

## Hsiao Tong (LKKAuto)

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**From:** CHARMAINE KONG <charmainekong@lonpac.com>  
**Sent:** Wednesday, 12 April 2023 6:10 PM  
**To:** Hsiao Tong (LKKAuto); KENNY LIM CHING GHEE  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** RE: [SEEK MANDATE] -REF: 22/22/22/VC05/026368 - YOUR REF: YP3527Y OUR REF: SFL4887Y THIRD PARTY CLAIM

## Lonpac External - General

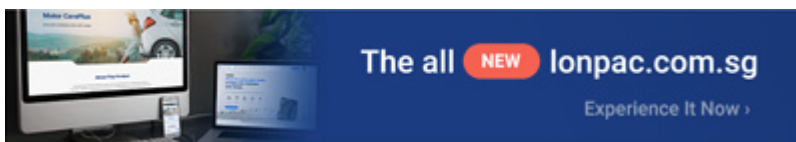
## Lonpac External - General

Dear Hsiao Tong,

Please proceed as recommended.

Thank you.

Best Regards,  
Charmaine Kong  
Claims Officer | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Tuesday, April 11, 2023 5:02 PM  
**To:** KENNY LIM CHING GHEE <kennylim@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** [SEEK MANDATE] - YOUR REF: YP3527Y OUR REF: SFL4887Y THIRD PARTY CLAIM

Your ref: **22/22/22/VC05/026368**  
Our ref : CC4/LPC22009865/Epa3q2

Dear Sirs/Mdm,

### ACCIDENT INVOLVING YP3527Y(LONPAC) AND SFL4887Y(TP) ON 01/10/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "MOTOR IMAGE ENTERPRISES PTE LTD" at \$4,235.15(all-in).

The summary is as follows: -

|                                             | Amount Claimed     | Amount Revised                      |
|---------------------------------------------|--------------------|-------------------------------------|
| 1. Cost of Repair (with 7% GST)             | \$ 8,018.49        | \$ 3,764.35 (\$3,518.08 + 7% GST)   |
| 2. Loss of RENTAL (4days x \$110.00)(w/GST) | \$ 470.80          | \$ 470.80 (4days x \$110.00)(w/GST) |
| <b>Total</b>                                | <b>\$ 8,489.29</b> | <b>\$ 4,235.15</b>                  |

Surveyor recommended 3days for repair +1PRS = 4DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 03/01/2023 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Wednesday, 12 October 2022 9:34 AM

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Dennis Leong <[dennisleong@motorimage.net](mailto:dennisleong@motorimage.net)>

**Subject:** Re: YOUR REF: YP3527Y OUR REF: SFL4887Y THIRD PARTY CLAIM

Dear Gerald,

Thank you for the email.

Dear Admin-A,

FYNA. Thank you.

Best Regards,

Yan | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Wednesday, 12 October 2022 6:33 am

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Dennis Leong <[dennisleong@motorimage.net](mailto:dennisleong@motorimage.net)>

**Subject:** FW: YOUR REF: YP3527Y OUR REF: SFL4887Y THIRD PARTY CLAIM

## Lonpac External - General

Our Ref : 22/22/22/VC05/026368 ( Kenny `s case)

Dear Yan,

FYNA.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Dennis Leong <[dennisleong@motorimage.net](mailto:dennisleong@motorimage.net)>

**Sent:** Tuesday, 11 October 2022 6:15 pm

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** LKINSTEAM <[LKINSTEAM@tanchong.org](mailto:LKINSTEAM@tanchong.org)>

**Subject:** RE: YOUR REF: YP3527Y OUR REF: SFL4887Y THIRD PARTY CLAIM

Dear Claim Team,

Kindly advice on the liability /status of the claim.

We are waiting for your prompt reply, thanks.

Best Regards.

**DENNIS LEONG**

Insurance Claim  
Motor Image Enterprises Pte Ltd  
25 Leng Kee Road  
Singapore 159097  
DID: (65) 6703 8164  
HP: (65) 9489 9000  
Email: [dennisleong@motorimage.net](mailto:dennisleong@motorimage.net)

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**From:** Dennis Leong  
**Sent:** Friday, 7 October 2022 2:09 pm  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Cc:** LKINSTEAM <[LKINSTEAM@tanchong.org](mailto:LKINSTEAM@tanchong.org)>  
**Subject:** RE: YOUR REF: YP3527Y OUR REF: SFL4887Y THIRD PARTY CLAIM

Hi Claim Team,

Survey done at 05/10/2022 ,kindly advise liability status.

Best Regards.

**DENNIS LEONG**

Insurance Claim  
Motor Image Enterprises Pte Ltd  
25 Leng Kee Road  
Singapore 159097  
DID: (65) 6703 8164  
HP: (65) 9489 9000  
Email: [dennisleong@motorimage.net](mailto:dennisleong@motorimage.net)

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**From:** Dennis Leong  
**Sent:** Wednesday, 5 October 2022 9:55 am  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Cc:** LKINSTEAM <[LKINSTEAM@tanchong.org](mailto:LKINSTEAM@tanchong.org)>  
**Subject:** YOUR REF: YP3527Y OUR REF: SFL4887Y THIRD PARTY CLAIM

Dear Sir/Mdm,

Kindly refer to the attached documents and arrange survey for our client's vehicle ASAP, thanks.

**PASSWORD: SFL4887Y1591B**

Best Regards.

**DENNIS LEONG**

Insurance Claim  
Motor Image Enterprises Pte Ltd  
25 Leng Kee Road  
Singapore 159097  
DID: (65) 6703 8164  
HP: (65) 9489 9000  
Email: [dennisleong@motorimage.net](mailto:dennisleong@motorimage.net)



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