

## Hsiao Tong (LKKAUTO)

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**From:** KENNY LIM CHING GHEE <kennylim@lonpac.com>  
**Sent:** Friday, 11 November 2022 2:42 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** RE: [SEEK MANDATE] - Accident involving PC 6651 B and XE 5050 L on 03/10/2022 along Kian Teck Road \*\*\* LKK REF: CC4/LPC22009862/Epa3- Oref: 22/22/22/VC05/026378

## Lonpac External - Confidential

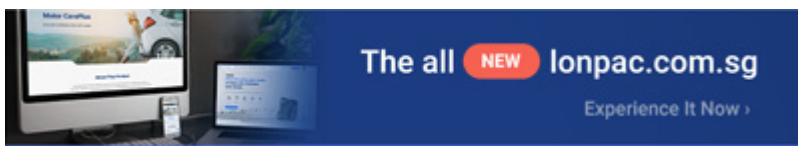
Dear Hsiao Tong

Please proceed to resolve the matter as per your recommendations at \$2,222.00.

Thank you.

Best Regards

Kenny Lim  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Friday, 11 November 2022 8:18 am  
**To:** KENNY LIM CHING GHEE <kennylim@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** [SEEK MANDATE] - Accident involving PC 6651 B and XE 5050 L on 03/10/2022 along Kian Teck Road \*\*\* LKK REF: CC4/LPC22009862/Epa3- Oref: 22/22/22/VC05/026378

Your ref: **22/22/22/VC05/026378**  
Our ref : CC4/LPC22009862/Epa3q2

Dear Sirs/Mdm,

### ACCIDENT INVOLVING XE5050L(LONPAC) AND PC6651B(TP) ON 03/10/2022

We refer to the above matter.

Our insured opened door and collided with third party. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "UCB ENGINEERING PTE LTD" at **\$2,222.00 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 2,230.00	\$ 1,820.00
2. Loss of Rental (2days x \$350.00)	\$ 700.00	\$ 400.00 (2DAYS X \$200.00)
3. INSURANCE SEARCH FEE	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 2,932.00</b>	<b>\$ 2,222.00</b>

Surveyor recommended 2days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 23/06/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,  
Hsiao Tong, Chew (Ms) | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |  
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>

Sent: Tuesday, 18 October 2022 12:43 PM

To: Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

Cc: MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

Subject: RE: Accident involving PC 6651 B and XE 5050 L on 03/10/2022 along Kian Teck Road \*\*\* LKK REF: CC4/LPC22009862/Epa3- Oref: 22/22/22/VC05/026378

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Dear Mei Kwan

Please see attachments for the footage of the accident for your perusal.

Thank you.

Best Regards

Kenny Lim  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706

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-----Original Message-----

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Wednesday, 12 October 2022 12:59 pm

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident involving PC 6651 B and XE 5050 L on 03/10/2022 along Kian Teck Road \*\*\* LKK REF: CC4/LPC22009862/Epa3- Oref: 22/22/22/VC05/026378

Lonpac External - Confidential

Dear Mei Kwan/ Hsiao Tong

Attached copy of OI's GIA report for your action.

Thank you.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706

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-----Original Message-----

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Monday, 10 October 2022 3:41 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident involving PC 6651 B and XE 5050 L on 03/10/2022 along Kian Teck Road \*\*\* LKK REF: CC4/LPC22009862/Epa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,  
Mei Kwan | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6366 0055 | email: MeiKwan@lkkauto.com Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>  
Sent: Wednesday, 5 October 2022 4:51 PM  
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>  
Cc: 'MT\_Claim\_SG' <mt\_claim@lonpac.com>; assignments <assignments@lkkauto.com>  
Subject: RE: Accident involving PC 6651 B and XE 5050 L on 03/10/2022 along Kian Teck Road

Dear Gerald,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,  
Yan | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>  
Sent: Wednesday, 5 October 2022 3:49 PM  
To: 'assignments' <assignments@lkkauto.com>  
Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>  
Subject: FW: Accident involving PC 6651 B and XE 5050 L on 03/10/2022 along Kian Teck Road

Lonpac External - General

Our Ref : TBA

Dear Yan,

FYNA. Insured yet to report.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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-----Original Message-----

From: unitedcb@singnet.com.sg <unitedcb@singnet.com.sg>

Sent: Wednesday, 5 October 2022 3:21 pm

To: MT\_Claim\_SG <mt\_claim@lonpac.com>

Subject: RE: Accident involving PC 6651 B and XE 5050 L on 03/10/2022 along Kian Teck Road

Dear motor claim dept

I refer to the above matter.

Attached the vehicle PC 6651 B GIA report and quotation for your reference.

Kindly arrange your surveyor survey the vehicle as soon as possible.

Thank you

Regards

Ah Siang