

Mei Kwan (LKKAuto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Monday, 10 October 2022 5:36 PM
To: Mei Kwan (LKKAuto)
Cc: Hsiao Tong (LKKAuto); Admin A
Subject: [PASSWORD] SNM22D207155/C02/GX6158E/TANKL / RE: Accident Involving GX6158E (OI : CTI - SNM22D207155/C02/TANKL) and SMS5846P (TP : LKK REF - CC6/CTI22009878/Kpa3) on 01/10/2022

Categories: HMK

Dear Mei Kwan,

Password is GX6158E

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Tan Kah Leong
Sent: Monday, 10 October 2022 5:36 pm
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM22D207155/C02/GX6158E/TANKL / RE: Accident Involving GX6158E (OI : CTI - SNM22D207155/C02/TANKL) and SMS5846P (TP : LKK REF - CC6/CTI22009878/Kpa3) on 01/10/2022

Dear Mei Kwan,

We refer to your email below.

Attached is our insured's accident report for your necessary actions.

Please seek our mandate approval before any claims settlement.

Thank you.

Note: Password will be sent in separate email.

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From: Tan Kah Leong
Sent: Thursday, 6 October 2022 3:13 pm
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM22D207155/C02/GX6158E/TANKL / RE: Accident Involving GX6158E (OI : CTI - SNM22D207155/C02/TANKL) and SMS5846P (TP : LKK REF - CC6/CTI22009878/Kpa3) on 01/10/2022

Dear Mei Kwan,

We refer to your email below.

We regret to advice that our insured have not report the accident to us.

We had informed our insured to report the accident asap for us to handle the matter.

Thank you.

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Regards

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Senior Executive
Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 6 October 2022 2:51 pm
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: O/R: SNM22D207155/C02/GX6158E/TANKL / RE: Accident Involving GX6158E (OI : CTI - TBA) and SMS5846P (TP : LKK REF - CC6/CTI22009878/Kpa3) on 01/10/2022

Dear all,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no SNM22D207155/C02/GX6158E/TANKL.

Dear Kah Leong,

Pls revert LKK.

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Thank you
Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 6 October 2022 2:02 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Accident Involving GX6158E (OI : CTI - TBA) and SMS5846P (TP : LKK REF - CC6/CTI22009878/Kpa3) on 01/10/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMS 5846P at M/ Optima Werkz Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Accident photo

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)