

SM AUTOMOTIVE

Our Ref : SLT2867E
Your Ref : GBC9141C
Date : 08th Nov 2022

1 Kaki Bukit Avenue 6
Blk C #01-43 Autobay@KB
Singapore 417883

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 Anson Road #16-00
Springleaf Tower
Singapore 079909

WITHOUT PREJUDICE

Dear Sirs,

RE: ACCIDENT INVOLVING SLT2867E & GBC9141C AT SERANGOON NORTH AVE 1 BESIDE BLK 153 ON 30.09.2022 @ 18:55HRS

We are instructed by **LEE SIEW LIE** to claim damages and losses against you in connection with the above captioned road traffic accident which our client's vehicle **SLT2867E** was damaged by vehicle **GBC9141C** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

1) Repair Costs (Inc 7% gst)	\$ 10,165.00
2) Loss of Rental for 06 days	\$ 720.00
3) LTA Search Fees	\$ 2.00
	<u>\$ 10,887.00</u>

A copy each of the following supporting document is enclosed:

- 1) Final Repair Bill
- 2) LTA Receipt
- 3) Warrant to Act
- 4) Vehicle Rental Agreement (Invoice)

Please let us have your cheque for the sum **\$ 10,887.00** made payable to us, **SM AUTOMOTIVE** in the next 14 days.

Yours faithfully,

SM AUTOMOTIVE



LETTER OF AUTHORISATION

SM AUTOMOTIVE

Kaki Bukit Avenue 6
Blk 1 #01-43
Singapore 417883

Dear Sir,

Accident on

Involving Vehicles

Along

30.09.22 @ 1855hrs

SLT2867E & GBC9141C

Serangoon North Ave 1 beside blk 153

I/We, the registered owner/driver of vehicle registration no: _____
have involved in the above accident.

SLT2867E

I/We hereby authorize **SM AUTOMOTIVE** to commence repairs of the said vehicle forthwith.

I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitor, _____, to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.

Yours truly,



Owner's Signature
(Company's stamp if applicable)

Name:

Lee Siew Lie

NRIC No.:

S1570144D

Date:

01.10.2022

WITHOUT PREJUDICE to:
(a) Insurance Subrogated Claim and/or
(b) Any Personal Injury Claims
[Note: This Notice supersedes any inconsistencies
found in this Discharge Voucher]

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00016422205 Claim No : SNM22D207069/C02/GBC9141C/TANKL

Claimant : LEE SIEW LIE

Amount : **S\$10,767.00**
SINGAPORE DOLLARS TEN THOUSAND SEVEN HUNDRED SIXTY SEVEN
ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full &
final settlement of all claims, costs & disbursements for injuries / damages
sustained by me/us through an accident involving

Claimant Vehicle No. : SLT2867E
Insured Vehicle No. : GBC9141C

Date of Loss : 30/09/2022
Place of Accident : SERANGOON NORTH AVE 1 BESIDE BLK 153

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to
discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SWEE LEONG EGGS DISTRIBUTOR
Driver Name : NG BOON HIONG

from all claims, present or future in respect of all loss, injury or damage
sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the
part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	10,165.00
(3) Loss of Use/Rental/ Earning	S\$	600.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	10,767.00
	=====	

Claimant Name : Lee Siew Lie

NRIC No : S1520144D

Signature : 

Date : 17.02.2023

SM AUTOMOTIVE

Block C, 1 Kaki Bukit Avenue 6 #01-43 Singapore 417883

Email: SM_AUTOMOTIVE@HOTMAIL.COM

Tel: (65) 6747 9241

Fax: (65) 6741 7276

RCB No: 53231488C

GST Reg No : 53231488C

TAX INVOICE

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 Anson Road #16-00

Springleaf Tower

Singapore 079909

Client: LEE SIEW LIE

Invoice No : SMPL2211-0201

Date : 8-Nov-22

Date of Accident : 30-Sep-22

Vehicle No. : SLT2867E

Model Type : Toyota Harrier

Descriptions			Amount
Lump Sum Repair Cost			9,500.00
GST 7%		:	665.00
Total		:	10,165.00

