Rajeswari

From: Adeline Chng <adeline.chng@sq.cntaiping.com>

Sent: Wednesday, 5 October 2022 11:23 AM

To: Thiam Heng Huat; assignments

Subject: RE: SNM22D206998/C02/ GBJ6652C/CHNGPW & YOUR REF: GBK4645G TO CONDUCT

PRS D.O.A: 30.09.2022

Without Prejudice, Save as to Costs

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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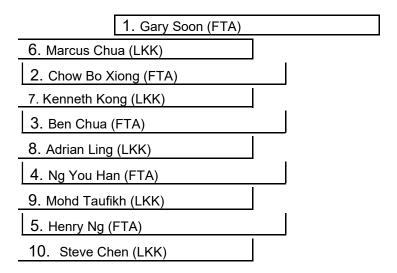
From: Thiam Heng Huat <thh176@yahoo.com>
Sent: Wednesday, October 5, 2022 10:11 AM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Subject: Re: SNM22D206998/C02/ GBJ6652C/CHNGPW & YOUR REF: GBK4645G TO CONDUCT PRS D.O.A: 30.09.2022

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Please arrange for Kenneth Kong (LKK) to conduct the survey.
Warmest regards, Steven Thiam Heng Huat Pte Ltd 82636295
On Tuesday, 4 October 2022 at 12:14:05 pm SGT, Adeline Chng adeline.chng@sg.cntaiping.com > wrote:
Without Prejudice, Save as to Costs
Our reference: SNM22D206998 C02/ GBJ6652C /Chngpw
Your reference: GBK4645G
Dear Sirs
Dear Sirs
Dear Sirs ACCIDENT INVOLVING GBJ6652C & GBK4645G ON 30/09/2022

2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-



- 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sq.cntaiping.com

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Thank you.
Adeline Chng
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 F: (65) 6224 7175
W: www.sg.cntaiping.com FB: www.facebook.com/chinataipingsg/ WeChat: 太平狮城 Taiping SG
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From: Claims Dept of CTI < <u>claimsdept@sg.cntaiping.com</u> > Sent: Tuesday, October 4, 2022 11:19 AM To: Thiam Heng Huat < <u>thh176@yahoo.com</u> >; Adeline Chng < <u>adeline.chng@sg.cntaiping.com</u> > Subject: SNM22D206998/C02/ GBJ6652C/CHNGPW & YOUR REF: GBK4645G TO CONDUCT PRS D.O.A: 30.09.2022
WITHOUT PREJUDICE
via EMAIL ONLY
Dear Adeline,

Please refer to the above matter.

Kindly conduct PRS GBK4645G soonest possible.

Please contact our claims department Adeline Chnq 6389 6155 the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Thiam Heng Huat < thh176@yahoo.com Sent: Monday, 3 October 2022 4:44 pm

Sent: Monday, 3 October 2022 4.44 pm

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: REQUEST FOR PRS - GBK4645G YOUR INSURED: GBJ6652C DOA: 30.09.22

CAUTION: This email originated from outside the org	ganization. Do not click links or open attachments unless you
recognize the sender and know the content is safe.	

Dear Motor Claims Team,
We refer to the attachments.
Kindly assist to register our client's TP claim and let us have your list of nominated surveyors within the next 2 working days from date of this email.
Please respond soonest possible.
Warmest regards,
Steven
Thiam Heng Huat Pte Ltd
82636295