

## Yan (LKK Auto)

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**From:** Claims - Motor Survey <MotorSurvey@sompo.com.sg>  
**Sent:** Thursday, 6 October 2022 9:26 AM  
**To:** Assessment Department; Admin-D (LKKAuto); assignments; SUR  
**Cc:** Hwang, Shiang Yi; Claims Department; Admin Department  
**Subject:** LKK \ CMTD2203579/SYH - Accident involving SNE5555R & SLM6681J on 04/10/2022 (PRE-REPAIR SURVEY REQUEST)

### Without Prejudice

Our Reference: CMTD2203579/SYH

Your Reference: SNE5555R

Dear John,

We refer to your email reply and agreed to appoint **LKK Auto** to conduct the survey.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Hi **LKK Auto**,

Please arrange the named surveyors to conduct the survey for **SNE5555R** on a without Prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Shiang Yi**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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**From:** Assessment Department <assessment@jewmotors.com>

**Sent:** Thursday, October 6, 2022 9:05 AM

**To:** Claims - Motor Survey <MotorSurvey@sompo.com.sg>

**Cc:** Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>; Claims Department <claims@jewmotors.com>; Admin Department <admin@jewmotors.com>

**Subject:** Re: PRI \ CMTD2203579/SYH - Accident involving SNE5555R & SLM6681J on 04/10/2022 (PRE-REPAIR SURVEY REQUEST)

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WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign LKK to conduct the survey.

Thank you.

*Regards,*

JOHN  
Motor Claims Department  
Tel: 9199 7483

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

On Thu, 6 Oct 2022 at 08:58, Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)> wrote:

Without Prejudice

Dear John,

We refer to your email reply and regret to advise that Surveyor Taufikh is not in our panel list.

Kindly reselect from the list below.

Pre-Repair Survey		
	Motor Surveyor	Surveyor
	FormTeam Consultancy	Frankie Pang
		Chow BoXiong
	LKK Auto Consultants	Adrian Ling ( <b>East</b> )
		Marcus Chua ( <b>East</b> )
		Kenneth Kong ( <b>North</b> )
		Steve Chen ( <b>West</b> )
	Priority Services	Jimmy Lee

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

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**From:** Assessment Department <[assessment@jewmotors.com](mailto:assessment@jewmotors.com)>

**Sent:** Wednesday, October 5, 2022 5:19 PM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Cc:** Hwang, Shiang Yi <[shiangyi.hwang@sompo.com.sg](mailto:shiangyi.hwang@sompo.com.sg)>; Claims Department <[claims@jewmotors.com](mailto:claims@jewmotors.com)>; Admin Department <[admin@jewmotors.com](mailto:admin@jewmotors.com)>

**Subject:** Re: PRI \ CMTD2203579/SYH - Accident involving SNE5555R & SLM6681J on 04/10/2022 (PRE-REPAIR SURVEY REQUEST)

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WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign LKK TAUFIKH to conduct the survey.

Thank you.

*Regards,*

JOHN

Motor Claims Department

Tel: 9199 7483

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On Wed, 5 Oct 2022 at 16:11, Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)> wrote:

Our Reference: CMTD2203579/SYH  
Your Reference: SNE5555R

Date: 05/10/2022

**Without Prejudice**  
**EMAIL ONLY**

OUR Email: [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Attention:**  
**M/S JEW MOTORS**

Dear John,

**ACCIDENT INVOLVING SLM6681J & SNE5555R ON 04.10.22**

We refer to your Notice of Accident dated 05/10/2022.

Please be informed that **Ms. Hwang Shiang Yi** is the handler of this case who can be contacted at 63295 205/  
[shiangyi.hwang@sompo.com.sg](mailto:shiangyi.hwang@sompo.com.sg)

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey		
	Motor Surveyor	Surveyor
	FormTeam Consultancy	Frankie Pang
		Chow BoXiong
	LKK Auto Consultants	Adrian Ling (East)
		Marcus Chua (East)
		Kenneth Kong (North)

		Steve Chen ( <b>West</b> )
	Priority Services	Jimmy Lee
	Raleigh Services	Andrew Ow Yong
	RT Appraisal Pte Ltd	Ricky Teng
		Elgene Teng

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

**Grace Teo**

Claims Division

**D:** 6329 5170 | **T:** 6461 6555

**For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)**



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**From:** Assessment Department <[assessment@jewmotors.com](mailto:assessment@jewmotors.com)>

**Sent:** Wednesday, October 5, 2022 3:12 PM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Cc:** Claims Department <[claims@jewmotors.com](mailto:claims@jewmotors.com)>; Admin Department <[admin@jewmotors.com](mailto:admin@jewmotors.com)>

**Subject:** Accident involving SNE 5555 R & SLM 6681 J on 04/10/2022 (PRE-REPAIR SURVEY REQUEST)

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Without Prejudice

Dear Sir/ Mdm.,

We refer to the above matter.

We represent our client, HUANG QIAOMING to notify you of the aforesaid accident involving our client's vehicle SNE5555R and your insured's vehicle SLM6681J on 04/10/2022 at 1230HRS along KIM SENG RD.

This serves as a **NOTICE** that we are claiming against SLM6681J for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

**Premises for the Pre-repair inspection:** 60 Jalan Lam Huat #03-72 Carros Centre Singapore 737869

**Contact Person:** JOHN ( 9199 7483 )

**Contact Email:** [assessment@jewmotors.com](mailto:assessment@jewmotors.com)

VEH IN (Date & Time) : 05/10/2022

PRS ARRANGEMENT (Date & Time) : 06/10/2022 after 1400hrs

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

JOHN

Motor Claims Department

Tel: 9199 7483