

## Rajeswari

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**From:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Tuesday, 4 October 2022 11:10 AM  
**To:** yvonne; SUR; assignments  
**Cc:** Anu  
**Subject:** RE: [PRI]Our ref: TA.2022.3497.ya(b) Your ref: XE8019J Ref: SNM22D206971/C02/TANCHC

**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

Dear Yvonne,

We refer to our email below.

Please be informed that we will assign LKK Auto Consultants Pte Ltd to conduct the Pre-repair Inspection.

We seek your cooperation to arrange the vehicle readily for dismantling with repair estimate during the pre-repair survey.

**If there be any injury claims by your client, please combine it in one Letter of Demand as a cause of action shall not be divided for the purpose of bringing 2 or more actions.**

Dear LKK,

Please arrange to conduct PRS on without prejudice basis.

M/s Waste Garage Scooters  
8 Kaki Bukit Avenue 4,  
#03-02, Premier @ Kaki Bukit,  
Singapore 415875  
Tel: 85695856 (Mr Lutfi)

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

**From:** Jacqueline Tan

**Sent:** Friday, 30 September 2022 4:24 pm

**To:** yvonne <yvonne@everestlawllc.com>

**Cc:** Anu <anu@everestlawllc.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** RE: [PRI]Our ref: TA.2022.3497.ya(b) Your ref: XE8019J Ref: SNM22D206971/C02/TANCHC

**Without Prejudice**

**Our reference:** SNM22D206971/C02/TANCHC

**Your reference:** TA.2022.3497.ya(b)

Dear Sirs,

**ACCIDENT INVOLVING XE8019J & FBM2631Z ON 29/09/2022**

We refer to your email of 30/09/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** yvonne <[yvonne@everestlawllc.com](mailto:yvonne@everestlawllc.com)>

**Sent:** Friday, 30 September 2022 4:21 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Cc:** Anu <[anu@everestlawllc.com](mailto:anu@everestlawllc.com)>

**Subject:** [PRI]Our ref: TA.2022.3497.ya(b)Your ref: XE8019J

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Our ref : TA.2022.3497.ya(b)

Your ref : **XE8019J**

PLEASE REPLY VIA EMAIL ([yvonne@everestlawllc.com](mailto:yvonne@everestlawllc.com))

China Taiping Insurance (Singapore)  
Pte. Ltd.

No. 3 Anson Road,  
#16-00 Springleaf Tower,  
Singapore 079909

Attn: Motor Claims Department

**2 DAYS' PRE-REPAIR NOTICE**

Surveyor from M/s China Taiping Insurance (Singapore) Pte. Ltd.		
Vehicle <b>FBM2631Z</b> inspected as follows by Name:		
Before repair	Parts removed	After repair
_____	_____	_____
Signature	Signature	Signature
Date/ Time:	Date/ Time:	Date/ Time:

Dear Sir/Madam,

**NOTICE TO THIRD PARTY INSURERS FOR PRE-REPAIR NOTICE**

**CLAIMANT: NUR AMALINA BINTE AMIR**

**ACCIDENT INVOLVING FBM2631Z & XE8019J ON 29 SEPTEMBER 2022 ALONG SELETAR WEST LINK JUNCTION OF YISHUN AVE 1 AT ABOUT 1735 HOURS**

We refer to the above matter wherein we are instructed to act for NUR AMALINA BINTE AMIR, the owner of vehicle no. **FBM2631Z**.

There is no agreement to the surveyors proposed by parties.

Our client's vehicle **FBM2631Z** is available as follows, please call prior appointment for the pre-repair inspection:

M/s Waste Garage Scooters

8 Kaki Bukit Avenue 4,

#03-02, Premier @ Kaki Bukit,

Singapore 415875

Tel: 85695856 (Mr Lutfi)

Please arrange for the pre-repair inspection on the damaged vehicle within 2 working days from the time of notification, excluding Saturdays, Sundays and public holidays.

[Please attention the email to solicitor Ms Tiwary and copy to [yvonne@everestlawllc.com](mailto:yvonne@everestlawllc.com). As part of our COVID-19 measures, we encourage telecommuting, please communicate with us via email only to avoid any delay in reply.]

