

Our Ref : SLH7000U / TP#1775  
Your Ref : YQ3662J / CC6/CTI22009745/Kpa3

**WITHOUT PREJUDICE**

Date : 13th January 2023

**CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD**

3 Anson Road  
#16-00 Springleaf Tower  
Singapore 079909

Attention: Motor Claims Department

**ACCIDENT INVOLVING SLH7000U & YQ3662J ON 29/09/2022  
ALONG KPE TOWARDS PAYA LEBAR**

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)	S\$ 11,988.00	
- Loss of Rental (incl. of GST)	S\$ 1,209.60	(\$140.00 X 08 Days)
- LTA / GIA Search Fee	S\$ 2.00	
<b>Grand Total</b>	<b><u>S\$ 13,199.60</u></b>	

If you have any enquiries, please contact our representative, Mr Joseph at 6481-1522 or email [joseph@ow.sg](mailto:joseph@ow.sg)

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD

Encl.

*This is a computer generated printout and no signature is required.*

TO WHOM IT MAY CONCERN

**AUTHORIZATION TO ACT**

I/~~We~~(owner) Parisutham William Alexander ('the third-party claimant') of  
(Address) B/k 197 Rivervale Drive #04-715 S540197 registered owner of  
(Vehicle Number) SLH7000U hereby authorize ('the vehicle repairer workshop')  
**OPTIMA WERKZ PTE LTD** to act for me/us with respect of my/our claim for repair costs and /or  
rental and/or loss of use for my/our vehicle number SLH7000U that was  
damaged pursuant to the accident which occurred on 29 SEP 2022 along KPE N Raya  
Lebar Niar 4/104 KPE 11km involving vehicle number YQ 3662J.

I/We further authorize the workshop to settle my/our above-mentioned claim in a manner that they  
deem fit and the workshop is further authorized to receive full payment in the settlement of my/our  
claim with full cheque(s) payment being made in the favor of the workshop.

Dated this 29 day of September year 2022.



\_\_\_\_\_  
Signature of Vehicle Registered Owner  
Company's stamp (if applicable)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00041142201 Claim No : SNM22D206995/C02/YQ3662J/TANKL

Claimant : PARISUTHAM WILLIAM ALEXANDER

Amount : **S\$12,888.80**  
SINGAPORE DOLLARS TWELVE THOUSAND EIGHT HUNDRED EIGHTY  
EIGHT AND CENTS EIGHTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLH7000U

Insured Vehicle No. : YQ3662J

Date of Loss : 29/09/2022

Place of Accident : KPE, PAYA LEBAR NEAR LAMP POST 104

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : ETS CONSTRUCTION & ENGINEERING PTE LTD

Driver Name : VEERASENAN RAJA

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	11,988.00
(3) Loss of <del>Use</del> /Rental/ <del>Earning</del>	S\$	898.80
(4) <del>GIA/Police Reports/</del> Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL . . . . .	<b>S\$</b>	<b>12,888.80</b>
	=====	

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Claimant Name : Parisutham William Alexander

NRIC No : S7260579I

Signature :  X

Date : 13.06.2023

# Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A #01-05, Singapore 568047

Tel: (+65) 6481 1522 Fax: (+65) 6481 1011

Co Reg & GST No: 201212455W

## TAX INVOICE

To: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 ANSON ROAD  
#16-00 SPRINGLEAF TOWER  
SINGAPORE 079909

Tel: 63896116  
Fax: 62221033

INV NO. : 322201740  
INVOICE DATE : 13/01/2023  
REF : TP#1775  
VEH NO. : SLH7000U  
MAKE : MERCEDES BENZ  
CAR MODEL : GLC 250 AMG 4MATIC  
CURRENT MILEAGE:  
ADVISOR : TING AN  
TERMS : COD  
MECHANIC :

DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
LUMP SUM REPAIRS AS RECOMMENDED BY SURVEYOR	1	AMT	SR	11,100.00	11,100.00

Remarks: DOA: 29/09/2022@08:08HRS  
CLAIMANT: PARISUTHAM WILLIAM ALEXANDER  
TP VEHICLE: YQ3662J

Singapore Dollars: Eleven Thousand Nine Hundred Eighty-Eight Only

SUB TOTAL	SGD	11,100.00
GST 8.00%	SGD	888.00
TOTAL	SGD	11,988.00
OUTSTANDING	SGD	11,988.00

### Tax Legend:

SR - Standard Rated ZR - Zero Rated OS - Out of Scope

Tax	SR
Amount	11,100.00

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs. I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

