

Veron Chen (LKKAuto)

From: Reventhran Logaraj <logaraj.reventhran@scania.com>
Sent: Monday, 20 February 2023 2:09 PM
To: Veron Chen (LKKAuto); Chua Kelvin; SUR; Drysdale Marc Corey; Gill SalvinderSingh; Phua Victor
Cc: Murugaiyan Rajakumar
Subject: RE: OD CLAIM VEH NO - XE6849T | ERGO REF: CDMCG22001802-001

Dear Veron

- 5/9/22 1. 1st quotation was given to the customer and was informed to them not to used for insurance purpose. 3286.51
- 11/1/22 2. 2nd quotation was given as customer said they want to claim insurance and it was revised and sent in. 5329.99
- 3. 3rd quotation was given as the parts we ordered was for your chassis, but there were few options to be chose from and the parts arrived was the wrong one
- 4. 4th quotation customer came in on the day and added more items to be replaced 15,802.63

Hope this clarifies if you have any further enquires please call me

Thank you
Best Regards,

Logaraj Reventhran

Customer Service Advisor | Scania Singapore
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Phone: +65 68619181 ext 508; Fax: +65 6861 1650
Address: 40, Senoko Road, 758112 Singapore
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SCANIA 125 YEARS

we have checked with workshop.

The initial estimate was based on cash sales provided to the owner. on the understanding that the repair is on cash job basis.

From: Veron Chen (LKKAuto)
Sent: Tuesday, 31 January 2023 8:24 AM
To: Reventhran Logaraj; Chua Kelvin; SUR; Drysdale Marc Corey; Gill SalvinderSingh; Phua Victor
Cc: Murugaiyan Rajakumar
Subject: RE: OD CLAIM VEH NO - XE6849T | ERGO REF: CDMCG22001802-001

Dear Sir,

Attach inspection photos.

However, owner changed mind and decided to claim OD. Hence hence, the second estimate was put by us by workshop with same parts as part

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

instead of initial estimate but prices adjusted to -upwards to retail price.

AUTHORISATION TO ACT

I/We, **TRANS-CAB SERVICES PTE LTD** ("the third party claimant") of _____ (address), owner of _____ (vehicle) no.) hereby authorize **TRANS-CAB AUTO SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. _____ that was damaged pursuant to the accident which occurred on _____ (date) along _____ (location) involving vehicle no/s _____ ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheques being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.



Dated this _____ (day) of _____ (month) 20____ (year)

Signed by "the third party claimant" (with chop if applicable)

Signed by "the workshop" (with chop) *for the roof upholstery.*

Supp sequentially
~~Exp later~~ ~~Subsequently~~ the ^{third} ~~final~~ estimate was put up with 2 additional items ie roof upholstery, which was partial burnt due to the fire, but was ~~not~~ omitted in the initial ~~1st~~ and second estimate by the repairer. Labour cost was also increased due to the additional work to re-move and