Regards,  
Yvonne Ang (Bao)  
(Paralegal/In-house counsel)  
For and on behalf of solicitor Ms Tiwary  
M/s Everest Law LLC  
No. 151 Chin Swee Road, #12-12 Manhattan House, Singapore 169876  
Tel: 69707502 | Fax: 69707503

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Friday, 30 September 2022 4:14 pm  
**To:** yvonne <[yvonne@everestlawllc.com](mailto:yvonne@everestlawllc.com)>; Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>  
**Cc:** Anu <[anu@everestlawllc.com](mailto:anu@everestlawllc.com)>  
**Subject:** SNM22D206971 /C02/ XE8019J /TANCHC & YOUR REF: TA.2022.3497.ya(b) TO CONDUCT PRS D.O.A: 29.09.2022

**WITHOUT PREJUDICE**  
**via EMAIL ONLY**

Dear Jacqueline,

Please refer to the above matter.

Kindly **conduct PRS FBM2631Z** soonest possible.

Please contact our claims department Jacqueline Tan **6389** 6185 the officer in charge.

**\*Kindly quote our claim reference number when replying.\***

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Thank you  
Chong Boon Sen  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** yvonne <[yvonne@everestlawllc.com](mailto:yvonne@everestlawllc.com)>  
**Sent:** Friday, 30 September 2022 2:57 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Anu <[anu@everestlawllc.com](mailto:anu@everestlawllc.com)>  
**Subject:** [NOA]Our ref: TA.2022.3497.ya(b)Your ref: XE8019J

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Our ref : TA.2022.3497.ya(b)  
Your ref : XE8019J

PLEASE REPLY VIA EMAIL ([yvonne@everestlawllc.com](mailto:yvonne@everestlawllc.com))

China Taiping Insurance (Singapore) Pte. Ltd.      For your information only  
No. 3 Anson Road,      Owner of XE8019J  
#16-00 Springleaf Tower,  
Singapore 079909  
Attn: Motor Claims Department  
**NOTICE OF ACCIDENT**

Dear Sir/Madam,

**CLAIMANT: NUR AMALINA BINTE AMIR**  
**ACCIDENT INVOLVING FBM2631Z & XE8019J ON 29 SEPTEMBER 2022 ALONG SELETAR WEST LINK JUNCTION OF YISHUN AVE 1 AT ABOUT 1735 HOURS**

We are instructed by **NUR AMALINA BINTE AMIR** to notify you (the insurer of **XE8019J**) of a road traffic accident on (MMDDYYYY) **9/29/2022 ALONG SELETAR WEST LINK JUNCTION OF YISHUN AVE 1 AT ABOUT 1735 HOURS** involving our client's vehicle registration number FBM2631Z and vehicle registration number XE8019J driven by your insured at the material time.

A copy of the Singapore accident statement /traffic police report filed is enclosed.

As a result of the accident, our client's vehicle **FBM2631Z** has been damaged. Before our client proceed to repair the damaged vehicle:

1. Please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle; and
2. Please forward a copy of your insured's report.

Our client proposes to use one of the motor surveyors named below to conduct the joint pre-repair survey as a single joint expert:

- |   |  |
|---|--|
| 1. Terrence Hong (TY5 Consultancy)                  | 5. Patrick Ng (Carlink Consultancy)              |
| 2. Michael Yap (Mc-Coy Appraisal Pte Ltd)           | 6. Dennis Yap Teck Wee (Pal's Appraiser Pte Ltd) |
| 3. Andrew How (Prominent Appraiser Services)        | 7. Kent Ong (KTO Automobile Assessors)           |
| 4. Kelvin Teo (KAAS Automotive Appraising Services) | 8. Andy Yap (LCW Appraiser Pte Ltd)              |

If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

[Please attention the email to solicitor Ms Tiwary and copy to [yvonne@everestlawllc.com](mailto:yvonne@everestlawllc.com). As part of our COVID-19 measures, we encourage telecommuting, please communicate with us via email only to avoid any delay in reply.]

Regards,  
Yvonne Ang (Bao)  
(Paralegal/In-house counsel)  
For and on behalf of solicitor Ms Tiwary  
M/s Everest Law LLC  
No. 151 Chin Swee Road, #12-12 Manhattan House, Singapore 169876  
Tel: 69707502 | Fax: 69707503

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