

Hsiao Tong (LKKAUTO)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Wednesday, 30 November 2022 3:05 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; Claims Dept of CTI
Subject: RE: SNM22D207111/C02/ GBD455B/LEEPG/ RE: Accident Involving GBD455B (OI : CTI - TBA) and SJH8966A (TP : LKK REF - CC6/CTI22009800/Kpa3) on 29/09/2022

[Strictly Confidential]

Hi Hsiao Tong

Please request the insured driver's work permit and driving license.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks & Best Regards,

Cecilia Lee

Senior Executive

Claims Department

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Wednesday, 30 November 2022 9:50 am
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D207111/C02/ GBD455B/LEEPG/ RE: Accident Involving GBD455B (OI : CTI - TBA) and SJH8966A (TP : LKK REF - CC6/CTI22009800/Kpa3) on 29/09/2022

[Strictly Confidential]

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[Strictly Confidential]

Dear Sirs,

We refer to your below email.

Please advise if policy issue is cleared and whether we can proceed DS.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Monday, 31 October 2022 2:36 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D207111/C02/ GBD455B/LEEPG/ RE: Accident Involving GBD455B (OI : CTI - TBA) and SJH8966A (TP : LKK REF - CC6/CTI22009800/Kpa3) on 29/09/2022

[Strictly Confidential]

Hi Sir/Madam

Attached SAS. Password will be sent via separate email.

There's policy issue pending clarification, no Direct Settlement at this moment.

Thanks & Regards

Cecilia Lee

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 31 October 2022 1:54 pm

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D207111/C02/ GBD455B/LEEPG/ RE: Accident Involving GBD455B (OI : CTI - TBA) and SJH8966A (TP : LKK REF - CC6/CTI22009800/Kpa3) on 29/09/2022

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Dear Cecilia,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 27 October 2022 10:42 AM

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: SNM22D207111/C02/ GBD455B/LEEPG/ RE: Accident Involving GBD455B (OI : CTI - TBA) and SJH8966A (TP : LKK REF - CC6/CTI22009800/Kpa3) on 29/09/2022

Dear Cecilia,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Tuesday, 11 October 2022 5:21 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D207111/C02/ GBD455B/LEEPG/ RE: Accident Involving GBD455B (OI : CTI - TBA) and SJH8966A (TP : LKK REF - CC6/CTI22009800/Kpa3) on 29/09/2022

Hi Mei Kwan

Insured has not reported. Please follow up with insured on reporting.

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Thanks & Best Regards,
Cecilia Lee
Senior Executive
Claims Department

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 11 October 2022 5:07 pm
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM22D207111/C02/ GBD455B/LEEPG/ RE: Accident Involving GBD455B (OI : CTI - TBA) and SJH8966A (TP : LKK REF - CC6/CTI22009800/Kpa3) on 29/09/2022

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Dear Cecilia,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Wednesday, 5 October 2022 1:55 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM22D207111/C02/ GBD455B/LEEPG/ RE: Accident Involving GBD455B (OI : CTI - TBA) and SJH8966A (TP : LKK REF - CC6/CTI22009800/Kpa3) on 29/09/2022

Hi Sir/Madam

Our insured has not reported the accident. Attached herewith our letter of even date. Please follow up with insured on accident reporting.

Thanks & Regards
Cecilia Lee

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 5 October 2022 1:18 pm
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D207111/C02/ GBD455B/LEEPG/ RE: Accident Involving GBD455B (OI : CTI - TBA) and SJH8966A (TP : LKK REF - CC6/CTI22009800/Kpa3) on 29/09/2022

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Dear Cecilia,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- TP video footage

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 5 October 2022 1:01 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: O/R: SNM22D207111/C02/ GBD455B/LEEPG/ RE: Accident Involving GBD455B (OI : CTI - TBA) and SJH8966A (TP : LKK REF - CC6/CTI22009800/Kpa3) on 29/09/2022

Dear all,

Please note that officer in charge for this case is Cecilia Lee.

Claim no SNM22D207111/C02/ GBD455B/LEEPG.

Dear Cecilia,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 4 October 2022 7:06 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Accident Involving GBD455B (OI : CTI - TBA) and SJH8966A (TP : LKK REF - CC6/CTI22009800/Kpa3) on 29/09/2022

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Dear Sir / Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Optima Werkz Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)