

Yan (LKK Auto)

From: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Sent: Tuesday, 4 October 2022 1:25 PM
To: Benz Rally; Admin-D (LKKAuto); assignments; SUR; Gnoh, Pau Loong
Subject: PRI/LKK(AL) \ CMTD2203526/GPL - SKZ8324X ACC ON 01.10.22 | PRI ARRANGEMENT FOR SNB 5203 Y - KIA CERATO

Without Prejudice

Our Reference : CMTD2203526/GPL
Your Reference: SNB5203Y

Dear Jackie,

We refer to your email reply.

We do not agree to your list of surveyors.

As such, we will be appointing our motor surveyor, **LKK AUTO** to conduct the pre-repair survey of your client's vehicle.

The pre-repair survey will include a survey of the vehicle when its damaged parts are being dismantled prior to the commencement of repairs.

We would like our motor surveyor to conduct a post repair inspection once your client's vehicle has been repaired.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Aside to **LKK AUTO**,

Please arrange **Mr. Adrian** to survey **SNB5203Y** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Mr. Pau Loong**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Benz Rally <benzrallyfirm@gmail.com>**Sent:** Tuesday, October 4, 2022 12:35 PM**To:** Claims - Motor Survey <MotorSurvey@sompo.com.sg>**Subject:** Re: PRI \ CMTD2203526/GPL - SKZ8324X ACC ON 01.10.22 | PRI ARRANGEMENT FOR SNB 5203 Y - KIA CERATO

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Officer

We are not in favour in engaging your surveyor.

Please consider our surveyor from Allied Appraisal.

Regards

Jackie

On Tue, 4 Oct 2022 at 11:59, Claims - Motor Survey <MotorSurvey@sompo.com.sg> wrote:

Our Reference : CMTD2203526/GPL

Your Reference: ~~SME5702U~~ SNB5203Y

Date: 04/10/2022

Without Prejudice
EMAIL ONLY
OUR Email: motorsurvey@sompo.com.sg

Attention:**M/S D'S GRAFFITI CONCEPTS PTE LTD**

Dear Jackie,

ACCIDENT INVOLVING SKZ8324X & SNB5203Y ON 01.10.22

We refer to your Notice of Accident dated 03/10/2022.

Kindly re-direct your future **motor claims survey request** to motorsurvey@sompo.com.sg

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295 217/
PauLoong.Gnoh@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor
	FormTeam Consultancy	Frankie Pang
		Chow Boxiong
	LKK Auto Consultants	Adrian Ling (East)
		Marcus Chua (East)
		Kenneth Kong (North)
		Steve Chen (West)
	Priority Services	Jimmy Lee
	Raleigh Services	Andrew Ow Yong
	RT Appraisal Pte Ltd	Ricky Teng
		Elgene Teng

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

[50 Raffles Place, #03](#)-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Benz Rally <benzrallyfirm@gmail.com>
Sent: Monday, October 3, 2022 6:38 PM
To: claimsreport <claimsreport@sompo.com.sg>
Subject: Fwd: PRI ARRANGEMENT FOR SNB 5203 Y - KIA CERATO

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Officer

Kindly assist to arrange PRI for the said vehicle.
3P VEH NO – SKZ 8324 X
DOA – 1/10/2022
3P INS – SOMPO

Glenn 9667 1996

D’S GRAFFITI CONCEPTS PTE LTD
[BLK 8 KAKI BUKIT AVE 4](#)
PREMIER @ KAKI BUKIT
#02-24 S(415875)

Regards

Jackie Koh

