

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Friday, 20 January 2023 1:36 PM
To: Reventhran Logaraj; Chua Kelvin; SUR; Drysdale Marc Corey; Gill SalvinderSingh; Phua Victor
Cc: leeteckleetransport@gmail.com; Murugaiyan Rajakumar
Subject: RE: OD CLAIM VEH NO - XE6849T | ERGO REF: CDMCG22001802-001

Dear Sir,

Refer to below email.

1. When do you all resume back operations after CNY holiday – 25/1/2023
2. Does surveyor need to come down after repairs are done- Yes
3. Any discharge voucher need to be sign by customer from insurance or our normal collection slip is ok - sign by customer from normal collection slip
4. Will collect **(Excess \$1,000/-) before GST from customer and offset from the finalized repair bill**
- Collect excess + GST

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Reventhran Logaraj <logaraj.reventhran@scania.com>
Sent: Thursday, 19 January 2023 5:17 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Chua Kelvin <Kelvin.Chua@scania.com>; SUR <sur@lkkauto.com>; Drysdale Marc Corey <marccorey.drysdale@scania.com>; Gill SalvinderSingh <salvindarsingh.gill@scania.com>; Phua Victor <victor.phua@scania.com>
Cc: leeteckleetransport@gmail.com; Murugaiyan Rajakumar <Rajakumar.Murugaiyan@scania.com>
Subject: RE: OD CLAIM VEH NO - XE6849T | ERGO REF: CDMCG22001802-001

Dear Veron

Noted with thanks on the approval, would like to check with you a few things

1. When do you all resume back operations after CNY holiday
2. Does surveyor need to come down after repairs are done
3. Any discharge voucher need to be sign by customer from insurance or our normal collection slip is ok
4. Will collect **(Excess \$1,000/-) before GST from customer and offset from the finalized repair bill**

Thanks you

Best Regards,

Logaraj Reventhran

Customer Service Advisor | Scania Singapore

HP: +65 97202063

Phone: +65 68619181 ext 508; Fax: +65 6861 1650

Address: 40, Senoko Road, 758112 Singapore

logaraj.reventhran@scania.com

www.scania.com.sg | www.facebook.com/scaniagroup



SCANIA **125** YEARS

From: [Veron Chen \(LKKAuto\)](#)

Sent: Thursday, 19 January 2023 4:34 PM

To: [Chua Kelvin](#); [SUR](#); [Reventhran Logaraj](#); [Drysdale Marc Corey](#); [Gill SalvinderSingh](#); [Phua Victor](#)

Cc: leeteckletransport@gmail.com; [Murugaiyan Rajakumar](#)

Subject: RE: OD CLAIM VEH NO - XE6849T | ERGO REF: CDMCG22001802-001

Dear Raj,

As instructed by our client , please proceed to repair the **insured vehicle XE 6849T. (Excess \$1,000/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chua Kelvin <Kelvin.Chua@scania.com>

Sent: Tuesday, 6 December 2022 9:02 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Reventhran Logaraj <logaraj.reventhran@scania.com>; Drysdale Marc Corey <marccorey.drysdale@scania.com>; Gill SalvinderSingh <salvindarsingh.gill@scania.com>; Phua Victor <victor.phua@scania.com>

Cc: leeteckletransport@gmail.com; Murugaiyan Rajakumar <Rajakumar.Murugaiyan@scania.com>

Subject: RE: OD CLAIM VEH NO - XE6849T | ERGO REF: CDMCG22001802-001

Hi Veron,

Sorry for the late reply as I'm just back from oversea trip.

Hi SSG CSAs,

Please refer to attach and below email for the follow up. If extra work / parts need to be done or replaced, please get approval before proceed.

Thanks.

Best Regards,
Kelvin Chua

Manager, Workshop | Scania Singapore

Phone: +65 68619181 ; Mobile: +65 97202051; Fax: +65 6861 1650

Address: 40, Senoko Road, 758112 Singapore

kelvin.chua@scania.com

www.scania.com.sg | www.facebook.com/scaniagroup

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Monday, 5 December 2022 10:26 AM

To: SUR <sur@lkkauto.com>; Chua Kelvin <Kelvin.Chua@scania.com>

Cc: leeteckletransport@gmail.com

Subject: OD CLAIM VEH NO - XE6849T | ERGO REF: CDMCG22001802-001

Dear Kelvin

As instructed by our client , please proceed to repair the **insured vehicle XE 6849T. (Excess \$1,000/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)