

Motor Image Enterprises Pte Ltd 25 Leng Kee Road Singapore 159097 Tei : (65) 6417 0333 Fax: (65) 6479 3811 BRN 198702032R

## BREAKDOWN OF PAYMENT

VEHICLE NO: SFL 4887Y
ACCIDENT ON 01 OCT 2022 AT PIE EXITING
INVOLVING VEHICLE / S . YP 3527Y
······································
1) Repair cost \$3,764:35. Payable to Motor Image Enterprises Pte Ltd
2) GIA or LTA Search fees \$
3) Medical fees \$ Payable to
4) Loss Of Use or Rental Car \$ 470.80 Payable to Motor Image Enterprises Pte. Ltd
5) Total Claim Amount \$4.235.15
*KINDLY SEPARATE THE PAYMENT IN 2 CHEQUES  *Contact Person:



## Motorimage

#### LETTER OF AUTHORITY AND INDEMNITY

#### **Motor Image Enterprises Pte Ltd**

🗅 Toa Payoh Service Center, 19, Lorong 8, Toa Payoh, Singapore 319255

💪 Leng Kee Service Center, 25, Leng Kee Road, Singapore 159097

Type of Claim:

Third Party (Direct Settlement)

□ Own Damage (Recovery Claim)

	IDENT INVOLVING VEHICLE R	EGISTRAT	ION No.	SFL48874	AND	YP	3527 Y	
ON	01/10/2012	AT	PIE	Exiting				

- 1. I, the owner of vehicle no. SFL 48 87Y hereby instruct you and authorise you to act for me with respect to the following: -
  - (a) To submit my claims for all loses including uninsured loss, rental car charges, medical fees, excess payment and cost of repairs.
  - (b) To settling my claim as they deem fit, including settling the matter on basis of my contributory negligence if any.
  - (c) To receive payment for settlement of my claim where all payment is to be made payable to the repair workshop for cost of repairs and other uninsured losses.
  - (d) To sign discharge voucher on my behalf.
- 2. I further acknowledge that any settlement that workshop may reach on my behalf is on a without prejudice basis and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle is concerned.
- In the event that I am required to attend meetings, interviews, court and/or provide statements or any information in connection with my claim, I shall render full cooperation.
- In the event that my claim against the third party or his insurers is not successful or cannot be proceeded with or if any settlement is not honoured or satisfied by the third party or his insurers, I authorise you to revert to my own insurers for the cost of repairs and any losses recoverable under my policy of insurance. In this respect, I understand and accept that the excess amount applicable under the policy of insurance shall be borne by me.
- 5. If for whatever reason, my insurers reject my claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I agree and undertake to pay the difference between what was claimed and paid out by the insurers or the full amount of my repair bill and survey fees and any other expenses reasonably incurred on my behalf or to pay you the difference in amount, as the case may be.
- 6. I undertake to state truthfully and to make full and frank disclosure of all facts leading up to and of the accident and of any action and/or omissions in connection with my part in the accident. If any facts stated are inaccurate and my claim cannot be paid out or fails, I agree that I shall be liable to you for the repair and other costs incurred by you.
- 7. I further undertake to sign any document or discharge voucher that is required for the purposes of my claim and if as a result of my failure to do so, my claim cannot be paid out or is delayed, I agree that I shall be liable to you for the repair and other costs incurred by you.
- 8. I understand that the claim for loss of use of my vehicle will be based on the number on the days estimated by the surveyor in his report for the required repair. The actual number of days may be more due to unavailability of parts, weekend, holidays and other operational exigencies and I accept that it may not be possible to claim for these extra days. In addition, any contributory negligence part of my claim can also affect portion of my claim for loss of usage.
- I shall keep you informed of any correspondence and/or summons that I may receive in connection with the accident before
  agreeing to pay or receive any monies due under this claim.
- 10. In the event, the insurers pay the claimed amount to me instead of you, I will inform you as soon as possible and reimburse you for the repair and other costs incurred by you.
- 11. For successful recovery of upfront Excess payment by claimant, the workshop shall effect refund accordingly to the mode of upfront payment.
  - a) For upfront Excess payment by credit card, the refund shall be credited to the respective Credit Card Account via Credit Card Company handling the transaction.
  - b) For Excess payment by cash, the workshop shall refund the amount to the claimant via cheque payment.

