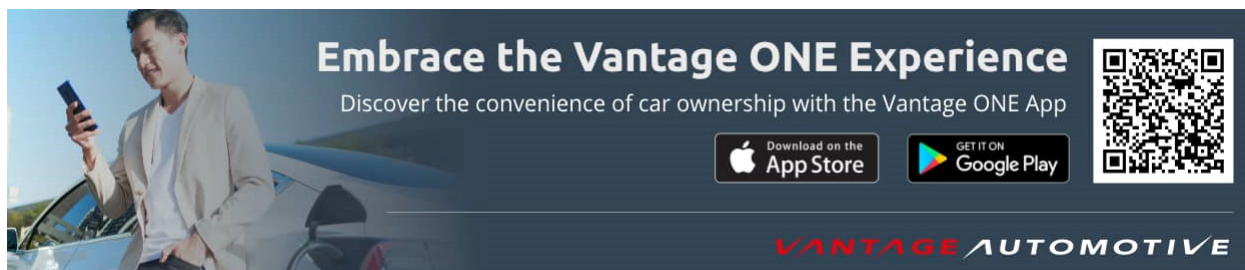
**Customer Service Advisor, Body & Paint**

Vantage Automotive Limited

305 Alexandra Road, #02-01 Vantage Automotive Centre, Singapore 159942

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[www.simedarbymotors.com](http://www.simedarbymotors.com) | [www.vantageauto.com.sg](http://www.vantageauto.com.sg)



**From:** Lynn Khong <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>

**Sent:** Thursday, October 6, 2022 2:24 PM

**To:** Clement Chia Cher Yang <[clement.chia.cy@simedarby.com.sg](mailto:clement.chia.cy@simedarby.com.sg)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Azman Abdullah <[azman.abdullah@simedarby.com.sg](mailto:azman.abdullah@simedarby.com.sg)>; Katherine Chong

<[katherine.chong@simedarby.com.sg](mailto:katherine.chong@simedarby.com.sg)>; Andy Ooi Lee Keong <[andy.ooi.leekeong@simedarby.com.sg](mailto:andy.ooi.leekeong@simedarby.com.sg)>

**Subject:** SNM22D207046/C02/ YP4916B/KHONGLH & YOUR REF: SMG6150U D.O.A: 03.10.2022 | ASSIGN LKK

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**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Dear Clement,

We refer to your email of even date.

We will be appointing **M/s LKK AUTO CONSULTANTS PTE LTD** to conduct the pre-repair survey (PRS) on your client's vehicle.

We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Thank you

Hi LKK,

Please assist to arrange PRS.

Thank you

Regards,

**Lynn Khong**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6156 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Thursday, 6 October 2022 2:00 pm  
**To:** Clement Chia Cher Yang <[clement.chia.cy@simeдарby.com.sg](mailto:clement.chia.cy@simeдарby.com.sg)>; Lynn Khong <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>  
**Cc:** Azman Abdullah <[azman.abdullah@simeдарby.com.sg](mailto:azman.abdullah@simeдарby.com.sg)>; Katherine Chong <[katherine.chong@simeдарby.com.sg](mailto:katherine.chong@simeдарby.com.sg)>; Andy Ooi Lee Keong <[andy.ooi.leekeong@simeдарby.com.sg](mailto:andy.ooi.leekeong@simeдарby.com.sg)>  
**Subject:** SNM22D207046/C02/ YP4916B/KHONGLH & YOUR REF: SMG6150U TO CONDUCT PRS D.O.A: 03.10.2022

WITHOUT PREJUDICE  
via EMAIL ONLY

Dear Lynn,

Please refer to the above matter.

Kindly **conduct PRS SMG6150U** soonest possible.

Please contact our claims department Lynn Khong **6389 6156** the officer in charge.

\*Kindly quote our claim reference number when replying.\*

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you  
Chong Boon Sen  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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---

**From:** Clement Chia Cher Yang <[clement.chia.cy@simeдарby.com.sg](mailto:clement.chia.cy@simeдарby.com.sg)>  
**Sent:** Thursday, 6 October 2022 10:19 am  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Azman Abdullah <[azman.abdullah@simeдарby.com.sg](mailto:azman.abdullah@simeдарby.com.sg)>; Katherine Chong <[katherine.chong@simeдарby.com.sg](mailto:katherine.chong@simeдарby.com.sg)>; Andy Ooi Lee Keong <[andy.ooi.leekeong@simeдарby.com.sg](mailto:andy.ooi.leekeong@simeдарby.com.sg)>  
**Subject:** Liability Clearance for SMG6150U Against YP4916B (China Taiping). DOA:03.10.2022  
**Importance:** High

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Dear Officer,

Refer to the above matter.

Attached our claimant's GIA report & supporting documents for your consideration.

Please advise if liability is clear for us to proceed with direct settlement.

Thanks.

Best Regards,

**Clement Chia**

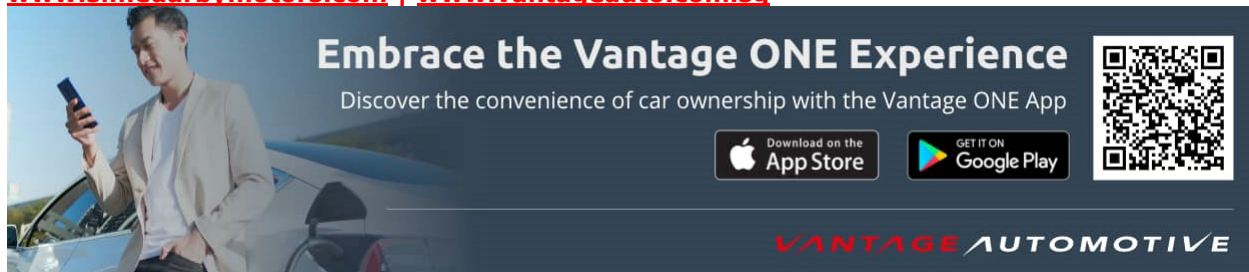
**Customer Service Advisor, Body & Paint**

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[www.simedarbymotors.com](http://www.simedarbymotors.com) | [www.vantageauto.com.sg](http://www.vantageauto.com.sg)

A promotional banner for the Vantage ONE App. On the left, a man in a light-colored blazer is looking at a smartphone. The background shows a car. The text 'Embrace the Vantage ONE Experience' is prominently displayed in white. Below it, a smaller line of text says 'Discover the convenience of car ownership with the Vantage ONE App'. To the right of the text are two buttons: 'Download on the App Store' with the Apple logo and 'GET IT ON Google Play' with the Google Play logo. A QR code is located on the far right. At the bottom right, the 'VANTAGE AUTOMOTIVE' logo is visible in red and white.

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Discover the convenience of car ownership with the Vantage ONE App

Download on the App Store GET IT ON Google Play

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