- 1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 3) Goods sold are not refundable/returnable.
- 4) Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount



Opt for a more convenient and quicker way to pay via Bank Transfer or PayNow:  
Beneficiary Name: Optima Werkz Pte Ltd  
Beneficiary Bank Name: DBS Bank Ltd  
Bank Account No.:0039441282  
Swift Code: DBSSSGSG  
OR  
PayNow UEN: 201212455WDB1  
Note: Please include your invoice number under the reference section

### Customer Acknowledgement

For Optima Werkz Pte Ltd

Customer Name and Signature

Authorised Signature



# Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A, #01-05, Singapore 568047

Tel: (+65) 6481 1522 Fax: (+65) 6481 1011

Co Reg & GST No: 201212455W

## TAX INVOICE

To: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 ANSON ROAD  
#16-00 SPRINGLEAF TOWER  
SINGAPORE 079909

Tel: 63896116  
Fax: 62221033

INV NO. : 322201745  
INVOICE DATE : 13/01/2023  
REF : TP#1775/RA10976  
VEH NO. : SLH7000U  
MAKE : MERCEDES BENZ  
MODEL : GLC 250 AMG 4MATIC  
CURRENT MILEAGE:  
ADVISOR : TP/OD  
TERMS : COD  
MECHANIC :

#	DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
1	CAR RENTAL CHARGES RENTAL AGREEMENT NO: 10976 VEHICLE NO: SND5374B MODEL: SSANGYONG TIVOLI FROM: 06-10-2022 TO 13-10-2022	8	DAYS	SR	140.00	1,120.00

Remarks: DOA: 29/09/2022@08:08HRS

Singapore Dollars: One Thousand Two Hundred Nine And Cent Sixty Only

SUB TOTAL SGD 1,120.00  
GST 8.00% SGD 89.60  
TOTAL SGD 1,209.60  
OUTSTANDING SGD 1,209.60

### Tax Legend:

SR - Standard Rated ZR - Zero Rated OS - Out of Scope

Tax	SR
Amount	1,120.00

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs. I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

- 1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
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- 4) Original invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount



Opt for a more convenient and quicker way to pay via Bank Transfer or PayNow:  
Beneficiary Name: Optima Werkz Pte Ltd  
Beneficiary Bank Name: DBS Bank Ltd  
Bank Account No.:0039441282  
Swift Code: DBSSSGSG  
OR  
PayNow UEN: 201212455WDB1  
Note: Please include your invoice number under the reference section

### Customer Acknowledgement

Customer Name and Signature

For Optima Werkz Pte Ltd

Authorised Signature

Head Office:  
6 Kung Chong Road,  
Singapore 159143  
Tel: +65 6472 1313  
Fax: +65 6472 2112

Branch:  
9A Serangoon North Ave 5,  
Singapore 554500  
Tel: +65 6484 9919  
Fax: +65 6481 1011

Branch:  
551 Upper Thomson Road,  
Singapore 574415  
Tel: +65 6452 6868  
Fax: +65 6452 9223

**VEHICLE RENTAL AGREEMENT**

<b>HIRER'S PARTICULARS</b>	
Full Name: <u>PARISUTHAM WILLIAM ALEXANDER</u>	
NRIC/Passport No.: <u>S7260579I</u>	
Address: <u>BLK 197 RIVERVALE DRIVE</u> <u>#04-175</u> <u>SINGAPORE 540173</u>	
Driving Lic No.: <u>S7260579I</u>	Local / International*
Issue Date: <u>27/01/2016</u>	
Date of Birth: <u>25/02/1972</u>	
Contact No.:	Handphone: <u>8298 5578</u>
<b>ADDITIONAL DRIVER'S PARTICULARS</b>	
Full Name:	
NRIC/Passport No.:	
Address:	
Contact:	
<b>REMARKS:</b> <u>ACCIDENT REPLACEMENT CAR</u> <u>(VEHICLE NO. S477000U)</u> <u>TP #1775</u>	
<b>IMPORTANT THINGS TO NOTE</b>	

