

Our Ref : SMS5846P / TP#1772
Your Ref : GX6158E / CC6/CTI22009878/Kpa3

WITHOUT PREJUDICE

Date : 19TH OCT 2022

China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Attention: Motor Claims Department

**ACCIDENT INVOLVING SMS5846P & GX6158E ON 01/10/2022
ALONG BLK 292 YISHUN ST 22**

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)	S\$ 2,086.50
- Loss of Use	S\$ 480.00 (\$120.00 x 04 Days)
- LTA / GIA Search	S\$ 2.00
Grand Total	S\$ 2,568.50

If you have any enquiries, please contact our representative, Mr. Joseph at 6481-1522 or email joseph@ow.sg

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD

Encl.

This is a computer generated printout and no signature is required.

TO WHOM IT MAY CONCERN

AUTHORIZATION TO ACT

I/We(owner) KINETIC REGENCY PTE LTD ('the third-party claimant') of
(Address) 9 TAGORE LANE, #03-21 9 @ TAGORE C(787472) registered owner of
(Vehicle Number) SM5546P hereby authorize ('the vehicle repairer workshop')
OPTIMA WERKZ PTE LTD to act for me/us with respect of my/our claim for repair costs and /or
rental and/or loss of use for my/our vehicle number SM5546P that was
damaged pursuant to the accident which occurred on 11/10/2022 along BUK 292 YISHUN
STREET 22 involving vehicle number 4X6158E.

I/We further authorize the workshop to settle my/our above-mentioned claim in a manner that they
deem fit and the workshop is further authorized to receive full payment in the settlement of my/our
claim with full cheque(s) payment being made in the favor of the workshop.

Dated this 03 day of OCTOBER year 2022.



Signature of Vehicle Registered Owner
Company's stamp (if applicable)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00005382200 Claim No : SNM22D207155/C02/GX6158E/TANKL

Claimant : KINETIC REGENCY PTE LTD

Amount : **S\$2,328.50**
SINGAPORE DOLLARS TWO THOUSAND THREE HUNDRED TWENTY EIGHT
AND CENTS FIFTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMS5846P

Insured Vehicle No. : GX6158E

Date of Loss : 01/10/2022

Place of Accident : BLK 292 YISHUN ST 22

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : RICO ENGINEERING WORKS PTE LTD

Driver Name : MUTHUSAMY THAMBIAYYA

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	2,086.50
(3) Loss of Use/ Rental/Earning	S\$	240.00
(4) CIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
TOTAL		S\$ 2,328.50

Claimant Name : KINETIC REGENCY PTE LTD

NRIC No : 201632177M

Signature :



Date :

25/01/2023

Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A, #01-05, Singapore 568047

Tel: (+65) 6481 1522 Fax: (+65) 6481 1011

Co Reg & GST No: 201212455W

TAX INVOICE

To: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

Tel: 63896116

Fax: 62221033

INV NO. : 322201285
INVOICE DATE : 19/10/2022
REF : TP#1772
VEH NO. : SMS5846P
MAKE : HYUNDAI
MODEL : AD AVANTE 1.6 GLS
CURRENT MILEAGE:
ADVISOR : NGAI KAR KIT
TERMS : COD
MECHANIC :

#	DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
1	LUMP SUM REPAIRS AS RECOMMENDED BY SURVEYOR	1	AMT	SR	1,950.00	1,950.00

Remarks: DOA: 01/10/2022 @ 16:20HRS

CLAIMANT: KINETIC REGENCY PTE LTD / LIM MAY LING (LIN MEILING)

TP VEHICLE: GX6158E

Singapore Dollars: Two Thousand Eighty-Six And Cent Fifty Only

SUB TOTAL SGD 1,950.00

GST 7% SGD 136.50

TOTAL SGD 2,086.50

OUTSTANDING SGD 2,086.50

Tax Legend:

SR - Standard Rated ZR - Zero Rated OS - Out of Scope

Tax	SR
Amount	1,950.00

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs. I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

- 1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 3) Goods sold are not refundable/returnable.
- 4) Original invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount



Opt for a more convenient and quicker way to pay via Bank Transfer or PayNow:

Beneficiary Name: Optima Werkz Pte Ltd

Beneficiary Bank Name: DBS Bank Ltd

Bank Account No.: 0039441282

Swift Code: DBSSSGSG

OR

PayNow UEN: 201212455WDB1

Note: Please include your invoice number under the reference section

Customer Acknowledgement

For Optima Werkz Pte Ltd

Customer Name and Signature

Authorised Signature



INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

GX6158E

Date of Accident

01/10/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance China Taiping Insurance (Sing...