SIN DOLLARS: TEN THOUSAND ONE HUNDRED AND SIXTY FIVE ONLY





SLT 2869E 8m

HIRER'S PARTICULARS
If Different From
Section ①

I/We

of

S

Tel:

hereinafter called "the Hirer" hereby confirm having agreed to hire this day from HOCK CHUAN HENG CAR RENTAL & TRADING PTE LTD hereinafter called "the Owner" the undermentioned Vehicle at the rental fees as shown below and I further agree that I shall be held responsible for:-

a) **THIRD PARTY ONLY MOTOR VEHICLE COVERAGE**

the Excess which is the maximum amount of **\$1500** to cover for any third party damage or injury claims and also bear the full cost of any damage caused to the hired Vehicle resulting from any single accident including loss from inability to let the same Vehicle out on hire or loss resulting from theft and destruction of the Vehicle.

b) **COMPREHENSIVE MOTOR VEHICLE COVERAGE**

the Excess which is the maximum amount of **\$2000** for any damage caused to the hired Vehicle from any single accident or any loss resulting from third party damage claim, injury claim, theft or destruction of the Vehicle.

c) Only persons above 24 years of age with more than 2 years driving experience, authorised licensed and signing this agreement may drive the vehicle.

whether or not such damage or loss is by person/persons known or unknown to me or by negligence or any breach by me of the Terms and Conditions of Hire, hereinafter mentioned and printed at the back hereof:

Vehicle Regn No. 車輛註冊號碼 SMV 3274L		Rental Agreement 合同號碼 No. H 15866	
Section ① Hirer's And/Or Driver's Particulars 租車者/駕駛員個人記錄		租出日期及時間 Date & Time OUT 1.10.2022 @ 1115hr	
姓名 Name: Lee Siow Lie		交車日期及時間 Date & Time IN 1.10.2022 @ 1735hr	
地址 Address: 62 Jalan Limbok		Chargeable	Rates Amount
s 548936		6	天 Days @ \$ 1570/-
居民證/護照號碼 I/C No./Passport No: S1520144D		星期 Weeks @ \$	
居民證/護照種類 Type of I/C./Passport:		月 Months @ \$	
出生日期 Date of Birth: 27.05.1962		發出地 Place of Issue:	
三號保險底金 \$1500/- a) Third Party Only Policy Excess \$1500/-		一號保險底金 \$2000/- b) Comprehensive Policy Excess \$2000/-	
車輛必須歸還車主於 Vehicle Must Be Returned To Owner's Office By:		保險 Insurance	
備註與付款記錄 Remarks & Payment Records		總計 Total Charge	
按金 Security Deposit		總金額 Total Payable 1570/-	
來銀 Amount Paid		送車/費 Delivery Fees	
收車費用 Collection Fees/Misc.		超過/小時 Extra Hours @ \$	
出車油箱 Fuel Tank OUT E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F		租費不包括汽油 Rates Do Not Include Fuel	
出車油箱 Fuel Tank IN E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F		添油 Refuelling	
車牌號碼 Vehicle No: 1)		起 From:	
車牌號碼 Vehicle No: 2)		起 From:	
工具 Tools		裝飾品 Accessories	
輪胎 Spare Tyre		加額費用 Total Additional Charges	
車輛發出人 Vehicle Issued By:		車輛接收人 Vehicle Collected By:	
NOTE: 註 租車者或司機必須付所有停車, 違反交通及噴過量黑煙法例負起一切的責任。 HIRER AND/OR DRIVER IS LIABLE FOR ALL PARKING, TRAFFIC AND SMOKY EXHAUST VIOLATION.		總計 Grand Total	

租車者不准載沙或石灰
HIRER MUST NOT CARRY SAND AND CEMENT ON THE VEHICLE
PLS CHECK ENGINE OIL AND RADIATOR WATER EVERY MORNING.

我/我們同意以上及後頁租車公司所列的條規與條件。
I/We have read and hereby agree to the terms and conditions on both sides of this rental agreement.

日期
Date:

1.10.2022

租車者簽名

Signature of Hirer:

INSURER ENQUIRY


Find

insurer

Vehicle reg. no.