(Rental)

(Principal if any)

Vehicle No.: <u>SND5374B</u>	Vehicle No.: <u>S477000U</u>
Make/Model.: <u>SANGYONG TIVOLI</u>	Make/Model.: <u>MBENZ GLC350</u>
Mileage Out: <u>12672 km</u>	Mileage In: <u>12993 km</u>
DATE OUT: <u>06 OCT 2022</u>	DATE IN: <u>13/10/2022</u>
TIME OUT: <u>16:50pm</u>	TIME IN: <u>12:10pm</u>
Signature Out: <u>[Signature]</u>	Signature In: <u>[Signature]</u>
<b>PETROL LEVEL</b>	
OUT: E 1/4 1/2 3/4 <u>FULL</u>	
IN: E 1/4 1/2 3/4 <u>FULL</u>	
<b>CHARGES</b>	
<u>08</u> Day(s) @ S\$ <u>140</u> per day	<u>1120</u>
Month(s) @ S\$ per mth	
MISCELLANEOUS	
SURCHARGE	
GST	<u>89.60</u>
DEPOSIT COLLECTED	
TOTAL RECEIVABLE	<u>1209.60</u>
<b>INSURANCE EXCESS</b>	
SECTION 1: OWN DAMAGE	<u>\$7500.00</u>
SECTION 2: THIRD PARTY	<u>\$2500.00</u>
WINSCREEN:	<u>\$200.00</u>

- ONLY LICENSED PERSON ABOVE 24 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS SHALL BE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- IN CASE OF ACCIDENT, THE HIRER SHALL INFORM OPTIMA WERKZ IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24HOURS.
- THE HIRED VEHICLE IS TO BE USED IN SINGAPORE ONLY.  
ANY USAGE OUTSIDE OF SINGAPORE WILL BE SUBJECTED TO APPROVAL, WITH ADDITIONAL CHARGES.
- EXCESS - HIRER IS LIABLE TO PAY INSURANCE EXCESS(ES) WHICH IS/ARE APPLICABLE UNDER THE RENTAL CAR INSURANCE POLICY.

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDE OF THIS RENTAL AGREEMENT AND AGREE TO THE TERMS STATED THEREIN. I UNDERTAKE NOT TO USE OR LET OTHERS USE THE RENTAL VEHICLE TO CARRY OUT ANY ILLEGAL AND/OR CRIMINAL ACTS INCLUDING CARRYING OF DUTY UNPAID GOODS.

Signature: [Signature]  
Date: 06 OCT 2022

Driver's  
Signature: [Signature]  
Date:

## INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

yq3662j

Date of Accident

29/09/2022 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **China Taiping Insurance (Sing...**Period of Insurance ..... **14/04/2022 - 13/04/2023**Requested By ..... **Ary Chua (OPTIMA WERKZ PTE...**Requested Date ..... **29/09/2022 11:18**

## Payment details

Request Amount: **\$S\$1.87**GST Amount: **\$S\$0.13**Total Amount Due (GST Inclusive): **\$S\$2**

## General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



**CLAIM NOTIFICATION - ACCIDENT INVOLVING YQ3662J(CHINA TAIPING)  
/SLH7000U/ OTHERS AT/ALONG TPE TOWARDS KPE (ECP) ON 29/09/2022**

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Wed 5/10/2022 9:12 PM

To: ETSCOMPANYSG@GMAIL.COM <ETSCOMPANYSG@GMAIL.COM>

**ETS CONSTRUCTION & ENGINEERING PTE LTD**

[By Email Only]

**Driver: VEERASENAN RAJA**

Dear Sir/Madam,

**You Ref: YQ3662J**

**Our Ref: CC6/CTI22009745/Kpa3**

**ACCIDENT INVOLVING YQ3662J(CHINA TAIPING) /SLH7000U/ OTHERS AT/ALONG TPE TOWARDS KPE (ECP)  
ON 29/09/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLH7000U against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

**Best Regards,**

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## Hsiao Tong (LKKAUTO)

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**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Sent:** Tuesday, 16 May 2023 2:51 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A; Claims Dept of CTI  
**Subject:** RE: [SEEK MANDATE]-RE: SNM22D206995/C02/YQ3662J/TANKL / RE: Accident Involving YQ3662J (OI : CTI - SNM22D206995/C02/tankl) and SLH7000U (TP : LKK REF - CC6/CTI22009745/Kpa3) on 29/09/2022

### Without Prejudice

Dear Hsiao Tong,

We refer to your email below.

