

# SM AUTOMOTIVE

Our Ref : GBH7159P  
Your Ref : GBD8975P  
Date : 22<sup>th</sup> Nov 2022

1 Kaki Bukit Avenue 6  
Blk C #01-43 Autobay@KB  
Singapore 417883

**AIG ASIA Pacific Insurance Pte Ltd**  
78 Shenton Way,  
AIG Building, #09-16  
Singapore 079120

WITHOUT PREJUDICE

Dear Sirs,

**RE: ACCIDENT INVOLVING GBH7159P & GBD8975P AT AIRPORT ROAD KPE TOWARDS ECP ON 29.09.2022 @ 09:30HRS**

We are instructed by **ASSA ABLOY ENTRANCE SYSTEMS SINGAPORE PTE LTD** to claim damages and losses against you in connection with the above captioned road traffic accident which our client's vehicle **GBH7159P** was damaged by vehicle **GBD8975P** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

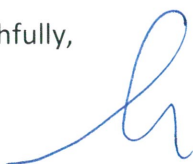
1) Repair Costs (Inc 7% gst)	\$ 6,206.00
2) Loss of Use for 07 days (6 + 1 weekend)	\$ 1,050.00
3) LTA Search	\$ 2.00
	<u>\$ 7,258.00</u>

A copy each of the following supporting document is enclosed:

- 1) Final Repair Bill
- 2) Warrant to Act
- 3) LTA Receipt

Please let us have your cheque for the sum **\$ 7,258.00** made payable to us, **SM AUTOMOTIVE** in the next 14 days.

Yours faithfully,



**SM AUTOMOTIVE**



# LETTER OF AUTHORISATION

## SM AUTOMOTIVE

Kaki Bukit Avenue 6  
Blk 1 #01-43  
Singapore 417883

Dear Sir,

Accident on

Involving Vehicles

Along

29.09.2022 @ 0930 hrs

GBH 7159P ✓ QBD 9973P

AIRPORT Road FPE towards ECP

I/We, the registered owner/driver of vehicle registration no: \_\_\_\_\_  
have involved in the above accident.

GBH 7159P

I/We hereby authorize **SM AUTOMOTIVE** to commence repairs of the said vehicle forthwith.

I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitor, \_\_\_\_\_, to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.

Yours truly,

ASSA ABLOY ENTRANCE SYSTEMS SINGAPORE PTE LTD  
CO REG NO:198401374E

Owner's Signature  
(Company's stamp if applicable)

Name:

NRIC No.:

Date:

Assa Abloy Entrance Systems Singapore Pte Ltd

198401374E

04/10/2022

**WITHOUT PREJUDICE** to:  
(a) Insurance Subrogated Claim and/or  
(b) Any Personal Injury Claims  
[Note: This Notice supersedes any inconsistencies  
found in this Discharge Voucher]

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **SM AUTOMOTIVE** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$6,206.00** (Repair Cost), **S\$560.00** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **GBH 7159P** that was damaged pursuant to the accident which occurred on **29/09/2022** (date) along **KPE TWDS ECP** (location) involving vehicle no/s **GBD 8975P**. This is pursuant to the inspection conducted on **04/10/2022** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **ASSA ABLOY ENTRANCE SYSTEMS SINGAPORE PTE LTD** (the third party claimant”) of vehicle no. **GBH 7159P** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.


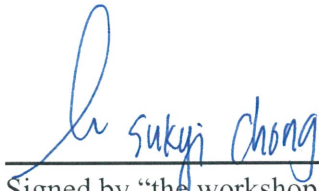
We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **GBH 7159P** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 19 (day) of 01 (month) 2023 (year)

  
\_\_\_\_\_  
Signed by appointed surveyor

  
  
\_\_\_\_\_  
Signed by “the workshop” (with chop)

# SM AUTOMOTIVE

Block C, 1 Kaki Bukit Avenue 6 #01-43 Singapore 417883

Email: SM\_AUTOMOTIVE@HOTMAIL.COM

Tel: (65) 6747 9241

Fax: (65) 6741 7276

RCB No: 53231488C

GST Reg No : 53231488C

## TAX INVOICE

**AIG ASIA Pacific Insurance Pte Ltd**

78 Shenton Way,  
AIG Building, #09-16  
Singapore 079120

Invoice No : SMPL2211-0214

Date : 22-Nov-22

Date of Accident : 29-Sep-22

Vehicle No. : GBH7159P

Client: ASSA ABLOY ENTRANCE SYSTEMS SINGAPORE  
PTE LTD

Model Type : NISSAN NV200

Descriptions			Amount
Lump Sum Repair Cost			5,800.00
GST 7 %		:	406.00
Total		:	6,206.00

