

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 17 January 2023 12:57 PM
To: Tan Kah Leong
Cc: Admin A; claimsdept@sg.cntaiping.com
Subject: [SEEK MANDATE] - SNM22D207069/C02/GBC9141C/TANKL / RE: Direct Settlement - Accident Involving GBC9141C (OI : CTI - SNM22D207069/C02/TANKL) AND SLT2867E (TP : LKK REF - CC6/CTI22009830/Apa3) on 30/09/2022
Attachments: LKK SURVEY REPORT & PHOTOS.pdf; TP LOD.pdf; SLT2867E Video.mp4; Letter to OI_.pdf

Your ref: **SNM22D207069/C02/GBC9141C/TANKL**
LKK ref : CC6/CTI22009830/Apa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBC 9141C(CHINA TAIPING) AND SLT2867E(TP) ON 30/09/2022

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he was coming out from minor road and collided with third party who was on main road.

We seek your approval to offer repairer "**SM AUTOMOTIVE**" at **\$10,887.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with GST)	\$ 24,575.44	\$ 10,165.00 (\$9,500.00 + 7%GST)
2. Loss of RENTAL (6days x \$120.00)	\$ 720.00	\$ 720.00 (6DAYS X \$100.00)
3. LTA/ GIA SEARCH FEE	\$ 2.00	\$ 2.00
Total	\$ 25,297.44	<u>\$ 10,887.00</u>

Surveyor recommended 6days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 03/01/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 1 December 2022 9:42 AM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; claimsdept@sg.cntaiping.com

Subject: RE: SNM22D207069/C02/GBC9141C/TANKL / RE: Direct Settlement - Accident Involving GBC9141C (OI : CTI - SNM22D207069/C02/TANKL) AND SLT2867E (TP : LKK REF - CC6/CTI22009830/Apa3) on 30/09/2022

Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Thursday, 6 October 2022 10:28 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SNM22D207069/C02/GBC9141C/TANKL / RE: Direct Settlement - Accident Involving GBC9141C (OI : CTI - SNM22D207069/C02/TANKL) AND SLT2867E (TP : LKK REF - CC6/CTI22009830/Apa3) on 30/09/2022

Dear Mei Kwan,

We refer to your email below.

Attached is our Discharge Voucher for your necessary actions.

Please seek our mandate approval before any claims settlement.

Thank you.

Note: Password will be sent in separate email.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 5 October 2022 4:32 pm
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: O/R: SNM22D207069/C02/GBC9141C/TANKL / RE: Direct Settlement - Accident Involving GBC9141C (OI : CTI - TBA) AND SLT2867E (TP : LKK REF - CC6/CTI22009830/Apa3) on 30/09/2022

Dear all,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no SNM22D207069/C02/GBC9141C/TANKL.

Dear Kah Leong,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 5 October 2022 2:06 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBC9141C (OI : CTI - TBA) AND SLT2867E (TP : LKK REF - CC6/CTI22009830/Apa3) on 30/09/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SLT 2867E at M/s SM Automotive - Kaki Bukit on 03/10/2022 and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Meanwhile, kindly let us have your claim ref and a copy of insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)