

## Yan (LKK Auto)

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**From:** Genevieve Kua (ECICS, Claims) <Genevieve\_Kua@ecics.com.sg>  
**Sent:** Thursday, 6 October 2022 10:56 AM  
**To:** Kerlyn Ong; assignments@lkkauto.com  
**Cc:** sur@lkkauto.com  
**Subject:** RE: Accident involving motor vehicle nos. SMH6655A & (OIV) GBL918R along 18 BOON LAY WAY #08-13 S609966, Accident date: 04/10/2022\_ECICS ref: DMCV2200005H.02/GK

### WITHOUT PREJUDICE

Dear Sir/Madam,

We will appoint LKK for the survey.

Aside to LKK Auto Consultants,

Please arrange survey for TPV **SMH6655A**, contact person as per content in the email below.

Best regards

**Genevieve Kua**

Associate | Claims



**DID** (65) 6303 0308

**Tel** (65) 6337 4779

**Email** [genevieve\\_kua@ecics.com.sg](mailto:genevieve_kua@ecics.com.sg) **Web** [www.ecics.com.sg](http://www.ecics.com.sg)

**Address** 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600

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**From:** Kerlyn Ong <kerlyn.ong@cyclecarriage.com.sg>  
**Sent:** Thursday, 6 October 2022 10:53 am  
**To:** Genevieve Kua (ECICS, Claims) <Genevieve\_Kua@ecics.com.sg>  
**Subject:** Re: Accident involving motor vehicle nos. SMH6655A & GBL918R along 18 BOON LAY WAY #08-13 S609966, Accident date: 04/10/2022\_ECICS ref: DMCV2200005H.02/GK

Hi,

We choose LKK.

Your Sincerely,

Kerlyn Ong  
Service Advisor - Body Care & Repair  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center  
Mobile: [91865113](tel:91865113) | DID: [67714420](tel:67714420) | Fax: [68721272](tel:68721272)  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)

On 6 Oct 2022, at 10:48 AM, Genevieve Kua (ECICS, Claims) <[Genevieve\\_Kua@ecics.com.sg](mailto:Genevieve_Kua@ecics.com.sg)> wrote:

**This email was sent from outside of your organisation**

**WITHOUT PREJUDICE**

Dear Sir/Madam,

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client's workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:

- 1. AJAX Inspection Services Pte Ltd**
- 2. Appraisals Associates Pte Ltd**
- 3. Infiniti Appraisal Services**
- 4. LKK Auto Consultants**

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert.

We look forward to hear from you soon.

Best regards

**Genevieve Kua**

Associate | Claims



**DID** (65) 6303 0308

**Tel** (65) 6337 4779

**Email** [genevieve\\_kua@ecics.com.sg](mailto:genevieve_kua@ecics.com.sg) **Web** [www.ecics.com.sg](http://www.ecics.com.sg)

**Address** 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600

-----Original Message-----

From: Kerlyn Ong <[kerlyn.ong@cyclecarriage.com.sg](mailto:kerlyn.ong@cyclecarriage.com.sg)>

Sent: Wednesday, 5 October 2022 1:31 pm

To: motorsurvey <[motorsurvey@ecics.com.sg](mailto:motorsurvey@ecics.com.sg)>

Subject: Accident involving motor vehicle nos. SMH6655A & GBL918R along 18 BOON LAY WAY #08-13 S609966, Accident date: 04/10/2022

Dear Officer In-Charge,

This email is with regards to the above accident which has been reported by our customer. We have since been instructed by him/her (motor vehicle number SMH6655A), to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number GBL918R) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

I can be reached at [kerlyn.ong@cyclecarriage.com.sg](mailto:kerlyn.ong@cyclecarriage.com.sg).

Thank You.

Your Sincerely,

Kerlyn Ong  
Service Advisor - Body Care & Repair  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop Service Center  
Mobile: 91865113 | DID: 67714420 | Fax: 68721272  
Website: <https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.mercedes-benz.com.sg%2F&data=05%7C01%7Cclaims%40ecics.com.sg%7Cf3462ff5eae540eb932508daa692d01e%7C590913dd11e641cab2b3178d5591d1bd%7C0%7C0%7C638005446767282048%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6IjEhaWwiLCJXVCi6Mn0%3D%7C3000%7C%7C&sdata=agcQ7uW79ynj5pqD7tTfqVqJMgRFAUym%2FvTNLKe8Fv8%3D&reserve=0>

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