



## ADVANCE AUTO GARAGE

23 Kaki Bukit Avenue 4, #04-01 Vicom Kaki Bukit Inspection Center,

Singapore 415933

Tel: 9007 9247

Email: [advanceag@hotmail.com](mailto:advanceag@hotmail.com)

UEN: 53395571L

Date : 15 March 2023  
Your Ref : SBL2530L  
To : **AIG Asia Pacific Insurance Pte. Ltd**  
Attn : Motor Claims Department

Dear Sir/Mdm,

**RE: Accident on 03/10/2022 between SLN8399G & SBL2530L at/along Slip Road to Bedok South Ave 1**

We refer to the above matter and would like to settle it directly in an amicable manner.

Please find attached copies of the below mentioned for your kind perusal:

- 1) Invoice No. AAGCL-270 @ **S\$9,800.00**
- 2) Loss of Use @ S\$1,620.00 (9 Days x S\$180)
- 3) Authorization to Act
- 4) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issued upon amount finalization.

Thank you.

Yours faithfully,

**Xavier Lim**

**Advance Auto Garage**



### LETTER OF AUTHORITY

Name : Tan Hua Mui Christina  
Address : 20 Lorong M Telok Kurau S(425306)  
: \_\_\_\_\_  
Contact No : \_\_\_\_\_  
To (Insurance): AI G Asia Pacific Insurance Pte. Ltd.

Dear Sirs,


ACCIDENT INVOLVING SLN 8399 G AND SBL 2530 L ON 03/10/2022  
AT/ALONG slip road to Bedok South Ave 1


I/We, Tan Hua Mui Christina, am/are the registered owner of  
motor car no. SLN 8399 G

Please note that I have assigned all compensation monies due to me/us in the above stated accident to **ADVANCE AUTO GARAGE**.

I/We, hereby authorize you to release all compensation monies pertaining to the above-mentioned accident to **ADVANCE AUTO GARAGE** and forward your settlement cheque to **ADVANCE AUTO GARAGE** whom I had authorized to collect the said compensation monies.

Thank You

  
\_\_\_\_\_  
Signature of Claimant

  
\_\_\_\_\_  
Witness By

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, ADVANCE AUTO GARAGE ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$9,800.00 (Repair Cost), S\$700.00 (Loss of Use/Rental), S\$ - (Disbursement) for vehicle no. SLN 8399G that was damaged pursuant to the accident which occurred on 03/10/2022 (date) SLIP ROAD TO BEDOK SOUTH AVE 1 (location) involving vehicle no/s SBL 2530L. This is pursuant to the inspection conducted on 04/10/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner TAN HUA MUI CHRISTINA (the third party claimant") of vehicle no. SLN 8399G make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLN 8399G (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 8<sup>th</sup> (day) of June (month) 2023 (year)



Signed by appointed surveyor





Signed by "the workshop" (with chop)

# Sales Invoice

# Advance Auto Garage

23 Kaki Bukit Avenue 4  
#04-01 Vicom Kaki Bukit Inspection Center  
Singapore 415933  
Reg No: 53395571L  
(+65) 9007 9247

DATE: 15/3/2023  
INVOICE NO.: AAGCL-270  
VRN: SLN8399G

Bill To:  
AIG Asia Pacific Insurance Pte. Ltd  
78 Shenton Way, #11-16  
Singapore 079120

ATTN: MOTOR CLAIMS DEPARTMENT

Description	AMOUNT
ACCIDENT REPAIRS CARRIED OUT AS PER YOUR SURVEYOR RECOMMENDATION	\$9,800.00
LUMP SUM	
Total:	\$9,800.00

- \* All prices stated are in SGD  
\* Please make all cheques payable to Advance Auto Garage  
\* Car handed over in satisfactory post repair condition

**THANK YOU FOR YOUR BUSINESS**



## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 13 October 2022 5:18 PM  
**To:** jonathan\_goh@tanchong.com  
**Subject:** Claim Notification - ACCIDENT INVOLVING GBL2530L(AIG) AND SLN8399G AT/ALONG UPPER EAST COAST ROAD ON 03/10/2022

**METAQUIP TC INDUSTRIAL PTE LTD**  
Driver: NG KWONG VWAN

[By Email Only]

Dear Sir/Madam,

**You Ref: GBL2530L**  
**Our Ref: CC6/AIG22009757/Apa3**  
**ACCIDENT INVOLVING GBL2530L(AIG) AND SLN8399G AT/ALONG UPPER EAST COAST ROAD ON 03/10/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SLN8399G against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	04 Oct 2022 15:22	Clm Dtl Modified	Claimant's Name: -> TAN HUA MUI CHRISTINA. Claimant's ID: -> S1707279Z.	[A] HOW MEI KWAN
2	04 Oct 2022 15:22	Clm Veh Model Changed	(206945) MERCEDES-BENZ E250 2.0 AVG (R18 LED) (A).	[A] HOW MEI KWAN
3	04 Oct 2022 15:22	Clm Created	Reg No: SLN8399G. Acct Date: 2022/10/03. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: ADVANCE AUTO GARAGE (23 KAKI BUKIT) (HQ)	[A] HOW MEI KWAN
4	04 Oct 2022 15:22	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	04 Oct 2022 15:22	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/10/13	[A] HOW MEI KWAN
6	04 Oct 2022 15:22	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	04 Oct 2022 15:22	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	04 Oct 2022 15:22	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	04 Oct 2022 15:24	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	04 Oct 2022 15:24	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	05 Oct 2022 08:42	Clm Registration Modified	Acct Time:18:00:00->19:00:00.	[I] AIG OneClaim Integration User
12	05 Oct 2022 09:08	Clm Registration Modified	Pol No:7990000064/1220000408->7990000064.	[I] Chan, Yoke Shi
13	26 May 2023 09:42	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	26 May 2023 09:42	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	26 May 2023 09:42	Clm Dtl Modified	JPJ Reg. Date: -> 2017/05/18.	[A] JOANNE LEE KHANG MIN
16	26 May 2023 09:42	Clm Details Notified		[A] JOANNE LEE KHANG MIN
17	31 May 2023 09:34	Adj Mandate Request	Cur.Reg:10600.00:Liability: 100%(BOLA 27) *Quantum: \$10,600.00(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
18	01 Jun 2023 16:13	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/10/13. Mandate Remarks: Approved, to settle not exceeding \$10,600.00. Subj to submission of all supporting docs	[I] Tam, Ivan-WK
19	01 Jun 2023 16:13	Adj Mandate Set	Approved:10600.00:Approved, to settle not exceeding \$10,600.00. Subj to submission of all supporting docs	[I] Tam, Ivan-WK

Date From

Date To

Audit Type

None

Go

ACTIVITY
[13/10/2022 17:18] CHEW HSIAO TONG: 100% B27

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2851598	04 Oct 2022 15:30:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLN8399G	GBL2530L	11.00
2970223	26 May 2023 09:42:02	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLN8399G	GBL2530L	11.00