

Veron Chen (LKKAUTO)

From: Lynn Khong <lynn.khong@sg.cntaiping.com>
Sent: Thursday, 6 October 2022 3:10 PM
To: Clement Chia Cher Yang; SUR; assignments
Cc: Azman Abdullah; Katherine Chong; Andy Ooi Lee Keong
Subject: SNM22D207046/C02/ YP4916B/KHONGLH & YOUR REF: SMG6150U D.O.A: 03.10.2022 | PROPOSE DS

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Clement,

Based on the available information, we agree on **direct settlement**.

Subject to policy terms & conditions, damages consistency and quantum, please let us have your quantification of claim including your client's Letter of Authority once repair cost and days are finalised with our surveyor for our further consideration.

Please note that the claim for loss of use and/or rental per day, if any, will be strictly based on the Non-Injury Motor Accident (NIMA) benchmark and surveyor's recommendation.

Please note that this proposal shall not be deemed or construed to be (a) an admission of the truth or falsity of any actual or potential claims or (b) an acknowledgment or admission by China Taiping Insurance Pte Ltd of any fault or liability whatsoever to the insured or to any third party.

China Taiping Insurance Pte Ltd reserves any and all rights under the policy to investigate the claim and to make a determination on coverage, including the rights to reject the claim.

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6156 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

From: Clement Chia Cher Yang <clement.chia.cy@simedarby.com.sg>
Sent: Thursday, 6 October 2022 3:02 pm
To: 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: Azman Abdullah <azman.abdullah@simedarby.com.sg>; Katherine Chong <katherine.chong@simedarby.com.sg>; Andy Ooi Lee Keong <andy.ooi.leekeong@simedarby.com.sg>; Lynn Khong <lynn.khong@sg.cntaiping.com>

Subject: RE: SNM22D207046/C02/ YP4916B/KHONGLH & YOUR REF: SMG6150U D.O.A: 03.10.2022 | ASSIGN LKK
Importance: High

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear LKK,

Please arrange survey on 12/10/2022 Wed at 930am, customer will be waiting.

Thanks

Best Regards,

Clement Chia

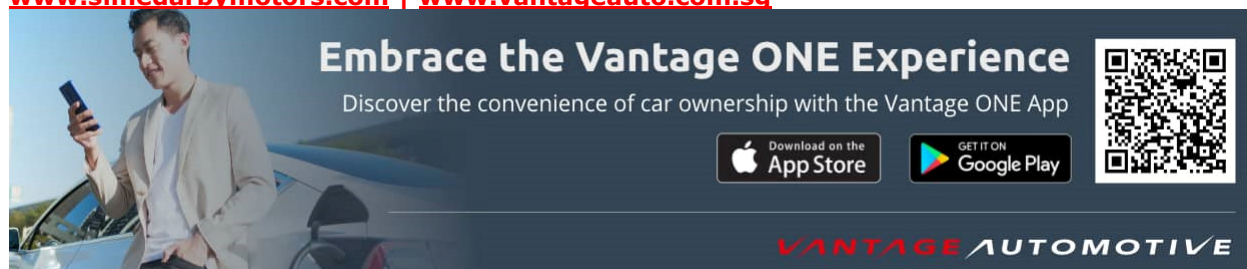
Customer Service Advisor, Body & Paint

Vantage Automotive Limited

305 Alexandra Road, #02-01 Vantage Automotive Centre, Singapore 159942

T: +65 9278 2710 F: +65 6477 7300 E: clement.chia.cy@simedarby.com.sg

www.simedarbymotors.com | www.vantageauto.com.sg



The banner features a man in a light-colored blazer holding a smartphone, standing next to a car. The text reads: "Embrace the Vantage ONE Experience" followed by "Discover the convenience of car ownership with the Vantage ONE App". Below this are two buttons: "Download on the App Store" and "GET IT ON Google Play". A QR code is on the right. The VANTAGE AUTOMOTIVE logo is at the bottom right.