Claimant's Particulars		Authorized Workshop
Name LIM TEK CH	IENG	Company Name Motor Image Ent Pte Utd
Address 35 ENG Ko	NG CRESCENT	Claim Officer's Name Dennis Leong
# DI- 02 S(599		Man ( ) 2 2 1
Telephone No 🔑 😙 🦁	(137 9352	Telephone No 6763 8164
Date 3, /10/22	Email	Date 31/10/2007
Company Stamp [For Co Regn Vehicle]	Authorized Signature	Claim Officer Signature



CLAIM NO : 22/22/VC05/026368

DATE : 26 APRIL 2023

### **DISCHARGE VOUCHER**

I/We, LIM TEIK CHENG confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of YP3527Y the sum of Singapore Dollar Four Thousand Two Hundred Thirty Five and Cents Fifteen Only (\$4,235.15) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SFL4887Y and YP3527Y on 01/10/2022 along/at PIE EXITING.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ PREMIUM-RICH ENGINEERING PTE LTD AND/OR BALASUBRAMANIAN RAMKI) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "MOTOR IMAGE ENTERPRISES PTE LTD".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

Alan 17/05/2023

Signature of vehicle owner/Date

Lim Teik Cheng 17/05/2023

Name of vehicle owner /Date



#### Motor Image Enterprises Pte Ltd

25 Leng Kee Road Singapore 159097

Service Centre Tel: (65) 6703 8163 Fax (65) 6479 1137

Website: www.subaru.asia

**SUBARU** TAX INVOICE

GST Reg No. M2-0076975-9 Co. Reg No. 198702032R

Sales: INSURANCE CUSTOMER

Invoice No: M228472 For cash sales, payment will be endorsed on this invoice and no

> DATE REC'D: 31-Oct-2022 SERVICE ADVISOR: DENNIS

**JOB No.:** M228393 **MILEAGE: 43666** 

separate receipt will be issued.

ID:

NAME: LONPAC INSURANCE BHD. ADDRESS: 300 BEACH ROAD

#17-04/07 THE CONCOURSE, S(199555)

**TELEPHONE:** 62507388

MODEL: FORESTER 2.0I-L AWD CVT

ENGINE No.: FB20YC84243

CHASSIS No.: JF1SJ5KC5JG105528 **REGISTRATION No.: SFL4887Y** 

ITEM	IS CODE	DESCRIPTION OF REPAIRS	AMOUNT
1	TPCLAI	CONDUCT BODYWORK REPAIR (THIRD PARTY CLAIM)	
		AGAINST LONPAC INS (YP3527Y)	
2	REMARK	DOA:01/10/2022 TIME:1505HRS	
		LOCATION: PIE EXITING	
3	REMARK	REPLACE REAR BUMPER, BUMPER BEAM, END PANEL	600.00
4	REMARK	RESPRAY REAR BUMPER, BUMPER BEAM, END PANEL &	520.00
	0.5	TAILGATE	
5	REMARK	FAULT DIAGNOSTIC (RESET)	280.00
6	REMARK	SUNDRIES	20.00
7	REMARK	REPAIR REAR END PANEL & BUMPER BEAM (0.5 SUPP)	300.00
8	REMARK	RESPRAY REAR END PANEL & BUMPER BEAM (1.0 SUPP)	520.00
		TOTAL(LABOUR)	2,240.00
1		BUMPER FACE REAR FORESTER IL	888.00
		577045G012(Qty: 1 @ 1110.00 each(Discount 20.00%))	
2		CLIP BMPR * 9PCS	17.28
		909140007(Qty: 9 @ 2.40 each(Discount 20.00%))	
3		CLIP *2 PCS	4.80
		909140062(Qty: 2 @ 3.00 each(Discount 20.00%))	
4		CARGO STEP PANEL S/S	368.00
		E7710SG000(Qty: 1 @ 460.00 each(Discount 20.00%))	
		TOTAL(SPARE PARTS)	1,278.08

Subtotal GST(7%) 3,518.08 246.27

\$3,764.35

DATE: 28-Nov-2022

CUSTOMER

The customer acknowledges and confirms by taking delivery of the vehicle and/or upon receipt of this invoice, either personally or by an agent that his/her complaints relating to the vehicle have been rectified to his/her satisfaction and that the Company's liability for defective work and/or materials will be limited to rectification works and/or replacement of parts without charge or at discounted charge, at the Company's option. The customer further acknowledges that any discrepancy in this invoice (with the exception of errors and

deemed correct. **CUSTOMER** 

Not yet a DUO Member? Join us now at www.DUORewards.com and start accumulating your points for your invoice today!

