

## Rajeswari

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**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Tuesday, 4 October 2022 4:20 PM  
**To:** admin@mycar.sg; 'SUR'; assignments  
**Cc:** Claims Dept of CTI  
**Subject:** RE: SPAM-LOW: RE: SNM22D207066/C02/ CB7503Z/LEWLC & YOUR REF: SNA5215T TO CONDUCT PRS D.O.A: 03.10.2022

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.  
Insured yet to lodge report.

Aside to LKK,

Please proceed to survey the vehicle.  
Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Huiqin Tan <admin@mycar.sg>  
**Sent:** Tuesday, 4 October 2022 4:17 pm  
**To:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Subject:** RE: SPAM-LOW: RE: SNM22D207066/C02/ CB7503Z/LEWLC & YOUR REF: SNA5215T TO CONDUCT PRS D.O.A: 03.10.2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Jenny,

We choose Kenneth Kong (LKK) Thank you.

Best Regards,

**Huiqin**

General Manager | Motor Claims Department

**My Car Consultant Pte Ltd**

M: 8866 8832 | F: 6925 5219

W: Mycar.sg | E: [Admin@mycar.sg](mailto:Admin@mycar.sg)

60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

UEN No.: 201605878Z

GST Registration No.: 201605878Z

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**From:** "Jenny Lew" <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Sent:** 10/4/22 4:14 PM

**To:** "admin@mycar.sg" <[admin@mycar.sg](mailto:admin@mycar.sg)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** SPAM-LOW: RE: SNM22D207066/Co2/ CB7503Z/LEWLC & YOUR REF: SNA5215T TO CONDUCT PRS D.O.A: 03.10.2022

**Without Prejudice**

**Our reference: SNM22D207066/C02/CB7503Z/lewlc (INSURED YET TO LODGE REPORT)**

**Your reference: SNA5215T**

Dear Sirs / Madam,

**ACCIDENT INVOLVING CB7503Z & SNA5215T on 03/10/2022**

We refer to your email of 04/10/2022.

**Take Notice that we shall not be accepting any of your surveyors as SJE.**

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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Regards,

**Jenny Lew**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, 4 October 2022 3:52 pm

**To:** [admin@mycar.sg](mailto:admin@mycar.sg); Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Subject:** SNM22D207066/Co2/ CB7503Z/LEWLC & YOUR REF: SNA5215T TO CONDUCT PRS D.O.A: 03.10.2022

**WITHOUT PREJUDICE**

**via EMAIL ONLY**

Dear Jenny,

Please refer to the above matter.

Kindly **conduct PRS SNA5215T** soonest possible.

Please contact our claims department Jenny Lew **6389 6172** the officer in charge.

**\*Kindly quote our claim reference number when replying.\***

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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**From:** Huiqin Tan <[admin@mycar.sg](mailto:admin@mycar.sg)>

**Sent:** Tuesday, 4 October 2022 1:26 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** OUR REF: SNA5215T YOUR REF: CB7503Z PRE REPAIR INSPECTION FOR SNA5215T

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**WITHOUT PREJUDICE**

\* \*Survey location: 60 Jalan Lam Huat, Carros Centre #05-68

OUR REF: SNA5215T

YOUR REF: CB7503Z

Dear Sir/Madam,

PRE-REPAIR INSPECTION FOR SNA5215T

ACCIDENT INVOLVING SNA5215T AND CB7503Z

We refer to the above matter and enclosed herewith our client's GIA report and Notification of Pre-repair inspection for your attention

Best Regards,

**Huiqin**

General Manager | Motor Claims Department

**My Car Consultant Pte Ltd**

M: 8866 8832 | F: 6925 5219

W: Mycar.sg | E: [Admin@mycar.sg](mailto:Admin@mycar.sg)

60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

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