

Accident involving GBD455B and SJH8966A on 29 Sept 2022

Chronology of the case: -

29/09/2022	<ul style="list-style-type: none">• Date of accident.
04/10/2022	<ul style="list-style-type: none">• Third Party workshop (Optima) submit PRS to LKK.• LKK conducts survey on Third Party vehicle.• LKK notify China Taiping on third party claim.
05/10/2022	<ul style="list-style-type: none">• China Taiping acknowledges LKK email.• LKK submit Third Party video & Preliminary Advice to China Taiping and requests for Insured GIA.• China Taiping informs that insured has yet report.• LKK updates third party workshop that insured has yet report.
10/10/2022	<ul style="list-style-type: none">• Third party workshop checks status.• LKK checks with China Taiping if insured has reported.
18/10/2022	<ul style="list-style-type: none">• LKK updates third party workshop that insured has not reported. They may advise client to claim OD.
28/10/2022	<ul style="list-style-type: none">• Third party workshop checks status.
31/10/2022	<ul style="list-style-type: none">• LKK checks with China Taiping if insured has reported.• Receive insured GIA report from China Taiping. Pending clarification on policy issue. No DS at this moment.
11/11/2022	<ul style="list-style-type: none">• Third party workshop checks status. Advise that pending clarification on policy issue.
30/11/2022	<ul style="list-style-type: none">• LKK email China Taiping to check if can proceed DS.• China Taiping instruction to get a copy of insured driver's work permit and Driving License.
12/12/2022	<ul style="list-style-type: none">• LKK call insured at 9009 6336 to get a copy of insured driver's work permit and Driving License. No answer.
28/12/2022	<ul style="list-style-type: none">• LKK email insured to request a copy of insured driver's work permit and Driving License.• LKK updates third party workshop that case is pending for insured driver's work pass & driving licence for clarification.
03/01/2023	<ul style="list-style-type: none">• LKK call insured at 9009 6336 to get a copy of insured driver's work permit and Driving License. Insured PIC note and will send documents asap.• Follow up with reminder email.

19/01/2023	<ul style="list-style-type: none"> • LKK reminds insured via phone call. • LKK receives insured driver's work permit and driving license. • LKK submits insured driver work permit and driving license to China Taiping.
31/01/2023	<ul style="list-style-type: none"> • China Taiping informs LKK to check with insured the relationship between insured's company (EVEREST LOGISTICS PTE. LTD) and driver's work permit company (ALKADRI EXPRESS TRANSPORTATION (S) PTE LTD).
01/02/2023	<ul style="list-style-type: none"> • LKK call insured to clarify. Insured PIC inform that he subcon to ALKADRI EXPRESS TRANSPORTATION (S) PTE LTD for his company business. Pending relevant document from insured to seek further advise from China Taiping.
07/02/2023	<ul style="list-style-type: none"> • LKK call insured PIC to follow up on the said documents. No answer.
15/02/2023	<ul style="list-style-type: none"> • China Taiping call LKK to check status as third party claimant lodge complain on this matter. • LKK inform China Taiping that insured has not submit relevant documents.
21/02/2023	<ul style="list-style-type: none"> • China Taiping informs LKK that they have repudiated the claim due to breach of policy term & condition. • LKK inform third party workshop that to redirect claim to insured as China Taiping repudiated claim. • China Taiping request for chronological events as Third Party claimant lodge complaint to GIA & FIDReC.