omissions) must be brought to the Company's attention in writing within three(3) days from the date of this invoice failing which it will be





www.tanchong.com

MOTOR IMAGE ENTERPRISE PTE LTD

25 LENG KEE ROAD

S(159097)

ATTN: FADZLEE

DOWNTOWN TRAVEL SERVICES PTE LTD

19 Lorong 8 Toa Payoh Singapore 319255 Tel (65) 6334 1700 Fax (65) 6336 4677 Co. Reg. No. 1984-03671/H GST Reg. No. M2-0067432-4

New Mailing Address:

25 Leng Kee Rd, Singapore 159097

FL4887Y GST Reg No. : M2-0067432-4

Tax Invoice: S1020642 Inv. date...: 03-NOV-2022

Print date..: 03-NOV-2022 Print time..: 15:16:33

Page no...: 1

Agreement no: TP2022733 Payment Due: 02-DEC-2022

Amount...: \$470.80

Salesman...: RIDA

Description Amount 

RENTAL CHARGE FROM 31-OCT-2022 TO 03-NOV-2022 SUBARU FORESTER 2.01-L AWD CVT - SLE9769M (LIM TEIK CHENG)

440.00

TOTAL SGD(BEFORE GST) 440.00 GST(7%)

30.80 TOTAL SGD(AFTER GST) 470.80

\_\_\_\_\_\_

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DOWNTOWN TRAVEL SERVICES PTE LTD

N.B. Cheques should be crossed and made payable to DOWNTOWN TRAVEL SERVICES PTE LTD Interest at 1,25% per month on overdue account.

Authorised Signature



HIRER'S SIGNATURE

# Hiring Agreement

Co,Reg.No.; 198403671HGST GST Reg.No.; M2-0067432-1 M. *T* TP2022733

ACCOUNTS COPY SALESMAN CODE: RIDA

Vehicle Number: SLE9769M	Make & Model: SUBARU FORESTER 2,01-L	. AWD CVT	Date: 29/10/2022
Change Over 1:	Initial:		Date:
Change Over 2:			Date:
Hret		Check In / Out	
Name: MOTOR IMAGE ENTERPRISE	PTELTO		e Out: 10:00:00 Km Out: 71645,00
Address: 25 LENG KEE ROAD		Petrol Level: F	
Singapore: 159097		Agreed Date of Return; 03/11.	/2022 10:00:00
	Tel: 90601361		e h: Kmh:
CONTRACT PERSONS. 17 4-4-51	141.		
1st Driver Name: LIMTEIK CHENG		Petrol Level; F	1-11-11-11-11-11-11-11-11-11-11-11-11-1
Address BLK 5TOHYLDRIVE #07-233	7	Collision Damage Waiver	/
Sin accepts 5900/75		ACCEPTS	DECLINES .
		To Pay Extra Fee	Hivar Declines CDW
		Dally: \$\$0.00	
	Date of Birth: 26/03/19	0.00	Excess S\$: 2,000.00
Passport / NRICNo: 7XXX591B	Nationality: MALAYSI	S\$: 0,00 Windsqueen Excess \$100,00	per accident
Driver's Licence No: SXXXX591B	Diving Exp:		Windscreen Excess \$100,00 Signature:
Country of Issue: SINGAPORE	Diving Date:		Signature;
		*The above is subjected to	o 7% GST.
Additional Driver		EYID Excess	
Name: ESTHERCENG LAY BIAN (EST	HER ZENG LIMIN)	Additional \$3,000 * Existing (	Excess applies to:
Address BLK 5 TOH YI DRIVE #07-237		a.Drivers age 23 years & below	1
Singapore: 590005		b.Drivers age 70 years & above	<del>)</del>
Confact No; 9720 2679		c,Less than 2 years driving exp	erience
	Date of Birth; 06/05/19		
Passport / NRIC No: 7XXX8201	Nationality: SINGAPO		
	Driving Exp:	The above is subjected to	o 7% GST.
			110 00
Country of Issue: SINGAPORE	Driving Date;	Per Month	110
Domarka / Dathianal quatter		Rental Charges	
Remarks / Delivery Location SFL4887Y - TP QLAIM - MIE DENINIS		CDW	0 00
S. E. GOTT - IT GES WAY WILL ENGAGE		Malaysia Charge	0 00
		Other Charge	
frer hereby agrees to abide to the term	s and conditions as set out overleaf. If Topt to pay by o	redit / charge card,my 7% GST	20 W 80
	een made on the applicable credit and card charge slip. If a security deposit equivalent to the excess amount as		<del>***</del> 470 <del>**</del> 80
Agreement for the term of hire by credit The Hirer agrees that smoking and carris be applicable to lonize the vehicle.	card cash. ge of pets are not allowed in the hired vehicle. An extra	a charge of S\$250 will OVERALL CHARGES	
	e returned at the agreed time and date, Late return is ch	7.00	
More than 1 hrs More than 2 hrs	20% of the daily rental charges 40% of the daily rental charges	Deposit Tax Invoice	Arthurt
More than 3 hrs	60% of the daily rental charges	Deposit Inv:	
More than 4 hrs	80% of the daily rental charges	O/R No:	Date
More than 5 hours PENALTY FOR EARLY TERMINATION	100% (1 day renta) chargeable)	delicate a la terra de la terra della terr	
The hirer adhowledged and understands subject to penalty,	that early termination under any dicumstances within the syste Hirer subject to the following Terms & Conditions	MUSICAUGTOCOR	\$470.80 Cate 03/11/22
a) The Hirer gives Downtown Travel Servi	ces Pte Ltd advance notice of no less than one (01) mont	th prior of the Hirer's NVO/R	Date
<ul> <li>The Hirer shall be liable to pay Downto</li> </ul>	remination Date shall be one month from when notice w wn Travel Services Pte Ltd full rental amount for the unu shall be the Agreed Date of Return minus Earlier Termin	rtilized period, For the NV O'R	Dale
( )1		10	Ĵ
//_		Reg. No.	,
/ 1 / 1		1.75	