GBC9141C

Date of Accident

30/09/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**Period of Insurance **12/03/2022 - 11/03/2023**Requested By **SUKYI CHONG (CHEW MOTOR ...**Requested Date **01/10/2022 11:25**

Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 11 October 2022 9:55 AM
To: sweeleongeggs@yahoo.com
Subject: Claim Notification - ACCIDENT INVOLVING GBC9141C(CHINA TAIPING) AND SLT2867E AT/ALONG SERANGOON NORTH AVE 1 ON 30/09/2022

SWEE LEONG EGGS DISTRIBUTOR

[By Email Only]

Driver: NG BOON HIONG

Dear Sir/Madam,

You Ref: GBC9141C

Our Ref: CC6/CTI22009830/Apa3

ACCIDENT INVOLVING GBC9141C(CHINA TAIPING) AND SLT2867E AT/ALONG SERANGOON NORTH AVE 1 ON 30/09/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLT2867E against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAUTO)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Thursday, 9 February 2023 3:44 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; Claims Dept of CTI
Subject: RE: [SEEK MANDATE] - SNM22D207069/C02/GBC9141C/TANKL / RE: Direct Settlement - Accident Involving GBC9141C (OI : CTI - SNM22D207069/C02/TANKL) AND SLT2867E (TP : LKK REF - CC6/CTI22009830/Apa3) on 30/09/2022

Without Prejudice

Dear Hsiao Tong,

We refer to your email below.

Please proceed to offer up to \$10,767.00(all-in).

Please keep us posted for us to act accordingly.

Thank you.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Thursday, 9 February 2023 2:48 pm
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: [SEEK MANDATE] - SNM22D207069/C02/GBC9141C/TANKL / RE: Direct Settlement - Accident Involving GBC9141C (OI : CTI - SNM22D207069/C02/TANKL) AND SLT2867E (TP : LKK REF - CC6/CTI22009830/Apa3) on 30/09/2022

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Dear Sirs,

Please advise your mandate/ instruction as third party is chasing.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 17 January 2023 12:57 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; claimsdept@sg.cntaiping.com

Subject: [SEEK MANDATE] - SNM22D207069/C02/GBC9141C/TANKL / RE: Direct Settlement - Accident Involving GBC9141C (OI : CTI - SNM22D207069/C02/TANKL) AND SLT2867E (TP : LKK REF - CC6/CTI22009830/Apa3) on 30/09/2022

Your ref: **SNM22D207069/C02/GBC9141C/TANKL**

LKK ref : CC6/CTI22009830/Apa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBC 9141C(CHINA TAIPING) AND SLT2867E(TP) ON 30/09/2022

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he was coming out from minor road and collided with third party who was on main road.

We seek your approval to offer repairer **"SM AUTOMOTIVE"** at **\$10,887.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with GST)	\$ 24,575.44	\$ 10,165.00 (\$9,500.00 + 7%GST)
2. Loss of RENTAL (6days x \$120.00)	\$ 720.00	\$ 720.00 (6DAYS X \$100.00)
3. LTA/ GIA SEARCH FEE	\$ 2.00	\$ 2.00
Total	\$ 25,297.44	<u>\$ 10,887.00</u>

Surveyor recommended 6days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 03/01/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 1 December 2022 9:42 AM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; claimsdept@sg.cntaiping.com

Subject: RE: SNM22D207069/C02/GBC9141C/TANKL / RE: Direct Settlement - Accident Involving GBC9141C (OI : CTI - SNM22D207069/C02/TANKL) AND SLT2867E (TP : LKK REF - CC6/CTI22009830/Apa3) on 30/09/2022

Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Thursday, 6 October 2022 10:28 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SNM22D207069/C02/GBC9141C/TANKL / RE: Direct Settlement - Accident Involving GBC9141C (OI : CTI - SNM22D207069/C02/TANKL) AND SLT2867E (TP : LKK REF - CC6/CTI22009830/Apa3) on 30/09/2022

Dear Mei Kwan,

We refer to your email below.

Attached is our Discharge Voucher for your necessary actions.

Please seek our mandate approval before any claims settlement.

Thank you.

Note: Password will be sent in separate email.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 5 October 2022 4:32 pm
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: O/R: SNM22D207069/C02/GBC9141C/TANKL / RE: Direct Settlement - Accident Involving GBC9141C (OI : CTI - TBA) AND SLT2867E (TP : LKK REF - CC6/CTI22009830/Apa3) on 30/09/2022

Dear all,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no SNM22D207069/C02/GBC9141C/TANKL.

Dear Kah Leong,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 5 October 2022 2:06 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBC9141C (OI : CTI - TBA) AND SLT2867E (TP : LKK REF - CC6/CTI22009830/Apa3) on 30/09/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SLT 2867E at M/s SM Automotive - Kaki Bukit on 03/10/2022 and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Meanwhile, kindly let us have your claim ref and a copy of insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)