

Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Wednesday, October 5, 2022 3:01 PM
To: 'Motor Claim - III'; Admin A
Cc: assignments
Subject: RE: [EXTERNAL] - ACCIDENT INVOLVING SMM 2471 M & SLR 1628 X (GRAB)on 03/10/2022 (PRE - REPAIR SURVEY REQUEST)

Categories: HMK

Dear Bhuva,

Thank you for the assignment.

Repairer arrange on 6.10.22.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Wednesday, 5 October 2022 2:33 PM
To: Assessment Dept <assessment_ral@bifrostauto.com>; sur@lkkauto.com; admin-a@lkkauto.com; Summer (LKK Auto) <admin-d@lkkauto.com>
Cc: Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims_rar@bifrostauto.com>
Subject: RE: [EXTERNAL] - ACCIDENT INVOLVING SMM 2471 M & SLR 1628 X (GRAB)on 03/10/2022 (PRE - REPAIR SURVEY REQUEST)

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SMM 2471 M](#) and let us have your report urgently.

*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Thank You.

Bhuvaneswari

Motor & Work Injury Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 231

From: Assessment Dept <assessment_ral@bifrostable.com>

Sent: Wednesday, 5 October 2022 2:26 pm

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Joseph Koh <claims@bifrostable.com>; Claims Dept <claims_rar@bifrostable.com>

Subject: Re: [EXTERNAL] - ACCIDENT INVOLVING SMM 2471 M & SLR 1628 X (GRAB) on 03/10/2022 (PRE - REPAIR SURVEY REQUEST)

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign LKK Auto Consultants Pte Ltd to conduct the survey please.

Thank you.

Regards,

PEI JIA

Motor Claims Department

Tel: 88547553

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Tue, 4 Oct 2022 at 12:12, Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using the following motor surveyor:

- LKK Auto Consultants Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above.

Thank you,

Bhuvaneswari

Motor & Work Injury Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 231



From: Assessment Dept <assessment_ral@bifrotauto.com>

Sent: Tuesday, 4 October 2022 9:56 am

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Joseph Koh <claims@bifrotauto.com>; Claims Dept <claims_rar@bifrotauto.com>

Subject: Re: [EXTERNAL] - ACCIDENT INVOLVING SMM 2471 M & SLR 1628 X on 03/10/2022 (PRE - REPAIR SURVEY REQUEST)

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assist to provide the surveyor list please.

KINDLY TAKE NOTE THAT WE WILL NOT BE LIABLE FOR ANY LOSS OF RENTAL DURING THE WAITING PERIOD.

Thank you.

Regards,

PEI JIA

Motor Claims Department

Tel: 88547553

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Mon, 3 Oct 2022 at 16:18, Assessment Dept <assessment_ral@bifrostable.com> wrote:

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Sorry for my mistake, your veh is SLR 1628 X. Thank you

Thank you.

Regards,

PEI JIA

Motor Claims Department

Tel: 88547553

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Mon, 3 Oct 2022 at 16:13, Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir,

Please let us have the LTA search and your clients accident report.

We are unable to find the vehicle number SMM 2471 M or SLR 1682 X in our records. Please let us have our policy number and ensure that our vehicle number is correct.

Thank you,

Bhuvaneswari

Motor & Work Injury Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 231



From: Assessment Dept <assessment_ral@bifrostauto.com>

Sent: Monday, 3 October 2022 2:22 pm

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims_rar@bifrostauto.com>

Subject: [EXTERNAL] - ACCIDENT INVOLVING SMM 2471 M & SLR 1682 X on 03/10/2022 (PRE - REPAIR SURVEY REQUEST)

WITHOUT PREJUDICE,

Dear Sir / Mdm,

We refer to the above matter.

We represent our client, SUPERSTAR LIMO & CAR RENTAL to notify you of the aforesaid accident involving our client's vehicle SMM2471M and your insured's vehicle SLR1682X on 03/10/2022 at 0955HRS along UPPER EAST COAST ROAD TOWARDS BAYSHORE ROAD

This serves as a **NOTICE** that we are claiming against SLR1682X for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

Contact Person: PEI JIA (88547553)

Contact Email: assessment_ral@bifrotauto.com

VEH IN (Date & Time) : 03/10/2022

PRS ARRANGEMENT (Date & Time) : 04/10/2022 after 1400hrs

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

PEI JIA

Motor Claims Department

Tel: 88547553

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

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