DOWNTOWN TRAVEL SERVICES PTE LTD

### **Hsiao Tong (LKKAuto)**

From: Seloshinah Sinivasagam <seloshinah@motorimage.net>

Sent:Friday, 19 May 2023 5:19 PMTo:Hsiao Tong (LKKAuto)Cc:LKINSTEAM; Admin A

Subject: Re: OUR REF: SFL488Y YOUR REF: YP3527Y DOA: 01/10/2022 TP - PENDING

**PAYMENT** 

Attachments: SFL4887Y SIGNED DV.pdf

#### WITHOUT PREJUDICE

Dear Officer,

Thanks for the offer, attached you the signed DV for the payment process.

Bank A/C Payee Name: Motor Image Enterprises Pte Ltd

Bank Acct no: 901-355-461-3 Payee Bank Name: UOB

Payee Email: yeo\_boon\_siong@tanchong.com

Kindly update our accounts Dept. once the payment done.

Appreciate you can process payment as soonest.

Thanks,

#### Shínah

Admin Assistant

**Motor Claims Department** 

#### **MOTOR IMAGE ENTERPRISES PTE LTD**

25 Leng Kee Road, Singapore 159097

DID: +65 6703 8104

Email: seloshinah@motorimage.net

Website: www.tanchong.com :: www.subaru.asia

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, April 26, 2023 10:13 AM

To: Seloshinah Sinivasagam <seloshinah@motorimage.net>

Cc: LKINSTEAM <LKINSTEAM@tanchong.org>; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SFL488Y YOUR REF: YP3527Y DOA: 01/10/2022 TP - PENDING PAYMENT

#### **Without Prejudice**

Dear Sirs/Mdm,

We confirm settlement at \$4,235.15(all-in).

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

#### **Hsiao Tong (LKKAuto)**

From: CHARMAINE KONG <charmainekong@lonpac.com>

Sent: Wednesday, 12 April 2023 6:10 PM

**To:** Hsiao Tong (LKKAuto); KENNY LIM CHING GHEE

Cc: MT\_Claim\_SG; Admin A

**Subject:** RE: [SEEK MANDATE] -REF: 22/22/VC05/026368 - YOUR REF: YP3527Y OUR REF:

SFL4887Y THIRD PARTY CLAIM

## Lonpac External - General

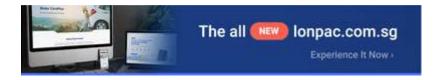
## Lonpac External - General

Dear Hsiao Tong,

Please proceed as recommended.

Thank you.

