

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 5 April 2023 12:14 PM
To: VAuG Claims
Cc: Admin A
Subject: RE: SMH9088S - ALLIANZ TP - DOA: 3/10/2022 - YR REF: SML4922X - LETTER OF DEMAND *** LKK REF: CC4/AIS22009855/Gpa3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$4,605.68(all in)** in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of the **Letter of Authorization / Warrant to Act** and your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **03 OCT 2022**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: VAuG Claims <claims@vinsautogroup.com.sg>
Sent: Friday, March 31, 2023 9:41 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: SMH9088S - ALLIANZ TP - DOA: 3/10/2022 - YR REF: SML4922X - LETTER OF DEMAND *** LKK REF: CC4/AIS22009855/Gpa3

Good morning,

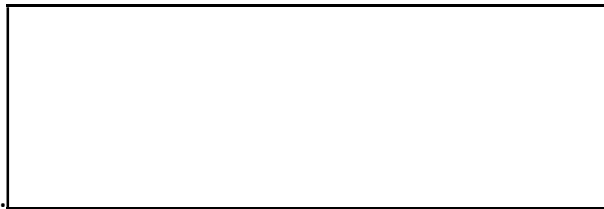
Is there any update on our offer?

Thanks & Best Regards,
Kiara



Sin Ming AutoCity
160 Sin Ming Drive
Singapore 575722
Claims Office: #03-03
Workshops: #08-08/09/10
Tel: 64532121
Fax: 64599795
Website: www.vinsautogroup.com.sg
Email: claims@vinsautogroup.com.sg

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** w.e.f 15th May 2017, we have shifted location! **

** w.e.f 20th November 2017, we have changed our email address! **

** w.e.f 28th June 2022, our head office have shifted to 20 Sin Ming Lane #06-65/66 Singapore 573968 **

On Wed, 15 Mar 2023 at 10:47, VAuG Claims <claims@vinsautogroup.com.sg> wrote:

Good morning,

Kindly close the case @ 6 days

Thanks!
Best Regards
Raymond Teo



Sin Ming AutoCity
160 Sin Ming Drive
Singapore 575722
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On Wed, 15 Mar 2023 at 10:37, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without prejudice

Dear Sirs,

We propose settlement as follows: -

| | |
|--------------------------------------|--------------------|
| 1. Cost of Repair (w/GST) | \$ 3,883.68 |
| 2. Loss of Rental (5days x \$120.00) | \$ 600.00 |
| 3. LTA/GIA Search Fee | \$ 2.00 |
| Total | \$ 4,485.68 |

Please confirm acceptance.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Sunday, March 12, 2023 2:28 PM
To: Motor Claims (Allianz Insurance Singapore) <claims@allianz.com.sg>; VAuG Claims <claims@vinsautogroup.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Bin Rosli, Muhammad Faiz (Allianz Insurance Singapore) <muhammad-faiz.bin-rosli@allianz.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: SMH9088S - ALLIANZ TP - DOA: 3/10/2022 - YR REF: SML4922X - LETTER OF DEMAND *** LKK REF: CC4/AIS22009855/Gpa3

Dear Sir / Madam,

We acknowledge receipt of your email / LOD.

Our respective case handler, **Hsiao Tong**, will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claims (Allianz Insurance Singapore) <claims@allianz.com.sg>
Sent: Saturday, March 11, 2023 1:08 PM
To: Admin A <admin-a@lkkauto.com>
Cc: admin-d <admin-d@lkkauto.com>; VAuG Claims <claims@vinsautogroup.com.sg>; Bin Rosli, Muhammad Faiz (Allianz Insurance Singapore) <muhammad-faiz.bin-rosli@allianz.sg>
Subject: FW: SMH9088S - ALLIANZ TP - DOA: 3/10/2022 - YR REF: SML4922X - LETTER OF DEMAND

Internal

2022 22007194FR-SML4922X(

Dear LKK

For your necessary action .

Should you require any clarification or assistance, please do not hesitate to contact our Claims Department at claims@allianz.com.sg

Thank you.

Claims & Performance Management Department
Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C
79 Robinson Road #09-01 Singapore 068897
www.allianz.sg



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P Please consider the environment before printing this e-mail.

From: VAuG Claims <claims@vinsautogroup.com.sg>
Sent: Saturday, March 11, 2023 10:22 AM
To: Motor Claims (Allianz Insurance Singapore) <claims@allianz.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXT] SMH9088S - ALLIANZ TP - DOA: 3/10/2022 - YR REF: SML4922X - LETTER OF DEMAND

Good morning,

Please advise the OIC for this case.

Kindly refer to the attached LOD, final bill and other supporting documents.

Please let us have your offer as soon as possible. Your immediate response is highly appreciated.

Thanks!

Best regards,

Kiara



Sin Ming AutoCity

160 Sin Ming Drive

Singapore 575722

Claims Office: #03-03

Workshops: #08-08/09/10

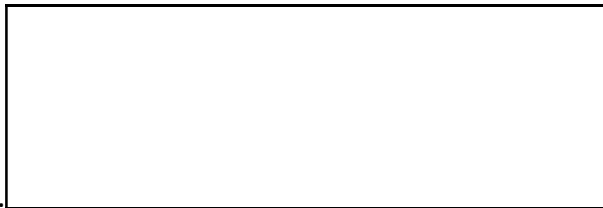
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