Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 7 June 2023 11:48 AM **To:** June Phua (Cheng Hoe Motor)

Cc: Admin A

Subject: RE: ACCEPTANCE- GBG5033L *** LKK REF: CC4/AIS22009861/pa3 (TP ALLIANZ)

'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at \$\frac{\\$\\$4,661.00 (all in)}{\}\$ in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of the <u>Letter of Authorization</u> / <u>Warrant to Act</u> and your <u>Bank details</u> for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on 30 SEPT 2022.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: June Phua (Cheng Hoe Motor) < chmotor@singnet.com.sg>

Sent: Sunday, June 4, 2023 12:15 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: ACCEPTANCE- GBG5033L *** LKK REF: CC4/AIS22009861/pa3 (TP ALLIANZ)

WITHOUT PREJUDICE

Hi Hsiao Tong,

Your offer as below is accepted.

Pls process payment to be made payable to "CHENG HOE MOTOR PTE LTD"

Thank you.

Rgds June

Cheng Hoe Motor Pte Ltd

Tel: 67556142 Fax: 67557719

Email- chmotor@singnet.com.sg

From: Hsiao Tong (LKKAuto)

Sent: Thursday, May 18, 2023 4:26 PM **To:** June Phua (Cheng Hoe Motor)

Cc: Admin A

Subject: RE: LOD- GBG5033L *** LKK REF: CC4/AIS22009861/pa3 (TP ALLIANZ)

WITHOUT PREJUDICE

Dear Sirs,

We propose settlement as follows: -

1. Cost of Repair (w/GST)		\$	3,959.00
2. Loss of Rental (7days x \$100.00)		\$	700.00
3. LTA/GIA Search Fee		\$	2.00
	Total	\$ 4,661.00	

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: June Phua (Cheng Hoe Motor) < chmotor@singnet.com.sg>

Sent: Sunday, May 14, 2023 5:25 PM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: LOD- GBG5033L *** LKK REF: CC4/AIS22009861/pa3 (TP ALLIANZ)

WITHOUT PREJUDICE

Dear Madam,

LOD + doc are attached.

Kindly acknowledge receipt and advise settlement soonest.

Thank you.

Rgds June

Cheng Hoe Motor Pte Ltd

Tel: 67556142 Fax: 67557719

Email- chmotor@singnet.com.sg

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, March 7, 2023 11:15 AM **To:** June Phua (Cheng Hoe Motor)

Cc: Admin A

Subject: RE: ENQUIRY OF LIABILITY - GBG5033L *** LKK REF: CC4/AIS22009861/pa3 (TP ALLIANZ)

WITHOUT PREJUDICE

Dear Sirs,

Please submit LOD and claim documents.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, December 27, 2022 10:04 AM

To: June Phua (Cheng Hoe Motor) < chmotor@singnet.com.sg>

Cc: Admin A <admin-a@lkkauto.com> Subject: RE: ENQUIRY OF LIABILITY - GBG5033L *** LKK REF: CC4/AIS22009861/pa3 (TP ALLIANZ) WITHOUT PREJUDICE Dear Sirs, Please submit LOD and claim documents. Thank you. Best Regards, Hsiao Tong, Chew (Ms) | Case Handler LKK Auto Consultants Pte Ltd Phone: 6742-3197 | Email: chewht@lkkauto.com | HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Hsiao Tong (LKKAuto) < chewht@lkkauto.com> Sent: Sunday, 9 October 2022 6:21 PM To: June Phua (Cheng Hoe Motor) < chmotor@singnet.com.sg> **Cc:** Admin A <<u>admin-a@lkkauto.com</u>>; assignments <<u>assignments@lkkauto.com</u>> Subject: Re: ENQUIRY OF LIABILITY - GBG5033L *** LKK REF: CC4/AIS22009861/pa3 (TP ALLIANZ) Without Prejudice Dear Sirs, We refer to the above matter. Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case. Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

**Kindy arrange for survey.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>

Sent: Friday, 7 October 2022 10:55 am

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Subject: Fw: ENQUIRY OF LIABILITY - GBG5033L *** LKK REF: CC4/AIS22009861/pa3 (TP ALLIANZ)

Hi Hsiao Tong,

Appreciate your advise on liability urgently.

Thank you.

Rgds June

Cheng Hoe Motor Pte Ltd

Tel: 67556142 Fax: 67557719

Email- chmotor@singnet.com.sg

From: June Phua (Cheng Hoe Motor) **Sent:** Thursday, October 6, 2022 10:06 AM

To: Hsiao Tong (LKKAuto) **Cc:** CS A Team; Admin A

Subject: ENQUIRY OF LIABILITY - GBG5033L *** LKK REF: CC4/AIS22009861/pa3 (TP ALLIANZ)

Good morning Hsiao Tong,

Attached our client report.

Pls advise on liability and any instruction for **DIRECT SETTLEMENT?**

Thank you.

Rgds June

Cheng Hoe Motor Pte Ltd

Tel: 67556142 Fax: 67557719

Email- chmotor@singnet.com.sg

From: Mei Kwan (LKKAuto)

Sent: Wednesday, October 5, 2022 8:20 PM

To: CHENG HOE MOTOR PTE LTD (HQ); Hsiao Tong (LKKAuto)

Cc: CS A Team; Admin A

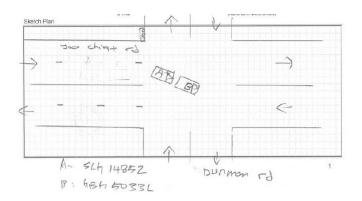
Subject: RE: Repair Survey (Single Joint Expert)/ENQUIRY OF LIABILITY - GBG5033L *** LKK REF:

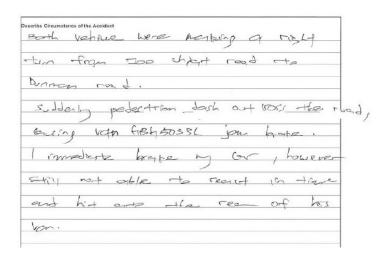
CC4/AIS22009861/pa3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.





Please arrange for survey.

Please note that for liability, claim negotiation and settlement, please contact Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: June Phua (Cheng Hoe Motor) < chmotor@singnet.com.sg>

Sent: Wednesday, October 5, 2022 1:22 PM

To: Claims Banca (Allianz Insurance Singapore) < claims@allianz.com.sg>

Subject: [EXT] Repair Survey (Single Joint Expert)/ENQUIRY OF LIABILITY - GBG5033L

Dear Sir,

OUR CLIENT – GBG5033L

DATE OF ACCIDENT: 30/9/22 @1550hrs

YOUR INSURED - SLG1485Z

Attached our client report.

- (1) Kindly provide us of your surveyor listing for the selection on the survey.
- (2) Pls advise who is the claim handler of this case?

Thank you.

Regards June

Cheng Hoe Motor Pte Ltd

Tel:67556142

Fax: 67557719