Best Regards, Charmaine Kong Claims Officer | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555 Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, April 11, 2023 5:02 PM

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: MT Claim SG <mt claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE] - YOUR REF: YP3527Y OUR REF: SFL4887Y THIRD PARTY CLAIM

Your ref: **22/22/22/VC05/026368** Our ref: CC4/LPC22009865/Epa3q2

Dear Sirs/Mdm,

#### ACCIDENT INVOLVING YP3527Y(LONPAC) AND SFL4887Y(TP) ON 01/10/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "MOTOR IMAGE ENTERPRISES PTE LTD" at \$4,235.15(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 7% GST)	\$ 8,018.49	\$ 3,764.35 (\$3,518.08 + 7% GST)
2. Loss of RENTAL (4days x \$110.00)(w/GST)	\$ 470.80	\$ 470.80 (4days x \$110.00)(w/GST)
Total	\$ 8,489.29	<u>\$ 4,235.15</u>

Surveyor recommended 3days for repair +1PRS = 4DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 03/01/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

**LKK Auto Consultants Pte Ltd** 

Phone: 6742-3197 | Email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

FYNA. Thank you.

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

ments

Sent: Wednesday, 12 October 2022 9:34 AM
<b>To:</b> GERALD POH WEE BIN < geraldpoh@lonpac.com >; Admin A < admin-a@lkkauto.com >; assignr
<assignments@lkkauto.com></assignments@lkkauto.com>
<b>Cc:</b> MT_Claim_SG < <a href="mt_claim@lonpac.com">mt_claim@lonpac.com</a> >; Dennis Leong < <a href="mt_claim@motorimage.net">dennisleong@motorimage.net</a> >
Subject: Re: YOUR REF: YP3527Y OUR REF: SFL4887Y THIRD PARTY CLAIM
Dear Gerald,
Deal Geraid,
Thank you for the email.
Dear Admin-A,
Jean Marian 7.9

Best Regards,

Yan | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN < geraldpoh@lonpac.com>

**Sent:** Wednesday, 12 October 2022 6:33 am **To:** assignments@lkkauto.com>

**Cc:** MT\_Claim\_SG < mt\_claim@lonpac.com >; Dennis Leong < dennisleong@motorimage.net >

Subject: FW: YOUR REF: YP3527Y OUR REF: SFL4887Y THIRD PARTY CLAIM

## Lonpac External - General

Our Ref : 22/22/VC05/026368 ( Kenny 's case)

Dear Yan,

FYNA.

**Best Regards** 

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Dennis Leong < <a href="mailto:dennisleong@motorimage.net">dennisleong@motorimage.net</a>>

Sent: Tuesday, 11 October 2022 6:15 pm
To: MT\_Claim\_SG <mt claim@lonpac.com>
Cc: LKINSTEAM <LKINSTEAM@tanchong.org>

Subject: RE: YOUR REF: YP3527Y OUR REF: SFL4887Y THIRD PARTY CLAIM

Dear Claim Team,

Kindly advice on the liability /status of the claim.

We are waiting for your prompt reply, thanks.

Best Regards.

#### **DENNIS LEONG**

Insurance Claim
Motor Image Enterprises Pte Ltd
25 Leng Kee Road
Singapore 159097

DID: (65) 6703 8164 HP: (65) 9489 9000

Email: dennisleong@motorimage.net

From: Dennis Leong

Sent: Friday, 7 October 2022 2:09 pm
To: MT\_Claim\_SG <mt\_claim@lonpac.com>
Cc: LKINSTEAM <LKINSTEAM@tanchong.org>

Subject: RE: YOUR REF: YP3527Y OUR REF: SFL4887Y THIRD PARTY CLAIM

Hi Claim Team,

Survey done at 05/10/2022, kindly advise liability status.

Best Regards.

#### **DENNIS LEONG**

Insurance Claim
Motor Image Enterprises Pte Ltd
25 Leng Kee Road
Singapore 159097
DID: (65) 6703 8164

DID: (65) 6703 8164 HP: (65) 9489 9000

Email: dennisleong@motorimage.net

From: Dennis Leong

Sent: Wednesday, 5 October 2022 9:55 am
To: MT\_Claim\_SG <mt\_claim@lonpac.com>
Cc: LKINSTEAM <LKINSTEAM@tanchong.org>

Subject: YOUR REF: YP3527Y OUR REF: SFL4887Y THIRD PARTY CLAIM

Dear Sir/Mdm,

Kindly refer to the attached documents and arrange survey for our client's vehicle ASAP, thanks.

#### PASSWORD: SFL4887Y1591B

Best Regards.

#### **DENNIS LEONG**

Insurance Claim Motor Image Enterprises Pte Ltd 25 Leng Kee Road Singapore 159097 DID: (65) 6703 8164

HP: (65) 9489 9000

Email: dennisleong@motorimage.net

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