

## Rajeswari

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Wednesday, 5 October 2022 11:23 AM  
**To:** Thiam Heng Huat; assignments  
**Subject:** RE: SNM22D206998/C02/ GBJ6652C/CHNGPW & YOUR REF: GBK4645G TO CONDUCT PRS D.O.A: 30.09.2022

**Without Prejudice, Save as to Costs**

Dear LKK

Please refer to below email and liaise with third party workshop.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Thank you.**

**Adeline Chng**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Thiam Heng Huat <thh176@yahoo.com>  
**Sent:** Wednesday, October 5, 2022 10:11 AM  
**To:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Subject:** Re: SNM22D206998/C02/ GBJ6652C/CHNGPW & YOUR REF: GBK4645G TO CONDUCT PRS D.O.A: 30.09.2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Adeline,

Please arrange for Kenneth Kong (LKK) to conduct the survey.

Warmest regards,  
Steven  
Thiam Heng Huat Pte Ltd  
82636295

On Tuesday, 4 October 2022 at 12:14:05 pm SGT, Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)> wrote:

**Without Prejudice, Save as to Costs**

**Our reference: SNM22D206998 C02/ GBJ6652C /Chngpw**

**Your reference: GBK4645G**

Dear Sirs

**ACCIDENT INVOLVING GBJ6652C & GBK4645G ON 30/09/2022**

We refer to your email of 03/10/2022

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)
6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)
7. Kenneth Kong (LKK)
3. Ben Chua (FTA)
8. Adrian Ling (LKK)
4. Ng You Han (FTA)
9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)
10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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**Thank you.**

**Adeline Chng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, October 4, 2022 11:19 AM

**To:** Thiam Heng Huat <[thh176@yahoo.com](mailto:thh176@yahoo.com)>; Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Subject:** SNM22D206998/C02/ GBJ6652C/CHNGPW & YOUR REF: GBK4645G TO CONDUCT PRS D.O.A:  
30.09.2022

**WITHOUT PREJUDICE**

**via EMAIL ONLY**

Dear Adeline,

Please refer to the above matter.

Kindly **conduct PRS GBK4645G** soonest possible.

Please contact our claims department Adeline Chng **6389 6155** the officer in charge.

**\*Kindly quote our claim reference number when replying.\***

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Thiam Heng Huat <[thh176@yahoo.com](mailto:thh176@yahoo.com)>

**Sent:** Monday, 3 October 2022 4:44 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** REQUEST FOR PRS - GBK4645G YOUR INSURED: GBJ6652C DOA: 30.09.22

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Motor Claims Team,

We refer to the attachments.

Kindly assist to register our client's TP claim and let us have your list of nominated surveyors within the next 2 working days from date of this email.

Please respond soonest possible.

Warmest regards,

Steven

Thiam Heng Huat Pte Ltd

82636295