Celine Fong (LKKAuto)

From: Celine Fong (LKKAuto)

Sent: Monday, 10 October 2022 5:26 PM

To: Sharon Tan Chow Yen

Cc: SUR

Subject: RE: EL Ref: DMPC2200439H/ST | OI OD SNB3994K | Accdt invlvq SNB3994K (ECICS)

& GBL1442P (FCIL) along PIE Towards Tuas Before Cooperation Road Exit on

24/09/2022

Dear Sharon,

Noted with thanks.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: <u>celinefong@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharon Tan Chow Yen <sharon tan@ecics.com.sg>

Sent: Monday, 10 October 2022 4:38 PM

To: Celine Fong (LKKAuto) < celinefong@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: EL Ref: DMPC2200439H/ST | OI OD SNB3994K | Accdt invlvg SNB3994K (ECICS) & GBL1442P (FCIL) along PIE

Towards Tuas Before Cooperation Road Exit on 24/09/2022

Hi Celine,

As discussed, we are agreeable to proceed repairs on LS basis.

Best regards

Sharon Tan

Team Lead



 DID (65) 6303 0167
 Tel (65) 6206 5588

 Email sharon_Tan@ecics.com.sg
 Web www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

From: Celine Fong (LKKAuto) < celinefong@lkkauto.com >

Sent: Monday, 10 October 2022 2:38 pm

To: Sharon Tan Chow Yen <<u>sharon_tan@ecics.com.sg</u>>

Cc: SUR < sur@lkkauto.com>

Subject: RE: EL Ref: DMPC2200439H/ST | OI OD SNB3994K | Accdt invlvg SNB3994K (ECICS) & GBL1442P (FCIL) along

PIE Towards Tuas Before Cooperation Road Exit on 24/09/2022

Dear Sharon,

Refer to our tele-conversation earlier.

Zhong Cheng requested to repair the vehicle at Cost Plus on Lump Sum basis. (Vehicle's registration date is 19 August 2021)

Kindly advise.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: <u>celinefong@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Celine Fong (LKKAuto) < celinefong@lkkauto.com >

Sent: Monday, 10 October 2022 10:39 AM

To: Sharon Tan Chow Yen <<u>sharon_tan@ecics.com.sg</u>>; Admin-D (LKKAuto) <<u>admin-d@lkkauto.com</u>>; assignments <<u>assignments@lkkauto.com</u>>; SUR <<u>sur@lkkauto.com</u>>

Subject: RE: EL Ref: DMPC2200439H/ST | OI OD SNB3994K | Accdt invlvg SNB3994K (ECICS) & GBL1442P (FCIL) along PIE Towards Tuas Before Cooperation Road Exit on 24/09/2022

Dear Sharon,

Thank you for the email.

We will act accordingly.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: $\underline{celinefong@lkkauto.com}$ | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharon Tan Chow Yen < sharon tan@ecics.com.sg>

Sent: Monday, 10 October 2022 10:24 AM

To: Celine Fong (LKKAuto) < celinefong@lkkauto.com; Admin-D (LKKAuto) < admin-d@lkkauto.com; assignments admin-d@lkkauto.com; SUR < sur@lkkauto.com; SUR < sur@lkkau

Subject: RE: EL Ref: DMPC2200439H/ST | OI OD SNB3994K | Accdt invlvg SNB3994K (ECICS) & GBL1442P (FCIL) along PIE Towards Tuas Before Cooperation Road Exit on 24/09/2022

Hi Celine,

To chase away the Monday blues, we have good news for the above matter.

We have deliberated this matter with our management, we are agreeable to have SNB3994K repaired at Zhong Cheng Enterprise Pte Ltd.

Please update them accordingly.

Thank you.

Best regards

Sharon Tan

Team Lead



DID (65) 6303 0167 **Tel** (65) 6206 5588 **Email** <u>Sharon Tan@ecics.com.sg</u> **Web** <u>www.ecics.com.sg</u>

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

From: Celine Fong (LKKAuto) <celinefong@lkkauto.com>

Sent: Friday, 7 October 2022 11:07 am

To: Sharon Tan Chow Yen <<u>sharon_tan@ecics.com.sg</u>>; Admin-D (LKKAuto) <<u>admin-d@lkkauto.com</u>>; assignments

<assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: EL Ref: DMPC2200439H/ST | OI OD SNB3994K | Accdt invlvg SNB3994K (ECICS) & GBL1442P (FCIL) along

PIE Towards Tuas Before Cooperation Road Exit on 24/09/2022

Dear Sharon,

Refer to our tele-conversation earlier.

Please be informed that repairer had started to dismantle the vehicle after our inspection on 05.10.2022.

Note: There is no authorisation given and Preliminary Advice submitted in Merimen.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: <u>celinefong@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharon Tan Chow Yen <sharon_tan@ecics.com.sg>

Sent: Thursday, 6 October 2022 2:31 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; surgnments <assignments@lkkauto.com>; SUR

<sur@lkkauto.com>

Subject: EL Ref: DMPC2200439H/ST | OI OD SNB3994K | Accdt invlvg SNB3994K (ECICS) & GBL1442P (FCIL) along PIE

Towards Tuas Before Cooperation Road Exit on 24/09/2022

Hi Yan,

We refer to the above matter.

For our client vehicle, his vehicle can be repaired only at the list appended below.



Please be informed that Zhong Cheng Enterprise Pte Ltd will not be able claim OD.

Best regards

Sharon Tan

Team Lead



 DID (65) 6303 0167
 Tel (65) 6206 5588

 Email Sharon Tan@ecics.com.sg
 Web www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

From: Yan (LKK Auto) admin-d@lkkauto.com>
Sent: Wednesday, 5 October 2022 11:09 am

To: Sharon Tan Chow Yen <<u>sharon_tan@ecics.com.sg</u>>; <u>assignments@lkkauto.com</u>; 'SUR' <<u>sur@lkkauto.com</u>> **Subject:** RE: EL Ref: DMPC2200439H/ST | OI OD SNB3994K | Accdt invlvg SNB3994K (ECICS) & GBL1442P (FCIL) along

PIE Towards Tuas Before Cooperation Road Exit on 24/09/2022

Dear Sharon,

Noted with thanks.

Best Regards,

Yan | Admin LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharon Tan Chow Yen < sharon tan@ecics.com.sg>

Sent: Wednesday, 5 October 2022 9:42 AM

To: assignments@lkkauto.com

Subject: EL Ref: DMPC2200439H/ST | OI OD SNB3994K | Accdt invlvg SNB3994K (ECICS) & GBL1442P (FCIL) along PIE Towards Tuas Before Cooperation Road Exit on 24/09/2022

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Hi Team,

We refer to the above matter.

Please be informed that Zhong Cheng Enterprise Pte Ltd is not on our panel of workshop.

Kindly note that the excess of \$500 is applicable.

Do let me know if you have any queries.

Best regards

Sharon Tan

Team Lead



DID (65) 6303 0167 **Tel** (65) 6206 5588 **Email** <u>Sharon Tan@ecics.com.sg</u> **Web** <u>www.ecics.com.sg</u>

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

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