



## CHENG HOE MOTOR PTE LTD

Blk 1019, Yishun Industrial Park A, #01-374/382, Singapore 768761

Tel : 67556142 Fax : 67557719

Email: chmotor@singnet.com.sg

14 MAY 2023

Your Ref :

THE MOTOR CLAIMS DEPT  
AIG ASIA PACIFIC INSURANCE PTE LTD  
Singapore

**WITHOUT PREJUDICE**

Dear Sir / Madam

**T/ACCIDENT INVOLVING M/V GBD9771D & GBJ5841E ON 29/09/2022  
ALONG WOODLANDS AVE 12.**

We are authorized by the owner of GBD9771D for his/her/their above claims.

As you are the insurer of GBJ5841E, we therefore wish to seek your compensation.  
Quantum of the claims as follow:-

COST OF REPAIR	: S\$	8720.50	(As recommended by your appointed surveyor)
LOSS OF USE (9 x \$70/day)	: S\$	630.00	
HIRE OF VEHICLE	: S\$	0.00	
SURVEY FEE	: S\$	0.00	
LTA SEARCH	: S\$	2.00	
GIA SEARCH	: S\$	0.00	
OTHERS	: S\$	0.00	
	<b>S\$</b>	<b>9352.50</b>	

Copies of all the relevant documents are enclosed.

Please advise settlement within ten (10) days.

Thank you.

Yours faithfully,




## AUTHORIZATION TO ACT

### (AIG Asia Pacific - EXPRESS THIRD PARTY CLAIM)

I, LIAN YING INDUSTRIES ENGINEERING PTE LTD (the third party claimant) of 4 MARSILING INDUSTRIAL ESTATE ROAD 3, #01-28, S(739250) (address), owner of GBD9771D (vehicle no.) hereby authorize CHENG HOE MOTOR PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. GBD9771D that was damaged pursuant to the accident which occurred on 29/09/2022 (date) along WOODLANDS AVE 12 (location) involving vehicle no/s GBJ584/E ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 29 (day) of Sept (month) 2022 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **CHENG HOE MOTOR PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$8,720.50** (Repair Cost), **S\$630.00** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **GBD 9771D** that was damaged pursuant to the accident which occurred on **29/09/2022** (date) **WOODLANDS AVE 12** (location) involving vehicle no/s **GBJ 5841E**. This is pursuant to the inspection conducted on **10/10/2022** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **LIAN YING INDUSTRIES ENGINEERING PTE LTD** (the third party claimant”) of vehicle no. **GBD 9771D** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **GBD 9771D** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this \_\_\_\_\_ (day) of **12 9 JUN 2023** (month) **20** (year)

  
Signed by appointed surveyor

  
Signed by “the workshop” (with chop)

This Discharge Voucher applies strictly for Claimant's claim for property damages only does not constitute a full discharge for any other claims or further claims whatsoever present or future that may manifest arising directly or indirectly from this accident.

This settlement terms herein is without an admission of liability on the part of the claimant and the settlement terms should not be used as evidence in any related suits or claims arising from this accident.

# Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761  
TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg  
GST:201001158E RCB NO:201001158E

## TAX INVOICE

M/S : AIG ASIA PACIFIC INSURANCE PTE LTD  
78 SHENTON WAY  
#07-16 AIG BUILDING  
SINGAPORE 079120  
TEL: 64193000 FAX: 64153727  
ATTN: Motor Claim Department

NO: CL8221207  
Date: 10 Dec 2022  
Policy No: 22-MV006129-R06  
Veh Reg No: GBD9771D  
Make/Model: NISSAN CABSTAR 3.0  
5M/T ABS  
2DR 2WD EURO  
Job No: JC1606200

WS Ref: TP/AIG  
Claim Type: Third Party  
Accident Date: 29/09/2022  
TP Veh Reg No: GBJ5841E

### Description

To Supply all replaced parts, all necessary and agreed labour &  
miscellaneous charges.  
(As recommended by your appointed surveyor)

Quantity	List Price	Amount
	S\$	S\$
1 PC	S\$ 8,150.00	S\$ 8,150.00

Total	S\$ 8,150.00
Add GST @ 7%	570.50
Total Amount payable	S\$ 8,720.50

For Cheng Hoe Motor Pte Ltd



E. & O. E.

AUTHORISED SIGNATURE

## INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

GBJ5841E

Date of Accident

29/09/2022 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**Period of Insurance ..... **03/06/2022 - 02/06/2023**Requested By ..... **PHUA LIAN HUA (CHENG HOE ...**Requested Date ..... **05/10/2022 13:11****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 11 October 2022 10:31 AM  
**To:** miraical@gmail.com; thalapathijayaram@gmail.com  
**Subject:** Claim Notification - ACCIDENT INVOLVING GBJ5841E (AIG) AND GBD9771D AT/ALONG WOODLANDS AVE 10 ON 29/09/2022

**MIRAI CALIBRATION LABORATORY PTE LTD**  
Driver: SHANMUGAM THALAPATHI

[By Email Only]

Dear Sir/Madam,

**You Ref: GBJ5841E**  
**Our Ref: CC6/AIG22009864/Kpa3**  
**ACCIDENT INVOLVING GBJ5841E (AIG) AND GBD9771D AT/ALONG WOODLANDS AVE 10 ON 29/09/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from GBD9771D against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

In addition, **we would like to request for video footage/ accident scene photos for our necessary action.**

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**


Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	05 Oct 2022 22:57	<b>Clim Dtl Modified</b>	Claimant's Name: -> LIAN YING INDUSTRIES ENGINEERING PTE LTD. Claimant's ID: -> 19 8403187N.	[A] HOW MEI KWAN
2	05 Oct 2022 22:57	<b>Clim Veh Model Changed</b>	(205033) NISSAN CABSTAR 3.0 5M/T ABS 2DR 2WD EURO 5 (A).	[A] HOW MEI KWAN
3	05 Oct 2022 22:57	<b>Clim Created</b>	Reg No: GBD9771D. Acct Date: 2022/09/29. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Tokio Marine Insurance Singapore Ltd (HQ). Workshop: Cheng Hoe Motor Pte Ltd (Yishun)	[A] HOW MEI KWAN
4	05 Oct 2022 22:57	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	05 Oct 2022 22:57	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/10/14	[A] HOW MEI KWAN
6	05 Oct 2022 22:57	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	05 Oct 2022 22:57	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	05 Oct 2022 22:57	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	05 Oct 2022 22:58	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
10	05 Oct 2022 22:58	<b>Adj Adjuster Assigned</b>	[None] -> KENNETH KONG	[A] HOW MEI KWAN
11	08 Mar 2023 11:09	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
12	08 Mar 2023 11:09	<b>Clim Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	08 Mar 2023 11:09	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2015/08/13.	[A] JOANNE LEE KHANG MIN
14	08 Mar 2023 11:09	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
15	18 May 2023 16:29	<b>Adj Mandate Request</b>	Cur.Req:9352.50:Liability: 100%(BOLA 28) *Quantum: \$9,352.50 (all-in). Pls refer to adjus ter report for details. *For your approval please.	[A] CHEW HSIAO TONG
16	07 Jun 2023 09:37	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/10/14	[I] MdNoor, Norsiah
17	07 Jun 2023 09:37	<b>Adj Mandate Set</b>	Approved:9352.50.	[I] MdNoor, Norsiah

Date From    Date To    Audit Type  

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2852344	06 Oct 2022 09:02:26	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	GBD9771D	GBJ5841E	11.00
2928091	08 Mar 2023 11:09:32	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	GBD9771D	GBJ5841E	11.00