Period of Insurance 22/01/2022 - 21/01/2023

Requested By KAITLYN CHIO (OPTIMA WERK...

Requested Date 03/10/2022 13:10

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 11 October 2022 11:02 AM
To: 'rewpl@ricoeng.com.sg'
Subject: Claim Notification - ACCIDENT INVOLVING GX6158E(CHINA TAIPING) AND SMS5846P AT/ ALONG YISHUN ST 22 OSCP ON 01/10/2022

RICO ENGINEERING WORKS PTE. LTD.

[By Email Only]

Driver: Muthusamy Thambiayya

Dear Sir/Madam,

You Ref: GX6158E

Our Ref: CC6/CTI22009878/Kpa3

ACCIDENT INVOLVING GX6158E(CHINA TAIPING) AND SMS5846P AT/ ALONG YISHUN ST 22 OSCP ON 01/10/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SMS5846P against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAuto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Monday, 9 January 2023 11:36 AM
To: Hsiao Tong (LKKAuto)
Cc: Claims Dept of CTI; Admin A
Subject: RE: [SEEK MANDATE] - SNM22D207155/C02/GX6158E/TANKL / RE: Accident Involving GX6158E (OI : CTI - SNM22D207155/C02/TANKL) and SMS5846P (TP : LKK REF - CC6/CTI22009878/Kpa3) on 01/10/2022

Without Prejudice

Dear Hsiao Tong,

We refer to your email below.

Please proceed to offer up to \$2,328.50(all-in).

Please keep us posted for us to act accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, 11 November 2022 9:31 am
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - SNM22D207155/C02/GX6158E/TANKL / RE: Accident Involving GX6158E (OI : CTI - SNM22D207155/C02/TANKL) and SMS5846P (TP : LKK REF - CC6/CTI22009878/Kpa3) on 01/10/2022

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Your ref: **SNM22D207155/C02/GX6158E/TANKL**
LKK ref : CC6/CTI22009878/Kpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GX6158E(CHINA TAIPING) AND SMS5846P(TP) ON 01/10/2022

We refer to the above matter.

The accident occurred when our driver turned out from minor road and collided with third party who was on main road. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"OPTIMA WERKZ PTE LTD"** at **\$2,328.50(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 4,447.86	\$ 2,086.50 (\$1,950.00 + 7%GST)
2. Loss of use (4days x \$120.00)	\$ 480.00	\$ 240.00 (4days x \$60.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 4,929.86	<u>\$ 2,328.50</u>

Surveyor recommended 4days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 08/11/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Monday, 10 October 2022 5:36 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D207155/C02/GX6158E/TANKL / RE: Accident Involving GX6158E (OI : CTI - SNM22D207155/C02/TANKL) and SMS5846P (TP : LKK REF - CC6/CTI22009878/Kpa3) on 01/10/2022

Dear Mei Kwan,

We refer to your email below.

Attached is our insured's accident report for your necessary actions.

Please seek our mandate approval before any claims settlement.

Thank you.

Note: Password will be sent in separate email.

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Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Tan Kah Leong
Sent: Thursday, 6 October 2022 3:13 pm
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM22D207155/C02/GX6158E/TANKL / RE: Accident Involving GX6158E (OI : CTI - SNM22D207155/C02/TANKL) and SMS5846P (TP : LKK REF - CC6/CTI22009878/Kpa3) on 01/10/2022

Dear Mei Kwan,

We refer to your email below.

We regret to advice that our insured have not report the accident to us.

We had informed our insured to report the accident asap for us to handle the matter.

Thank you.

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Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 6 October 2022 2:51 pm
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: O/R: SNM22D207155/C02/GX6158E/TANKL / RE: Accident Involving GX6158E (OI : CTI - TBA) and SMS5846P (TP : LKK REF - CC6/CTI22009878/Kpa3) on 01/10/2022

Dear all,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no SNM22D207155/C02/GX6158E/TANKL.

Dear Kah Leong,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 6 October 2022 2:02 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Accident Involving GX6158E (OI : CTI - TBA) and SMS5846P (TP : LKK REF - CC6/CTI22009878/Kpa3) on 01/10/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMS 5846P at M/ Optima Werkz Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Accident photo

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)