Please proceed to offer up to \$13,113.20(all-in).

Please keep us posted for us to act accordingly.

Thank you.

Regards

**Tan Kah Leong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Friday, March 10, 2023 10:09 AM  
**To:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** [SEEK MANDATE]-RE: SNM22D206995/C02/YQ3662J/TANKL / RE: Accident Involving YQ3662J (OI : CTI - SNM22D206995/C02/tankl) and SLH7000U (TP : LKK REF - CC6/CTI22009745/Kpa3) on 29/09/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: **SNM22D206995/C02/YQ3662J/TANKL**  
LKK ref : CC6/CTI22009745/Kpa3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING YQ3662J(CHINA TAIPING) / SLH7000U(TP) / OTHERS ON 29/09/2022**

We refer to the above matter.

YQ3662J(OI) -> SLH7000U(TP)-> SLP8723T

This is a 3 vehicles chain collision whereby our insured was the last vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%. Furthermore, third party video shows that third party had stopped and hit by our insured from behind, the impact caused third party surged forward and hit the front car.

We seek your approval to offer repairer "**OPTIMA WERKZ PTE LTD**" at **\$13,113.20(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 8% GST)	\$ 23,401.44	\$ 11,988.00 (\$11,100.00 + 8% GST)
2. Loss of Rental (8days x \$140.00)(w/GST)	\$ 1,209.60	\$ 1,123.20 (8days x \$130.00)(w/GST)
3. LTA / GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 24,613.04</b>	<b><u>\$ 13,113.20</u></b>

Surveyor recommended 6days for repair + 1PRS + 1SUNDAY =8DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 06/03/2023 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Sunday, October 9, 2022 2:16 PM

**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM22D206995/C02/YQ3662J/TANKL / RE: Accident Involving YQ3662J (OI : CTI - SNM22D206995/C02/tankl) and SLH7000U (TP : LKK REF - CC6/CTI22009745/Kpa3) on 29/09/2022

Dear Kah Leong,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair

- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Tan Kah Leong [<mailto:KahLeong.Tan@sg.cntaiping.com>]

**Sent:** Tuesday, October 4, 2022 5:05 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM22D206995/C02/YQ3662J/TANKL / RE: Accident Involving YQ3662J (OI : CTI - SNM22D206995/C02/tankl) and SLH7000U (TP : LKK REF - CC6/CTI22009745/Kpa3) on 29/09/2022

Dear Mei Kwan,

Password is YQ3662J

Thank you.

## **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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---

**From:** Tan Kah Leong

**Sent:** Tuesday, 4 October 2022 5:05 pm

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM22D206995/C02/YQ3662J/TANKL / RE: Accident Involving YQ3662J (OI : CTI - SNM22D206995/C02/tankl) and SLH7000U (TP : LKK REF - CC6/CTI22009745/Kpa3) on 29/09/2022

Without Prejudice

Dear Mei Kwan,

We refer to your email below.

Attached is our insured's accident report for your necessary action.

Please seek our mandate approval before any claims settlement.

Thank you.

Note: Password will be sent in separate email.

## **NOTICE :**

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Regards

**Tan Kah Leong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6224 7175

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From: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
Sent: Tuesday, 4 October 2022 4:46 pm  
To: Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>  
Cc: Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
Subject: O/R: SNM22D206995/C02/YQ3662J/TANKL / RE: Accident Involving YQ3662J (OI : CTI - TBA) and SLH7000U (TP : LKK REF - CC6/CTI22009745/Kpa3) on 29/09/2022

Dear all,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no SNM22D206995/C02/YQ3662J/TANKL.

Dear Kah Leong,



Pls revert LKK.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

Sent: Tuesday, 4 October 2022 1:57 pm

To: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

Cc: Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

Subject: Accident Involving YQ3662J (OI : CTI - TBA) and SLH7000U (TP : LKK REF - CC6/CTI22009745/Kpa3) on 29/09/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Optima Werkz Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)