

Yan (LKK Auto)

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Sent: Tuesday, 4 October 2022 9:06 AM
To: 'Coco Lu Ting'; 'assignments'
Cc: Andre Chow En De; Edwin Abcede Caina; Kevin Leong Wai Kit
Subject: RE: our veh SME6702M, your veh SLP6867A on 01/10/2022 // EQI REF: DM22HO01688/JT
Attachments: [Untitled].pdf

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Coco,

Thank you for your email. Arrangement will be made accordingly.

Dear Sirs,

Please assist on PRS assignment.

Thank you.

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

Announcement

As we endeavour to keep everyone safe, our business will continue to operate within Covid-19 SMM guidelines. Although our Customer Care Counter remain closed till further notice, we can be reached via phone, email or an arranged video call meeting. For any onsite customer care service, including meetings - in EQI premises - a prior agreed appointment can be arranged.

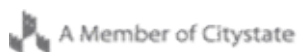
Regards,

Jaime Tay
[Executive | Claims](#)



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Sent: Tuesday, 4 October 2022 8:59 AM
To: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; Jie Si Neo <jiesi.neo@eqinsurance.com.sg>
Subject: RE: our veh SME6702M, your veh SLP6867A on 01/10/2022 // EQI REF: DM22HO01688/JT

Dear Jaime,

We choose LKK. Thank you

Best regards

Coco Lu Ting
Senior Executive – Customer Service
Claim Division Operations Body & Paint Centre
209 Pandan Gardens
Singapore 609339



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91865200 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Sent: Tuesday, 4 October 2022 8:41 am
To: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; Jie Si Neo <jiesi.neo@eqinsurance.com.sg>
Subject: RE: our veh SME6702M, your veh SLP6867A on 01/10/2022 // EQI REF: DM22HO01688/JT

This email was sent from outside of your organisation

Without Prejudice
Save As To Costs

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

Dear Coco,

Liability is clear. We welcome direct settlement.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace
3) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070	8) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432
9) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Contact Person: Sophia	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

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Regards,

Jaime Tay
Executive | Claims



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From: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>

Sent: Monday, 3 October 2022 6:32 PM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>; Jaime Tay <jaime.tay@eqinsurance.com.sg>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>;

Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Subject: our veh SME6702M, your veh SLP6867A on 01/10/2022

Dear officer in charge,

Please advise us the liability for this case.

Coco Lu Ting
Senior Executive – Customer Service
Claim Division Operations Body & Paint Centre
209 Pandan Gardens
Singapore 609339

From: PGLJ06 <PGLJ06@cyclecarriage.com.sg>
Sent: Monday, 3 October 2022 6:23 pm
To: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Subject: scan to email

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