From: Lynn Khong <lynn.khong@sg.cntaiping.com>

Sent: Thursday, October 6, 2022 2:24 PM

To: Clement Chia Cher Yang <clement.chia.cy@simedarby.com.sg>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: Azman Abdullah <azman.abdullah@simedarby.com.sg>; Katherine Chong <katherine.chong@simedarby.com.sg>; Andy Ooi Lee Keong <andy.ooi.leekeong@simedarby.com.sg>

Subject: SNM22D207046/C02/ YP4916B/KHONGLH & YOUR REF: SMG6150U D.O.A: 03.10.2022 | ASSIGN LKK

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'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Clement,

We refer to your email of even date.

We will be appointing **M/s LKK AUTO CONSULTANTS PTE LTD** to conduct the pre-repair survey (PRS) on your client's vehicle.

We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Thank you

Hi LKK,

Please assist to arrange PRS.

Thank you

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6156 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 6 October 2022 2:00 pm
To: Clement Chia Cher Yang <clement.chia.cy@simedarby.com.sg>; Lynn Khong <lynn.khong@sg.cntaiping.com>
Cc: Azman Abdullah <azman.abdullah@simedarby.com.sg>; Katherine Chong <katherine.chong@simedarby.com.sg>; Andy Ooi Lee Keong <andy.ooi.leekeong@simedarby.com.sg>
Subject: SNM22D207046/C02/ YP4916B/KHONGLH & YOUR REF: SMG6150U TO CONDUCT PRS D.O.A: 03.10.2022

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Lynn,

Please refer to the above matter.

Kindly **conduct PRS SMG6150U** soonest possible.

Please contact our claims department Lynn Khong **6389 6156** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you
Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Clement Chia Cher Yang <clement.chia.cy@simedarby.com.sg>

Sent: Thursday, 6 October 2022 10:19 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Azman Abdullah <azman.abdullah@simedarby.com.sg>; Katherine Chong <katherine.chong@simedarby.com.sg>; Andy Ooi Lee Keong <andy.ooi.leekeong@simedarby.com.sg>

Subject: Liability Clearance for SMG6150U Against YP4916B (China Taiping). DOA:03.10.2022

Importance: High

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Dear Officer,

Refer to the above matter.

Attached our claimant's GIA report & supporting documents for your consideration.

Please advise if liability is clear for us to proceed with direct settlement.

Thanks.

Best Regards,

Clement Chia

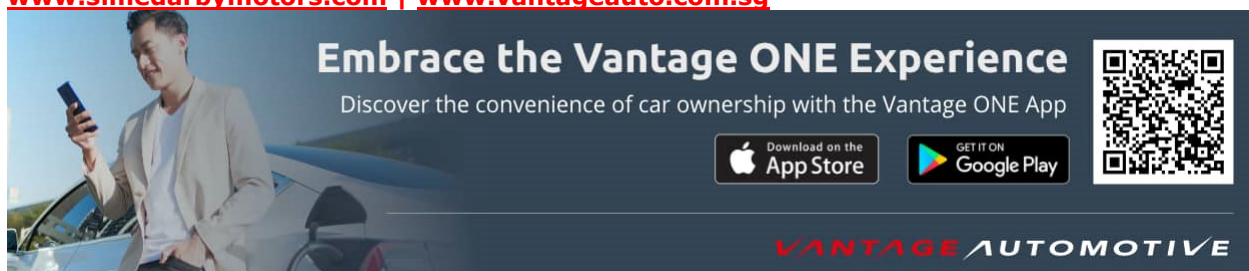
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A promotional banner for the Vantage ONE App. It features a man in a light-colored blazer holding a smartphone, standing next to a car. The text 'Embrace the Vantage ONE Experience' is prominently displayed in white. Below it, a smaller line of text says 'Discover the convenience of car ownership with the Vantage ONE App'. To the right of the text is a QR code. At the bottom, there are two buttons: 'Download on the App Store' with the Apple logo and 'GET IT ON Google Play' with the Google Play logo. The Vantage Automotive logo is at the bottom right.

Embrace the Vantage ONE Experience
Discover the convenience of car ownership with the Vantage ONE App

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VANTAGE AUTOMOTIVE

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