SIN DOLLARS: SIX THOUSAND TWO HUNDRED AND SIX DOLLAR ONLY





INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

GBD8975P

Date of Accident

29/09/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**

Period of Insurance ..... **25/06/2022 - 24/06/2023**

Requested By ..... **SUKYI CHONG (CHEW MOTOR ...**

Requested Date ..... **29/09/2022 17:44**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 20 October 2022 11:32 AM  
**To:** XL\_FACILITIES@YAHOO.COM.SG  
**Subject:** Claim Notification - ACCIDENT INVOLVING GBD8975P(AIG) AND GBH7159P AT/ALONG KPE ON 29/09/2022

**XL FACILITIES PTE LTD**  
Driver: ANWAR JAMAL

[By Email Only]

Dear Sir/Madam,

**You Ref: GBD8975P**  
**Our Ref: CC6/AIG22009894/Apa3**  
**ACCIDENT INVOLVING GBD8975P(AIG) AND GBH7159P AT/ALONG KPE ON 29/09/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from GBH7159P against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**


Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	06 Oct 2022 16:27	<b>Clm Dtl Modified</b>	Claimant's Name: -> CHAN SEE KIAN. Claimant's ID: -> S7879538G.	[A] HOW MEI KWAN
2	06 Oct 2022 16:27	<b>Clm Veh Model Changed</b>	(204601) TOYOTA HARRIER 2.0 2.0 PREMIUM AT AIRBAG 2WD (A).	[A] HOW MEI KWAN
3	06 Oct 2022 16:27	<b>Clm Created</b>	Reg No: SLK9938K. Acct Date: 2022/10/03. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Income Insurance Limited (HQ). Workshop: Zero Gravity (Kaki Bukit)	[A] HOW MEI KWAN
4	06 Oct 2022 16:27	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	06 Oct 2022 16:27	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/10/17	[A] HOW MEI KWAN
6	06 Oct 2022 16:27	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	06 Oct 2022 16:27	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	06 Oct 2022 16:27	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	06 Oct 2022 16:27	<b>Assignment 1st Accessed</b>		[A] HOW MEI KWAN
10	06 Oct 2022 16:39	<b>Adj Adjuster Assigned</b>	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	06 Oct 2022 17:08	<b>TP Ins Updated</b>	TPPolNo:5086814981-05 -> 5111344172-03-000004.	[A] HOW MEI KWAN
12	06 Oct 2022 17:08	<b>Clm Dtl Modified</b>	Claimant's Name: CHAN SEE KIAN -> ASSA ABLOY ENTRANCE SYSTEMS SINGAPORE PTE. LTD.. Claimant's ID: S7879538G -> 198401374E.	[A] HOW MEI KWAN
13	06 Oct 2022 17:08	<b>Clm Registration Modified</b>	Reg No:SLK9938K->GBH7159P. Rep:203748->202715.	[A] HOW MEI KWAN
14	06 Oct 2022 17:08	<b>Clm Veh Model Changed</b>	(204601) -> (207094) NISSAN NV200 1.5 MT (M).	[A] HOW MEI KWAN
15	06 Oct 2022 17:08	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
16	07 Oct 2022 08:50	<b>TP Ins Updated</b>	TPRegNo:SNE5651X -> GBD8975P.	[I] Chan, Yoke Shi
17	07 Oct 2022 08:50	<b>Clm Registration Modified</b>	Acct Date:2022/10/03->2022/09/29. Acct Time:08:00:00->09:00:00.	[I] Chan, Yoke Shi
18	09 Oct 2022 23:00	<b>Clm Registration Modified</b>	Acct Time:09:00:00->09:32:00.	[I] AIG OneClaim Integration User
19	09 Jan 2023 13:48	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
20	09 Jan 2023 13:48	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2018/08/31.	[A] JOANNE LEE KHANG MIN
21	09 Jan 2023 13:48	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
22	10 Jan 2023 15:19	<b>Video Downloaded</b>	Downloaded TP VEHICLE	[A] CHEW HSIAO TONG
23	10 Jan 2023 15:20	<b>Adj Mandate Request</b>	Cur.Reg:6908.00:Liability: 100% (B27) *Quantum: \$6,908.00 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
24	12 Jan 2023 09:06	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/10/17	[I] MdNoor, Norsiah
25	12 Jan 2023 09:06	<b>Adj Mandate Set</b>	Approved:6908.00.	[I] MdNoor, Norsiah

Date From    Date To    Audit Type  

**ACTIVITY**

[20/10/2022 11:32] CHEW HSIAO TONG:  
100% B27

[11/10/2022 11:41] HOW MEI KWAN:  
OINR. To send out first letter.

**Merimen Billing for this case - Transaction History**

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2852777	06 Oct 2022 16:36:01	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLK9938K	SNE5651X	11.00
2859428	25 Oct 2022 16:12:05	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	GBH7159P	CHEW HSIAO TONG	xx.xx
2859429	25 Oct 2022 16:12:37	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	GBH7159P	CHEW HSIAO TONG	xx.xx
2895229	09 Jan 2023 13:48:30	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	GBH7159P	GBD8975P	11.00