

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Friday, 11 November 2022 9:31 AM  
**To:** Tan Kah Leong  
**Cc:** claimsdept@sg.cntaiping.com; Admin A  
**Subject:** [SEEK MANDATE] - SNM22D207155/C02/GX6158E/TANKL / RE: Accident Involving GX6158E (OI : CTI - SNM22D207155/C02/TANKL) and SMS5846P (TP : LKK REF - CC6/CTI22009878/Kpa3) on 01/10/2022  
**Attachments:** LKK SURVEY REPORT & PHOTOS.pdf; SMS5846P LOD.pdf; Letter to OI\_.pdf

Your ref: **SNM22D207155/C02/GX6158E/TANKL**  
LKK ref : CC6/CTI22009878/Kpa3q2

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING GX6158E(CHINA TAIPING) AND SMS5846P(TP) ON 01/10/2022**

We refer to the above matter.

The accident occurred when our driver turned out from minor road and collided with third party who was on main road. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"OPTIMA WERKZ PTE LTD"** at **\$2,328.50(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 4,447.86	\$ 2,086.50 (\$1,950.00 + 7%GST)
2. Loss of use (4days x \$120.00)	\$ 480.00	\$ 240.00 (4days x \$60.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 4,929.86</b>	<b><u>\$ 2,328.50</u></b>

Surveyor recommended 4days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 08/11/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

**Sent:** Monday, 10 October 2022 5:36 PM

**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

**Subject:** RE: SNM22D207155/C02/GX6158E/TANKL / RE: Accident Involving GX6158E (OI : CTI - SNM22D207155/C02/TANKL) and SMS5846P (TP : LKK REF - CC6/CTI22009878/Kpa3) on 01/10/2022

Dear Mei Kwan,

We refer to your email below.

Attached is our insured's accident report for your necessary actions.

Please seek our mandate approval before any claims settlement.

Thank you.

Note: Password will be sent in separate email.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Tan Kah Leong

**Sent:** Thursday, 6 October 2022 3:13 pm

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM22D207155/C02/GX6158E/TANKL / RE: Accident Involving GX6158E (OI : CTI - SNM22D207155/C02/TANKL) and SMS5846P (TP : LKK REF - CC6/CTI22009878/Kpa3) on 01/10/2022

Dear Mei Kwan,

We refer to your email below.

We regret to advice that our insured have not report the accident to us.

We had informed our insured to report the accident asap for us to handle the matter.

Thank you.

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Regards

**Tan Kah Leong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, 6 October 2022 2:51 pm

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** O/R: SNM22D207155/C02/GX6158E/TANKL / RE: Accident Involving GX6158E (OI : CTI - TBA) and SMS5846P (TP : LKK REF - CC6/CTI22009878/Kpa3) on 01/10/2022

Dear all,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no SNM22D207155/C02/GX6158E/TANKL.

Dear Kah Leong,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, 6 October 2022 2:02 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Accident Involving GX6158E (OI : CTI - TBA) and SMS5846P (TP : LKK REF - CC6/CTI22009878/Kpa3) on 01/10/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMS 5846P at M/ Optima Werkz Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Accident photo

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)