

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 28 December 2022 3:52 PM
To: Kaitlyn Chio
Cc: Joseph Low; EzLyna (LKKAuto); CS A Team; Admin A
Subject: RE: Pending Offer & Liability

Without Prejudice

Dear Sirs,

Please refer to the below update: -

We will expedite the matter and get back to you.

	Pending Offer	LKK Handler	LKK Remarks
1	SMZ3573C, DOA: 06/08/2022	Lyna	Preparing Mandate Report.
2	SLN943M, DOA: 18/11/2022	Lyna	Preparing Mandate Report.
3	SNC2667G, DOA: 14/11/2022	Lyna	Preparing Mandate Report.
4	SMN4687P, DOA: 13/10/2022	Hsiao Tong	Preparing Mandate Report.
5	SLX4569G, DOA: 19/08/2022	Hsiao Tong	Settled.
6	SMS5929J, DOA: 27/08/2022	Lyna	Pending Mandate Approval from Insurer.
7	SNF7993R, DOA: 06/07/2022	Hsiao Tong	Settled.
8	SND8812J, DOA: 02/03/2022	Lyna	Pending Mandate Approval from Insurer.
9	SMT338S, DOA: 27/08/2022	Hsiao Tong	Insured strongly disputed.
10	SMY3718H, DOA: 11/08/2022	Lyna	Pending Mandate Approval from Insurer.
11	SNF7577J, DOA: 14/09/2022	Hsiao Tong	Preparing Mandate Report.
12	EV9983D, DOA: 03/11/2022	Lyna	Pending Mandate Approval from Insurer.
13	SNB9906B, DOA: 28/03/2022	Hsiao Tong	Pending Mandate Approval from Insurer.
14	SLP989X, DOA: 24/09/2022	Lyna	Preparing to offer.
15	SNG8894G, DOA: 11/10/2022	Hsiao Tong	Settled.
16	SMS5846P, DOA: 01/10/2022	Hsiao Tong	Pending Mandate Approval from Insurer.
17	SNF2700C, DOA: 15/06/2022	Lyna	Rejected.
18	SNC3690G, DOA: 24/08/2022	Lyna	Preparing Mandate Report.
19	SND1222H, DOA: 05/02/2022	Lyna	Pending Mandate Approval from Insurer.
20	SMM7174M, DOA: 29/10/2022	Hsiao Tong	Pending Mandate Approval from Insurer.
	Pending Liability		
1	SMR5275S, DOA: 05/09/2022	Hsiao Tong	Liability Unclear. Pending PIR.
2	SJH8966A, DOA: 29/09/2022	Hsiao Tong	Pending insured driver work pass & DL.
3	SNH268L, DOA: 16/11/2022	Lyna	Review.
4	SNF5659U, DOA: 16/11/2022	Lyna	Pending Instruction from Insurer.
5	SMX2453H, DOA: 29/11/2022	Hsiao Tong	Insured non-reporting.
6	SLR962L, DOA: 09/09/2022	Hsiao Tong	Insured non-reporting.
7	SMY3760J, DOA: 02/12/2022	Hsiao Tong	Review.
8	SMP8130S, DOA: 11/12/2022	Hsiao Tong	Insured non-reporting.
9	SMQ3356K, DOA: 20/12/2022	Hsiao Tong	Pending insured GIA report from AIG.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Kaitlyn Chio <kaitlyn.chio@ow.sg>

Sent: Wednesday, 28 December 2022 11:31 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; EzLyna (LKKAuto) <ezlyna@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: Joseph Low <joseph@ow.sg>

Subject: Pending Offer & Liability

Dear Hsiao Tong / Lyna,

Below are the list for your perusal.

These were the vehicle surveyed by LKK.

Pending Offer

- SMZ3573C, DOA: 06/08/2022
- SLN943M, DOA: 18/11/2022
- SNC2667G, DOA: 14/11/2022
- SMN4687P, DOA: 13/10/2022
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- SMS5929J, DOA: 27/08/2022
- SNF7993R, DOA: 06/07/2022
- SND8812J, DOA: 02/03/2022
- SMT338S, DOA: 27/08/2022
- SMY3718H, DOA: 11/08/2022
- SNF7577J, DOA: 14/09/2022
- EV9983D, DOA: 03/11/2022
- SNB9906B, DOA: 28/03/2022
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- SMS5846P, DOA: 01/10/2022
- SNF2700C, DOA: 15/06/2022
- SNC3690G, DOA: 24/08/2022
- SND1222H, DOA: 05/02/2022
- SMM7174M, DOA: 29/10/2022

Pending Liability

- SMR5275S, DOA: 05/09/2022
- SJH8966A, DOA: 29/09/2022
- SNH268L, DOA: 16/11/2022
- SNF5659U, DOA: 16/11/2022
- SMX2453H, DOA: 29/11/2022

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- SMY3760J, DOA: 02/12/2022
- SMP8130S, DOA: 11/12/2022
- SMQ3356K, DOA: 20/12/2022

Thank you.

Best Regards,

Kaitlyn Chio (Ms.)

Motor Claims Executive

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