

# SM AUTOMOTIVE

Our Ref : SLG3930S  
Your Ref : EU9166B  
Date : 08<sup>th</sup> Nov 2022

1 Kaki Bukit Avenue 6  
Blk C #01-43 Autobay@KB  
Singapore 417883

**AIG ASIA Pacific Insurance Pte Ltd**  
78 Shenton Way,  
AIG Building, #09-16  
Singapore 079120

WITHOUT PREJUDICE

Dear Sirs,

**RE: ACCIDENT INVOLVING SLG3930S & EU9166B AT CTE TOWARDS SLE BEFORE JALAN  
BAHAGIA ON 24.09.2022 @ 20:20HRS**

We are instructed by **CHEW CHAR CHOON** to claim damages and losses against you in connection with the above captioned road traffic accident which our client's vehicle **SLG3930S** was damaged by vehicle **EU9166B** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

1) Repair Costs (Inc 7% gst)	\$ 7,383.00
2) Loss of Use for 04 days	\$ 600.00
3) LTA Search	\$ 2.00
	<u>\$ 7,985.00</u>

A copy each of the following supporting document is enclosed:

- 1) Final Repair Bill
- 2) Warrant to Act
- 3) LTA Receipt

Please let us have your cheque for the sum **\$ 7,985.00** made payable to us, **SM AUTOMOTIVE** in the next 14 days.

Yours faithfully,



**SM AUTOMOTIVE**



# LETTER OF AUTHORISATION

## SM AUTOMOTIVE

Kaki Bukit Avenue 6

Blk 1 #01-43

Singapore 417883

Dear Sir,

Accident on

24.09.22 @ 2020 hrs

Involving Vehicles

SLG3930S & EU9166B

Along

CTE Towards SLE before Jalan Bahagia

I/We, the registered owner/driver of vehicle registration no: \_\_\_\_\_  
have involved in the above accident.

SLG 3930S

I/We hereby authorize **SM AUTOMOTIVE** to commence repairs of the said vehicle forthwith.

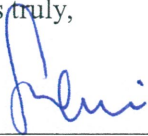
I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitor, \_\_\_\_\_, to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.

Yours truly,



Owner's Signature

(Company's stamp if applicable)

Name:

Chew Char Chuan

NRIC No.:

S2577419A

Date:

27/09/2022

WITHOUT PREJUDICE to:  
(a) Insurance Subrogated Claim and/or  
(b) Any Personal Injury Claims  
[Note: This Notice supersedes any inconsistencies  
found in this Discharge Voucher]

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, SM AUTOMOTIVE (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$7,600.00 (Global Sum) for vehicle no. SLG 3930S that was damaged pursuant to the accident which occurred on 24/09/2022 (date) along CTE TWDS SLE BEFORE JALAN BAHAGIA (location) involving vehicle no/s EU 9166B.

This is pursuant to the inspection conducted on 27/09/2022 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner CHEW CHAR CHOON (the third party claimant”) of vehicle no. SLG 3930S make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

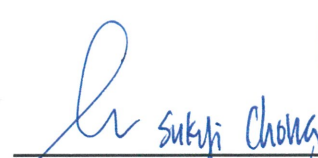
We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLG 3930S (vehicle no.) as a result of the accident.


We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 13 (day) of 01 (month) 2023 (year)

  
Signed by appointed surveyor

  
Signed by “the workshop” (with chop)



# SM AUTOMOTIVE

Block C, 1 Kaki Bukit Avenue 6 #01-43 Singapore 417883

Email: SM\_AUTOMOTIVE@HOTMAIL.COM

Tel: (65) 6747 9241 Fax: (65) 6741 7276

RCB No: 53231488C GST Reg No : 53231488C

## TAX INVOICE

**AIG ASIA Pacific Insurance Pte Ltd**

78 Shenton Way,  
AIG Building, #09-16  
Singapore 079120

Client: CHEW CHAR CHOON

Invoice No : SMPL2211-0200

Date : 8-Nov-22

Date of Accident : 24-Sep-22

Vehicle No. : SLG3930S

Model Type : INFINITI Q30

Descriptions		Amount
Lump Sum Repair Cost		6,900.00
GST 7 %		: 483.00
Total		: 7,383.00

SIN DOLLARS: SEVEN THOUSAND THREE HUNDRED AND EIGHTY THREE ONLY




INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

EU9166B

Date of Accident

24/09/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**

Period of Insurance ..... **22/12/2021 - 21/12/2022**

Requested By ..... **SUKYI CHONG (CHEW MOTOR ...**

Requested Date ..... **26/09/2022 11:16**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



**CLAIM NOTIFICATION - ACCIDENT INVOLVING EU9166B (AIG) AND SLG3930S AT/ALONG CTE TOWARDS YISHUN NEAR WHAMPOA DRIVE ON 24/09/2022**

Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

Sun 9/10/2022 6:50 PM

To: [euwj.hu@gmail.com](mailto:euwj.hu@gmail.com) <[euwj.hu@gmail.com](mailto:euwj.hu@gmail.com)>

**Hu Wee Jin** [By Email Only]

Dear Sir/Madam,

**You Ref: EU9166B**

**Our Ref: CC6/AIG22009812/Apa3**

**ACCIDENT INVOLVING EU9166B (AIG) AND SLG3930S AT/ALONG CTE TOWARDS YISHUN NEAR WHAMPOA DRIVE ON 24/09/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SLG3930S against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

**Best Regards,**

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	05 Oct 2022 10:33	<b>Clim Dtl Modified</b>	Claimant's Name: -> -.	[A] HOW MEI KWAN
2	05 Oct 2022 10:33	<b>Clim Veh Model Changed</b>	(205454) INFINITI Q30 1.5 Premium (A).	[A] HOW MEI KWAN
3	05 Oct 2022 10:33	<b>Clim Created</b>	Reg No: SLG3930S. Acct Date: 2022/09/24. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: SM Automotive (HQ)	[A] HOW MEI KWAN
4	05 Oct 2022 10:33	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	05 Oct 2022 10:33	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/10/14	[A] HOW MEI KWAN
6	05 Oct 2022 10:33	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	05 Oct 2022 10:33	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	05 Oct 2022 10:33	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	05 Oct 2022 10:33	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
10	05 Oct 2022 10:33	<b>Adj Adjuster Assigned</b>	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	06 Oct 2022 15:56	<b>Clim Dtl Modified</b>	Claimant's Name: - -> CHEW CHAR CHOON. Claimant's ID: -> S2577419A.	[A] HOW MEI KWAN
12	23 Dec 2022 16:41	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
13	23 Dec 2022 16:41	<b>Clim Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	23 Dec 2022 16:41	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2016/09/29.	[A] JOANNE LEE KHANG MIN
15	23 Dec 2022 16:41	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
16	23 Dec 2022 17:21	<b>Adj Mandate Request</b>	Cur.Req:7625.00:Liability: 100%(BOLA 27) *Quantum: \$7,625.00(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
17	04 Jan 2023 11:01	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/10/14	[I] MdNoor, Norsiah
18	04 Jan 2023 11:01	<b>Adj Mandate Set</b>	Approved:7625.00.	[I] MdNoor, Norsiah

Date From    Date To    Audit Type  

### ACTIVITY

[09/10/2022 18:47] CHEW HSIAO TONG:  
100% B27

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2852384	06 Oct 2022 09:44:41	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLG3930S	EU9166B	11.00
2887918	23 Dec 2022 16:41:29	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLG3930S	EU9166B	11.00